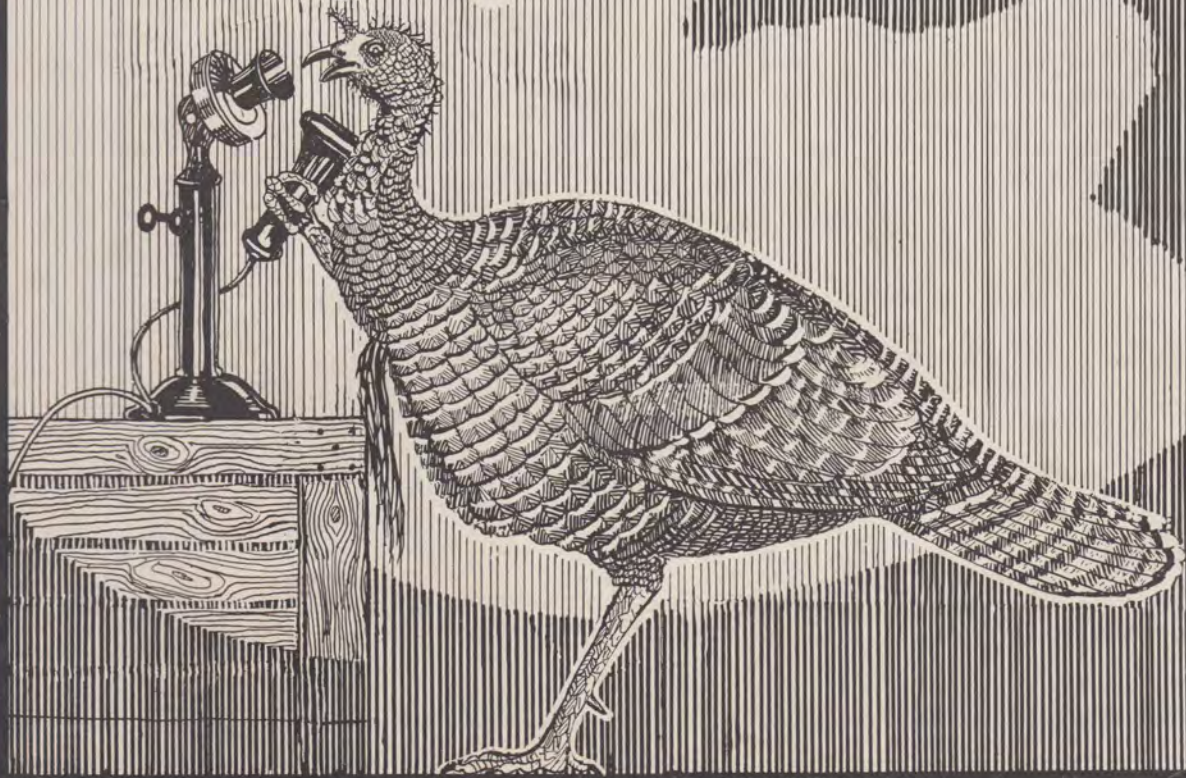


# TELEPHONE TOPICS

NOVEMBER  
1922

police!  
emergency!



Let's  
All  
Go



Hot Dog  
It Will Be  
Some Time

## 401st Telegraph Battalion Dancing Party

New State Ball Room, 207 Massachusetts Ave., Boston  
*November 20, 1922*

State Ball Room Orchestra



*Who will be Miss Telephone?*

The best looking young lady at the party will be crowned as  
"Miss Telephone"

### JUDGES

COMMANDER W. H. DOYLE, *American Legion*  
COMMANDER JOHN H. DUNN, *Veterans of Foreign Wars*  
LOUIS FABIAN BACHRACH, *Boston, Photographer*

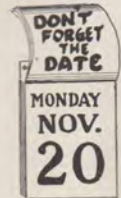
*Contest Open To All .. No Favorites*

Don't miss this party

Buddie and his sweetheart will be there

Plenty of girls, action, pep and real dancing

Get your tickets now from any  
Battalion Member



*Who is she?*

*Remember*

# TELEPHONE TOPICS

ISSUED MONTHLY BY THE NEW ENGLAND TELEPHONE AND TELEGRAPH COMPANY, AND DISTRIBUTED,  
WITHOUT CHARGE, TO ITS EMPLOYEES AND TO THE EMPLOYEES OF CONNECTING COMPANIES

PUBLICATION OFFICE, 50 OLIVER STREET, BOSTON



IT is apparent that the Employees' Stock Plan of May 1, 1921, is not clearly understood by a good many employees. It is also apparent that at least a few of those who are in the supervisory class do not clearly understand it, because, when their subordinates have asked them for information, they did not receive correct information. The information was in the hands of these supervisors—that is, it had been sent out by the Accounting Department—but they hadn't fully absorbed it; consequently, they couldn't give it out when asked for it.

\* \* \* \* \*

It may clarify the subject if we point out the fundamental difference between the first and second stock plans and the Employees' Stock Plan of May 1, 1921, under which we are now operating. Under the first two stock plans, the stock was outstanding stock and consequently, rights when issued belonged to the owners of the stock.

Under the present plan, however, the employee subscribes for a certain amount of stock, but that stock is not issued until fully paid for, and rights cannot attach to that stock until it is issued. Meanwhile, he has the privilege of withdrawing, at any time before maturity, all that he has paid in towards this stock and of getting six per cent interest, compounded quarterly, upon these payments. Or, should he die while these payments are going on, his estate would get his money back with interest thereon at the rate of eight per cent, compounded quarterly. Or, if he lets his contributions mature into stock, he is credited with interest at the rate of eight per cent. (On stock issued on and after October 1, at \$115, the interest rate is seven per cent instead of eight per cent.)

\* \* \* \* \*

Occasionally one hears a lament from an employee stockholder that he did not act soon enough to take up his stock and get the rights attaching thereto. For every one person who failed to score along this line,

however, there were probably twenty who did buy up their stock, and by so doing secured the value rights. The really shrewd ones among this number promptly re-subscribed for whatever number of shares they were permitted to carry, and by so doing secured their stock at \$110 a share and with assurance of eight per cent interest on payments during the instalment period. Those who delayed action until after October 1 were chagrined to learn that the price of the stock to employees had been advanced to \$115 a share, and that the interest rate during the instalment period had been reduced to seven per cent on stock purchased at this price.

The philosophy of these two moves is pretty clear to one who gives the subject any thought. The market price of American Telephone and Telegraph stock has, for a number of weeks, ranged pretty close to \$125 a share. That is the price the public pays for the stock; also, that is the price that stockholders have to pay for it, except when they act under their "rights." It was hardly to be expected that a differential of \$15 a share in the purchase price was to be maintained for an indefinite period. One did not need to be endowed with second sight to see that point.

\* \* \* \* \*

The increase of the purchase price to \$115 a share made necessary the reduction of the interest rate from eight per cent to seven per cent, in order to preserve the theory under which this stock plan was inaugurated. It was, primarily, a plan to develop thrift and to encourage the young man or woman, who had started to save under this plan, to continue to do so and, once he received this stock, to hold it. For that reason the interest rate was fixed at six per cent, if subscriptions were withdrawn before maturity; eight per cent, if allowed to mature; and nine per cent dividends when stockholders. At a price of \$115 per share, however, a nine per cent dividend gives a rate of return of 7.8 per cent. Consequently, an employee would, during the instalment period, if paid eight per cent interest, receive a higher

rate of return on his investment than he would after his subscriptions had matured into actual stock; hence, the desirability of adjusting the interest rate to seven per cent so that the actual rate of return would not be higher before maturity than after.

For details as to some phases of this stock purchase plan that may be of special interest, we call attention to the article in this issue by Fred W. Tucker, voucher and payroll supervisor, which was prepared at our request.

### THE COAL SITUATION

AS winter approaches and with it the heating season, we should all give some attention to the existing coal situation and endeavor to realize what it means to our Company.

The present general shortage, and in places total lack of anthracite coal, necessitates the use of bituminous coal in our buildings, either wholly or in part. To many this will at first appear as a hardship, as so often a departure from custom does, but we can be assured that those in charge of the situation are doing their utmost to produce satisfactory results in giving proper warmth and comfort to employees, wherever situated, and if the instructions that have been issued are closely followed there should be no discomfort anywhere. It is, however, necessary to face the condition with a smiling countenance and refrain from adverse criticism until the operators in charge of heating systems have become familiar with handling the new fuel. It is a foregone conclusion that telephone employees will, in this emergency, reconcile themselves, as always, to the slight discomfort they may on occasions be subjected to and will co-operate in this as in the past with those who are responsible for maintaining comfort in our exchanges, offices, work and recreation rooms.

Each one can do his or her part:

By accepting a normal temperature of 68 degrees.

By wearing warmer clothing if the standard temperature is insufficient.

By using judgment in adjusting windows.

By keeping rooms well ventilated.

By exercising before starting work and during relief periods. (A brisk walk is the best blood circulator.)

By doing it all with a smile.

### Help to Save Fuel

By not wasting electricity. Turn lights out when not in use.

By not wasting water.

By being careful in the use of gas.

By shutting off radiators not actually needed.

Indirectly this all means fuel and expense and should be used as moderately as possible.

### PROTECTION OF RADIO APPARATUS

THE following information, taken from a bulletin of the American Telephone and Telegraph Company, will be of interest to many employees. It is supplied by J. G. Patterson, of the Engineering Department, who has recently been appointed Company representative on matters pertaining to radio.

Co-operating with Mr. Patterson, the several department heads have appointed L. P. Lanthier, commercial; H. L. Moffitt, traffic; and R. H. Keller, plant.

It has been estimated that there are upwards of 400,000 amateur radio receiving stations in the United States today and it is known that among the employees of the Bell Telephone Companies there are many amateur radio enthusiasts now owning receiving stations, and that many more are planning to install them. Of this by far the larger proportion are making use of an outside antenna.

The enthusiasm over radio and the relative simplicity of amateur receiving apparatus and the ease with which it can be installed may have led some of the employees of the Company to make installations involving the use of an outside antenna without having given attention to the requirements of the fire insurance authorities for such installations. If such should be the case and a fire of electrical origin occur, whether it actually be due to the radio installation or to an indeterminate cause, it is conceivable that the owner of the radio installation may find himself in difficulties with his fire insurance company.

It is generally conceded that ordinary radio receiving equipment can be installed without introducing a serious hazard, but it is necessary that possible contact with light and power wires be avoided, especially trolley wires and feeders, and also that the lightning hazard be cared for by a suitable lightning arrester.

The 1920 issue of the *National Electrical Code*, which is a set of regulations of the National Board of Fire Underwriters for electrical wiring and apparatus and which is recommended by the National Fire Protection Association, contains a set of rules for the installation of radio signaling apparatus on page 189, Rule 86. These rules were made before radio attained its present proportions and are intended to cover both sending and receiving apparatus. It has recently become apparent that these rules are unnecessarily severe with respect to the ordinary radio receiving set, but since they cannot be officially changed until the next issue of the *National Electrical Code*, which is scheduled for 1923, the matter has been taken up with the Electrical Committee of the National Fire Protection Association and they have issued a set of proposed rules dated May 1, 1922. These rules are tentative only and do not supersede the *National Electrical Code* Rule 86, except where specifically authorized by the inspection department having jurisdiction.

A copy of the proposed rules may be obtained from the National Fire Protection Association, 87 Milk Street, Boston, and it is desired that the attention of the employees of the Company be called to this situation in order that they may take such steps as they may wish to conform to the requirements of the fire insurance authorities.

The officials who have charge of electrical inspection will be the proper authorities to consult in this matter.

### L. N. WHITNEY A BENEDICT

GENERAL COMMERCIAL SUPERINTENDENT LAMBERT N. WHITNEY has joined the ranks of those who "promise to love, honor and obey," in other words he is now in the benedict class.

On October 19, he was married at Nyack, N. Y., to Miss Katherine Blauvelt. Mr. and Mrs. Whitney enjoyed their honeymoon touring South America.

# Stock Tips Worth Noting

By FRED W. TUCKER, *General Accounting Department*

IN one corner of the second floor of 50 Oliver Street is a small group of employees who are handling quietly and efficiently a great big job.

It is carried on with such quietness and precision that it is doubtful if our employees realize the magnitude of it, the numerous questions involved, and the tact and patience it requires to carry on and keep both the individual employee and this great Company of ours happy.

I refer to the Employees' Stock Plan dated May 1, 1921.

I wonder if you all realize that in this one unit of the Bell System, the New England Telephone and Telegraph Company, there are 11,582 employees who have subscribed under this plan for 53,227 shares of stock having a par value of \$5,322,700.

In an undertaking of this size it is well for us to stop and consider that without some definite plan, or method, which must be strictly adhered to in all cases, the whole job would soon be at sixes and sevens.

It is true that this sometimes works a seeming hardship on an employee, but I believe if we would all look at it from the broad viewpoint of the whole Bell System we would see that a definite plan is necessary and that, once adopted, it must be followed literally.

Instructions have been sent out a number of times and in addition the American Company has distributed to each employee a pamphlet entitled "General Information of Interest to Employees Relative to the Employees' Stock Plan dated May 1, 1921," but in spite of all this employees are con-

tinually losing actual money because they do not understand and take steps to protect their rights under the plan.

While it is true that supervising employees should be familiar with the provisions of the plan and should be interested in looking out for the interest of their subordinates who are subscribers (and I believe in the great majority of cases this is being done), yet it is the individual employee whose money is at stake, and he should be interested enough to do some investigating on his own account, find out what his rights are and assume some of the responsibility himself.

We would not go out and invest from \$100 to \$1,000, or more in a victrola, piano, motor cycle, automobile, etc., without investigating the article, knowing what guarantee was behind it, its surrender or sale value, etc., but we put our money into this gigantic enterprise and apparently assume no responsibility thereafter.

There are two provisions of the plan and its administration in particular, which, because they are not understood by some of the immediate supervisory employees as well as by the employees themselves, are working a hardship on the employee.

The first of these is the provision that an employee who is paying for the maximum number of shares allowed, and who wishes to re-subscribe by reducing this maximum by paying the balance due on his shares, may not have his subscription agreement accepted by the Company until after the balance has actually been paid.

## IF YOU ARE A SUBSCRIBER TO AMERICAN TELEPHONE AND TELEGRAPH COMPANY STOCK

In	Your first deduction would be	Your stock cost per share	Interest will be credited on amounts paid in at rate of	Your final installment will be paid	Your stock will be paid for in—mos	You could take up stock by paying balance due
May, 1921	July, 1921	\$100.00	8%	December, 1923	30	January, 1922
June	August	.....	.....	January, 1924	..	February
July	September	.....	.....	February	..	March
August	October	.....	.....	March	..	April
September	November	.....	.....	April	..	May
October	December	.....	.....	May	..	June
November	January, 1922	.....	.....	June	..	July
December	February	105.00	.....	September	32	August
January, 1922	March	.....	.....	October	..	September
February	April	.....	.....	November	..	October
March	May	110.00	.....	January, 1925	33	November
April	June	.....	.....	February	..	December
May	July	.....	.....	March	..	January, 1923
June	August	.....	.....	April	..	Cannot be
July	September	.....	.....	May	..	taken up
August	October	.....	.....	June	..	.....
September	November	.....	.....	July	..	.....
October	December	115.00	7%	September	34	.....

Amendments to the Employees' Stock Plan do not apply to subscription agreements signed prior to the date of the amendment.

For example, an employee entitled to five shares, who is paying for that number and is able to take them up by paying the balance due, files a request for a bill which reaches the stock plan clerk after the 20th of September. Under the standard practice, bills requested after the 20th of the month must be dated and rendered as of the following month.

#### PAYMENT OF STOCK BILLS

From this it is plain that the employee in question will receive a bill on or after October 1. Now, if in September, at the time of filing his request for a bill, he also filed a subscription for additional stock, the acceptance of which is contingent on the payment of the bill, the company must of necessity accept this subscription only as an October subscription because it was dependent for its validity on the payment of the bill. If there has been no change in the price of the stock, nobody cares particularly about the precise month the agreement becomes effective; but if there has been a change, as there was October 1, we are called upon to do a great deal of explaining. As a matter of fact, a supervising employee alert to all the duties of his job, would have noticed whether the request to take up the stock was filed in such time that it would reach the stock plan clerk by the 20th of the month. If the time were close, he would have taken steps to insure its arrival on time. If the time happened to be too short, or if the filing was after the 20th, he would have advised the employees that the taking up of shares, and consequently the re-subscription, could not be effective until October. This would have prevented misunderstanding and quite possibly resentment towards the company.

The accident which you are asked to guard against, actually occurred in connection with the subscriptions of two employees in September. They even went so far as to solicit the aid of their district chief to have their subscriptions accepted at the old price. The district chief explained that no injustice was being done them, that they had failed to meet the conditions of the plan, and suggested a more careful study of its requirements.

#### PAYMENTS MUST BE PAID WHILE EMPLOYED

The second provision has to do with employees leaving the service. If such employees wish to take up their stock by payment of the balance due, the payment *must be made while they are actually employed*. To expedite matters where the time is short, the plan allows payment in such cases to be made to the immediate superior, without the formality of a bill. The superior merely asks the stock plan clerk the amount due and forwards it to the treasurer.

A case in point is that of an operator in a Boston exchange who resigned recently. About a week before the resignation her chief asked her what disposition

she wished to make of her concession telephone. At the time the operator in turn asked the chief what steps she should take to buy up her stock. This chief reported that she knew nothing about stock, that she had better call up the auditor's office. The operator, not knowing precisely who to call, called nobody. Instead she inquired of her companions, who told her to write a letter to the Auditor asking permission to take up the stock. The letter did not reach its destination until after the resignation, with the result that the girl was then entitled only to the money she had paid in, plus interest. Considering the market value of the stock, this girl lost \$25.00 per share entirely through the failure of herself and the chief operator to understand the plan. It is hoped, of course, that the operator will be philosophical enough to know that this was not policy but rather an unfortunate occurrence, but it is feared that she may on occasion express considerable ill-will towards the Company. It must always be borne in mind, that to nearly all employees the immediate superior is the Company.

#### WHERE TO GET INFORMATION

At the same time, as I pointed out earlier in this article, the employee should assume some responsibility and learn his rights and duties under the plan, for, after all, it is his money that is at stake. One other thing it would be well for the individual employee as well as the supervising employee to bear in mind and that is that at all times when they are in doubt they have but to call or write the stock plan clerk, Mr. A. E. Whiton at 50 Oliver Street, Boston, who is glad to answer any and all questions that may be troublesome.

#### DON'T MISS THE NEXT ONE, BUDDIE!

**M**EMBERS of the American Legion in our Company, and every ex-service man and woman should be a Legionnaire, who did not attend the Fourth National Convention of the Legion at New Orleans in October, missed the greatest convention in the history of the Legion. New England had a splendid representation there, of which it has a right to be justly proud.

Captain James C. Fair in army life and District Manager Fair in civil life in our Company, accompanied by his self-appointed "orderly," F. E. Cox, Editor of TELEPHONE TOPICS, were among those who had the time of their fair young lives at the convention.

Miss Mary Carroll of the Metropolitan division plant force was among the bevy of charming young ladies that took the trip with the Massachusetts delegation.

On to 'Frisco in 1923 is the password of all Legionnaires, now. Don't miss it, Buddie.



TELEPHONE EDUCATIONAL DEMONSTRATION AT JORDAN MARSH CO., BOSTON

## Telephone Demonstration by Jordan Marsh Co.

THROUGH the efforts of the Educational Department of the Jordan Marsh Company, Boston, with whom Commercial Manager Bacon of our Company and members of the Plant Department co-operated, employees of the Jordan Marsh Company had a chance to hear themselves as others hear them, learn a great deal about selling by telephone, how a business can make or lose friends and customers by the proper or improper use of the telephone, and other important factors that pertain to the use of the telephone in the business world.

From September 18 to September 25 each morning at 9.15 a demonstration, as shown in the above photograph, was staged in the assembly hall of the Jordan Marsh Company with groups of employees as the audience. The stage was divided into three sections, each section screened off from the others. In the first section employees of the store impersonated the public; in the middle section was located the telephone entrance to the Jordan Marsh Company—the Jordan Marsh switchboard—and the third section the departments of the store. Employees of the Jordan Marsh Company were the cast.

The conversations which took place were actual ones that had been taken down by a stenographer who listened in at the Jordan Marsh switchboard several weeks before the demonstration. Names and departments were changed, to save anyone embarrassment.

In the first dialogue an employee representing the public called by telephone to buy a certain article. In a careless slipshod manner a clerk answered the call and failed to give the customer the proper attention, with the result that the sale was lost. Immediately following this the correct way of doing business by telephone was enacted.

Another interesting feature was the use of the telephone by employees of the Jordan Marsh Company for personal conversations. This part was very carefully acted and then the correct manner was shown, during which the called employee advised the calling party that she could not use the telephone for personal calls during business hours.

Several other examples were given, all of which made a fine impression upon the employees of the Jordan Marsh Company. Woven into the dialogues were bits of comedy that made a decided hit during the performances.

Previous to the demonstration Superintendent Fairclough of the Jordan Marsh Company explained why the exhibition was held and expressed his appreciation for the co-operation shown by our Company in furnishing the necessary apparatus. At the close of the "show" those attending sang the following to the tune of "Smiles."

### JORDAN MARSH TELEPHONE CAMPAIGN VOICE WITH A SMILE

Did you *ever* stop to ponder  
When you *use* the telephone  
Of the *many*, many kinds of voices  
That you *find* the folks who use it own?  
There are *voices* that are hard and grating  
There are *voices* always sweet and clear  
But the voice that always speaks like service  
Is the one that we like to hear.

There are *many* irritations  
That *besiege* our path each day.  
It will make our own task seem much lighter  
If we help some others on their way.  
What we need right here to give good service  
Is co-operation that's worth while  
Let us prove there is no voice so winning  
As a voice with a pleasing smile.

F. W. WALTHERS



A COMMITTEE WITH A DEFINITE PURPOSE

This is the bunch who are devising a plan like the New Hampshire Plan that will be applicable to all divisions.

Left to right: Harry Moffitt, traffic; D. H. Ross, accounting; R. H. Potter, Jr., secretary of the committee; General Commercial Superintendent Whitney, chairman; Richard W. Sullivan, engineering; Harry Keefe, commercial; Frank X. Colleton, plant.

### A SPLENDID PROPOSITION

CONFERENCES have again proved their value. At the conference of division department heads, general officers and executive officers of our Company which President Jones held at the Point Shirley Club on September 12, the application of the New Hampshire Plan of Budget Control to all divisions of the Company was discussed throughout the day. In conclusion President Jones suggested that a committee be appointed to work with the field forces in selecting fundamentals which may be generally adopted in connection with the preparation and supervision of these budgets; the committee to serve as a sort of clearing house by means of which all ideas, suggestions, and experiences will be available for consideration by all; and to assist in assembling from these a method of budget preparation and supervision for comparatively small areas that will meet the needs and desires of the field forces during the coming year.

The committee has been appointed as follows; F. X. Colleton, representing the Plant Department; H. V. Keefe, representing the Commercial Department; H. A. Moffitt, representing the Traffic Department; R. H. Potter, Jr., Secretary of the Committee; D. H. Ross, representing the Accounting Department; R. W. Sullivan, representing the Engineering Department; L. N. Whitney, general commercial superintendent, chairman.

At the first meeting of the committee, Vice-President and General Manager Driver explained the purposes of the New Hampshire Plan of Budget Control and how the forces in New Hampshire had originated the plan as a result of their efforts to supervise more carefully the work and results of the various field areas as team units. He stated that the

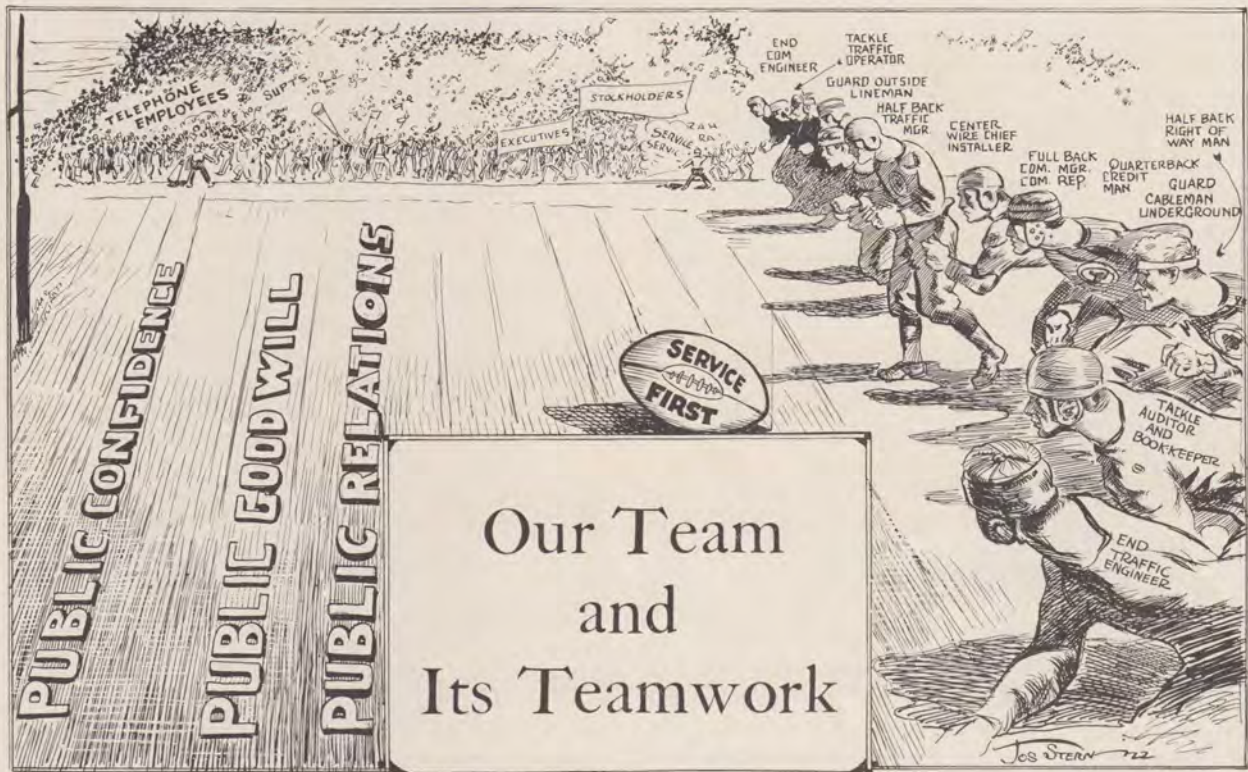
results in New Hampshire during the past two years led him to believe that such a plan was very desirable, not alone for New Hampshire but for the entire territory; and that, in order to develop the most desirable methods possible, each division should have the advantage of knowing about the practices and ideas of the other divisions. Mr. Driver impressed the members of the committee with the importance of careful deliberations on this matter and urged each member to take all the time necessary thoroughly to consider and discuss both among themselves and among the field forces all present practices and all suggestions for changes, in order that the final decisions might be as representative and satisfactory as possible to the field forces.

When this has been arranged for we shall have a process of budget supervision which will not only be of great assistance to the supervising forces, but which will also be of extreme interest and value to all in connection with our policy of widely distributing authority and information as a means of making our jobs better and more interesting. Frequent meetings will be held by this committee and the earnest co-operation of all field forces is solicited in order to bring about the best results toward perfecting our methods for estimating and supervising our revenues and expenses for the coming year.

### CREDIT UNION IN NEW OFFICE

THE Telephone Workers' Credit Union of Massachusetts moved on November 1 to Room 107, 125 Milk Street, Boston. Installed in the new office are the latest up-to-date banking facilities. Every employee in the Metropolitan Division is invited to visit the new office and become a member of a growing organization.





## Our Team and Its Teamwork

*Editorial Note: Howard S. Fahey, chief clerk in the Metropolitan Division Commercial Department, the writer of the following interesting article, was formerly a credit man in the North Suburban District. In his story he lays particular stress on his "old love" with which we agree. His football analogy is an interesting one and perhaps more so when one knows that in 1912 Mr. Fahey was the star end at Dartmouth and he is now a member of the American Intercollegiate Central Board of Football Officials.*

*His story well written in a novel and interesting manner should be read by all. It contains real "meat."*

WHEN one is athletically inclined he is apt to put considerable athletic action into his work both in brain and body, and having played on various athletic teams, he naturally looks forward to and expects teamwork in his business. Walter Camp has given the business man his "Daily Dozen," some of our leading industries have provided recreation facilities for their employees; in fact many ways and means are in effect today to provide a clean, active brain by means of a clean, active body. These



HOWARD S. FAHEY

qualities are what are known as the fundamentals, and are absolutely necessary to the success of the team. Many days are spent on fundamentals before the teamwork is even attempted. I believe the beneficial results derived by those taking advantage of the ways and means provided by business today to gain a clean, active mind and body are reflected in the team itself and its teamwork. These employees consider their work as a game or training rather than a means of earning a dollar.

It seems to me our work in our business can be considered a great big game in which every proper method devised to be successful athletically is used, and although we must be clean and active in brain and body, it is easier to succeed and be happy on the job if we picture the game our team is playing and by so doing realize the pleasure that goes with it. I wish to take the liberty of comparing our work with the rivalry in football, of two universities, such as Harvard and Yale, or any rivals we are familiar with, and to bring out a few positions on our team, some ideas on our teamwork, confidence in our college and coaches, in fact visualize our game as I see it from the above standpoint.

### THE COLLEGE GAME

As we are familiar with it, few words are necessary. Two teams are on the field engaging in an athletic contest to win. Each is backed by a great student body, supervised by their college faculties, and football rules committee, coached by the best coaches

available, and played by men trained to the minute in the fundamentals, possessing the best possible ideas on teamwork. Each man gives his best to win, for his team and as a unit of it, recognizing that only by teamwork can victory be obtained.

#### OUR GAME

Our game is a grand big game between Public College and American Telephone Company College.



Business rules and the law of sportsmanship prevail at all times. Public demands we render it its money's worth of service and when we fail to do this we have lost the victory. To win we must put over our service to the public, proving that we are not only giving them their money's

worth but as much more as possible, and when we have met and exceeded its demands, then we can feel that we have won. A greater victory than ours is impossible, for in it we have not only won for ourselves and supporters, but we have satisfied and won over to our side our opponents. Opponent seems a harsh word as we are apt to consider an opponent a foe, but our sportsmanship rules teach us to admire a worthy opponent and surely ours is worthy of the highest admiration. So let us consider our game being played on the entire field of the United States. The equipment of both teams is parallel. Public has nature, the elements, human brain and brawn, etc., to aid it, and we have our inventions, devices, human brain and brawn, etc., to aid us.

#### PUBLIC COLLEGE

Public College is immense in its magnitude, and to line up its team would take a genius. Let us consider this college consisting of the general population of this country, its student body, our country's constitution, courts, commissions and administrative bodies, its faculty, its language, institutions of learning, human brain and skill, its coaches, and every telephone user a member of its team. What its team may lack in team work and co-ordination, it makes up in power, for thrown into its line are the

elements and nature, for every member of the college can and does play on the team. To win over this college we certainly must have a loyal student body, a sound and stable faculty, the best coaches possible, and a team backed to the limit by its college, coached and trained to the minute in the fundamentals, and possessed of exceptional team play.

#### OUR COLLEGE

Let us consider our stockholders as our student body; our directors, presidents, and executive officers, including general superintendents, our faculty; our division superintendents to and including supervisors, our coaches; and the remaining employees, the members of our team. At times our coaches and even faculty take a place on our team but only to show our players the correct way to work our plays. The teams are the parties in actual contest as in the college game, yet every one knows the important part the college has as a whole, for in the college game, although we may not be playing, we still are considered part of the team, otherwise the mass meetings, marches to the field, "nights before," and cheer sections, would never exist. In like manner our college has its editorials, magazines, histories, achievements, its cheer slogan, "Service First," behind its team.

The game itself is wonderful in its magnitude, power, forcefulness, and qualities. Volume upon volume has been written about it. From the oldest pioneer to the last employed, we may hear appreciated stories and happenings. However as my article is on our team and team play, and we have the picture of the contest, let us consider our team. My line-up is open to criticism. Let every member of our college and team line up our team also, for I am sure many a pleasant evening can be spent and considered worth while.

In charge of this team or line-up are our coaches, selected by our faculty, at least the head coach, and the remaining coaches by our head coach and faculty as in the college game. Each has played on the team and has become a coach by knowledge of the game, qualities of leadership, and the necessary requirements of the coaches of today. The team reports to the coaches and they are held responsible for its development and success, also for its failure to win. They expect from every member absolute loyalty,

#### THE LINE-UP

End	Tackle	Guard	Center	Guard	Tackle	End
Com.-Engrs.	Traffic Operators	Outside Linemen	Wire Chiefs C. O. Repairmen Installers	Cablemen Underground	Auditors Bookkeepers	Plant and Traffic Engineers
			Quarterback			
			Credit Man or Commercial Manager Division			
	Halfback		Fullback		Halfback	
	Traffic Managers and Representatives		Commercial Managers and Representatives		Right of Way Men and Plant Representatives	

prompt execution of plays, and, as in the college game, they are the ideal of the team, and their word is the team's law. Any one who has played on a college team knows what it is to have the feeling of being a member, with the college spirit, etc., behind him, but rather than break a rule of his coach, bungle one of his plays, or become less a man in his coach's eyes, he would willingly sacrifice all. No men today have the loyalty, gain the respect, and hold sway over the members of their team, as do our college coaches; and while we are members of our team, so should we act toward our coaches, otherwise we cannot expect to become a member of a winning team.

#### PLAYING THE GAME

Originally we kicked off to the public and there remains no doubt today that we scored a touch-down as the net work of the Bell System will verify. The public being the last scored upon have the privilege of kicking off to us and have been doing so since, and we can consider a kick-off a new installation or a group of installations. Nine out of ten times the kick-off is handled by a backfield man, who carries the ball into the public's territory and then both teams line up to continue play.

It is the purpose of our line on offense to gain a certain distance and establish the opening for the backs to weed through. It must push back the opposition, conquer any obstacles in its path, render any service required, "gain the distance as it were," so that the backs when downed will have gained the desired distance and placed the ball well within the public's territory. On defense it must withstand the onslaughts of the public's powerful team, and a fitting example of its power at times, was the new full-back, "the November sleet storm of 1921." The ends on offense must take their problems out of the way and get in the public's backfield by means of studies and figures on problems, years in the future. On defense they must get through or break up the play, or follow it around and stop it if possible. The line job is one of steady plugging, calling for steadfastness, strength, and long endurance. It is the backbone of the team, for as in football, no team is worth while without a strong line.

#### EVERYONE ON THEIR TOES

Our backfield on offense is called upon to bring



the ball to the farthest point of advancement of the line at least, and if possible far in our opponent's territory, which then means success. It must be fast, brainy, quick to seize opportunity, and to take advantage thereof, but above all to hold onto the ball. When the line has met and conquered it must carry on into the brainy reserve and backfield of the public. However, if the line has been punctured by a powerful guard, tackle, or wily end of the public, it must then sift through any proper opening and gain the distance. On defense it must back up the line, plug up any holes and stop any advances that have filtered through. One can easily imagine hundreds of imaginary plays for our line and backfield.

I have played in the backfield, although I have been fortunate enough to have seen a game or so in the line, naturally I have the backfield feeling. Some fancy spirals come from the public and their forward passes are aimed well I am sure. They bump you pretty hard when you go after the extra distance, beyond the line, and I know what it is to have started on a play, then to have been thrown for a loss. So has everyone else on our team in some way or other, but one play does not complete the game and as we all know final score is what counts, and tomorrow is always another day.

I would like to take one example of where I consider the best coaching and team work exist in our team today. In my line-up I have placed the credit men of the Metropolitan division and the commercial managers of the outside divisions, as the quarterbacks. In our outside divisions I believe the commercial managers are the field generals as football was played a few years ago, and that their judgment and signals are supreme. In the Metropolitan division the credit men are as the quarterbacks of today, standing in line with the backs and giving the signals direct from the bench itself. The outside division's arrangement is ideal, for there the quarterback is developed along the line of leadership and judgment, and left to his own resources, for when his coaches place him there they know him to be the right man. He studies his opponents and plays, has their credit, methods and personal traits at his finger tips, and together with this the proper facilities and methods to send his plays accordingly. His backfield and line are *with* him, realize his judgment and carry out his plays accordingly, for he is the recognized general. His backfield and line suggest plays and he more than meets them half way. He knows them personally, all their characteristics, and when he sends a play through the line he is sure each man is doing his part for the team.

#### CREDIT MAN THE KEY TO BACKFIELD

In the Metropolitan division the credit man seems to me to be the key to the backfield, but as I said before, he is standing among his backs and giving his

plays as coached. His leadership, judgment, and resourcefulness are reflected in his plays as he gives them. His method of attack and defense has been outlined by his coaches in advance, and he carries his position accordingly. In like manner his team mates have received and are familiar with the plays to be given. As in college football today, the game is prepared for in advance, each man being a part of the machine, receiving specialist's coaching to perform his part collectively with the others. In like manner in the Metropolitan division each man is a cog in the machine, has his definite work to do, and must always keep his pace up to the requirements of that cog according to its dependence on the other parts or their dependence on it.

There is a great deal of discussion on which is the ideal method, football as played today and as it was a few years ago. One thing is certain in football, the



coaches have plenty of time to study the other fellow and prepare accordingly. In our game it is continuous day in and day out, and I feel as in the outside divisions, we must develop leadership, resourcefulness, and knowledge of each other, together with our teamwork. Let us have more

study, conferences, "blackboard" talks as it were before our coaches as a team, not individually as linemen, backs, or ends. Let us know our line coaches as well as our backfield coaches, and our line as well as our backs, and in knowing them gain the confidence, knowledge, and fellowship so necessary in teamwork. In a football sense let us have a "training table," and not be dieting wherever our fancy or "finances" may lead us.

#### GET THE SPIRIT

While in the college, let us have the college spirit. Be loyal to it and support it throughout. We must have confidence in its officials and abide by its rules and regulations. While on the team we must play the game as coached, aiming by teamwork to gain success. The fundamentals must be learned thoroughly before the teamwork can get underway. This calls for constant study of the game and as we learn so will our teamwork develop. However, nothing can be accomplished as a team unless we have absolute faith and confidence in our coaches. By supporting them and playing the game for them as coaches, we are not only loyal to them but to our officials and college as a whole, which having confidence in them and their loyalty has so recognized these qualifications.

Whatever our position let us remember there is just as much glory in being an all American end or

tackle as there is in being an all American back. We can never be more than a mediocre player on a mediocre team unless we are loyal, have the spirit, teamwork, fellowship, and qualification recognized as essential to success. I believe this applies in business as in college football, which makes the job more worth while if we carry the picture to our work.

#### ALL OUT FOR THE 401ST DANCE

THE 401st Veterans' Association are giving a dancing party on the evening of November 20, 1922, at the New State Ball Room, 207 Massachusetts Avenue, Boston, next to the New State Theatre.

The music will be furnished by Lambert Brothers ten-piece snappy orchestra, and the tickets are seventy-five cents for gentlemen and fifty cents for ladies, including the tax.

The proceeds of this dancing party are to be used as an entertainment fund for the reunion of the 401st Veterans' Association which is to be held in Boston next June. This reunion will be the fifth of its kind held by the Association since being mustered out of the service.

*Who will she be?* The most beautiful girl in the employ of the New England Telephone and Telegraph Company will be selected as Miss Telephone at the beauty contest to be held in connection with the dancing party of the 401st Veterans' Association, on the evening of November 20, 1922, at the New State ballroom.

Any young lady in the employ of the New England Telephone and Telegraph Company is eligible to enter the contest.

Representatives of almost every department have signified their intention of entering the contest.

The winner will be presented with a beautiful silver loving cup suitably inscribed and will be the guest of the Association at the annual reunion in June.

The judges of the contest will be Mr. Louis Fabian Bachrach, the well-known artist of Boston, Mr. William H. Doyle, State Commander of the American Legion, and Brig.-Gen. John H. Dunn, State Commander of the Veterans of Foreign Wars.

For the last three years the reunions have been held in Portland, Worcester and Providence, respectively and in each city the members of the Association who were located wherever the reunion was held entertained the boys royally. They were able to do this by running dancing parties during the winter months, the proceeds of which went to the entertainment fund for the reunion.

Now it is up to the Boston representation of the 401st to entertain these boys from all over New England and show that the boys in Boston can give them at least as good a time as they had in each one of the other three cities mentioned. In order to do this we must have the entire co-operation of all the

members in or around Boston as well as their friends.

The officers of the Veterans' Association for the coming year are Clarence I. Ingalls, president; Edward R. McSweeney, treasurer and Walter D. Dunn, secretary.

At a meeting held October 13 in Boston, the following members were elected to serve upon the committees appearing here below:

JOSEPH L. CROTTY, *General Chairman of all Committees.*

*Ticket-Selling Committee*—Joseph D. McLaughlin, chairman; L. W. Abbott, J. H. Amadon, F. R. Batchelder, J. E. Bowden, L. A. Blinn, H. E. Bryant, W. E. Blake, W. Bradley, G. F. French, H. Fallon, J. E. Fitzgerald, E. E. Gould, L. Henderson, C. E. Beattie, J. F. Bryan, T. W. Collins, O. A. Colson, C. E. Campbell, R. D. Clark, R. R. Crosswell, C. R. Caffray, G. A. Leach, P. J. Linehan, G. F. Mahoney, L. H. Mann, E. F. Cadrian, J. E. Daly, W. D. Dunn, J. J. Dolan, W. H. Edgar, H. S. Fahey, F. S. Fisher, J. H. Fitzgerald, W. R. O'Connor, O. G. Richards, J. J. Roe, C. H. Russell, W. J. Green, H. J. Gullage, A. S. Hale, J. F. Heffernan, K. S. Herendeen, B. F. Hodges, W. O. Hyland, H. E. Hilton, H. C. Hannigan, A. W. Horton, C. I. Ingalls, H. Kinsler, F. V. Laskey, L. J. McDonald, E. R. McSweeney, J. C. H. McNamera, O. A. Mickalsen, J. J. Montgomery, A. J. MacNeil, J. M. Maher, Jr., L. J. McHardy, J. M. Mulhern, R. P. Murphy, T. P. Nihan, P. E. North, J. A. J. Otto, W. J. Sullivan, W. H. Southall, A. F. Shannon, V. B. Tobey, E. O. Wallster, T. A. Whalen, F. W. Whitney, F. B. Wilson, H. S. Woodward, P. J. Welsh, H. A. Wheelock, E. J. Wurtz, W. A. Wilkins.

*Publicity Committee*—Angus J. MacNeil, chairman; L. W. Abbott, W. E. Blake, C. E. Beattie, H. S. Fahey, J. E. Fitzgerald, G. F. Mahoney, E. R. McSweeney, E. O. Wallster, W. A. Wilkins.

*Finance Committee*—Wm. J. Sullivan, chairman; Jos. D. McLaughlin, Austin S. Hale, North Suburban district, Thos. A. Whalen, South Suburban district, Wm. E. Blake, West Suburban district, Walter D. Dunn, Center district, George F. Mahoney.

### MISS MEANEY A BRIDE

CUPID wins again. On October 30, Miss Mary E. Meaney, a toll chief operator, and one of the most popular chief operators in our Company, was

married at St. Benedict's Church, Somerville, to Patrick Burke, of Boston. May, as a chief operator, has made an enviable record in our Company, and it was with considerable regret that her superiors were forced to accept her resignation.

On October 18, Miss Meaney was given a farewell party by the Toll girls in the rest room, at Milk Street.

During the evening an entertainment was held and refreshments were served. Among the many gifts presented Miss Meaney by her friends in our Company were a set of dishes, table lamp and a set of silver.



MISS MARY MEANEY

Just as we went to press the following changes in toll chief operators were announced by Superintendent of Traffic Whittaker: Ellen J. Logan appointed chief operator Unit A in place of Miss Meaney; Mary E. Martis appointed chief operator Unit B in place of Miss Logan; Elizabeth A. O'Hearn appointed chief operator Unit E in place of Miss Martis; Anastasia E. Leahy appointed evening chief operator Unit A in place of Miss O'Hearn; Mary A. Mahoney appointed junior chief operator Unit C in place of Margaret M. Dooley, transferred to Unit A as junior chief operator; Margaret L. Grace appointed junior chief operator Unit A in place of Miss Ford who has resigned to be married.

### CARNIVAL WEEK AT GLEN ECHO LAKE

THE campers at Glen Echo Lake, Newton, recently held a carnival. The cottages were gaily decorated in honor of the occasion. Three of our operators from the West Newton district, Anna Clinton, Agnes Cossey, and Florence Clinton, who were camping at the Lake, in casting around for a design to decorate their cottage naturally turned to a telephone design.

So with streamers of blue and white paper and Service First seals they created a very attractive picture which excited very favorable comments during entire carnival.

### JOE BARRY A DADDY

GENIAL Joe Barry whose splendid voice is so well known to many telephone employees is going to have an opportunity to use it in a different way now. He will be singing to his little son born on Sunday, October 22.

Heartiest congratulations say we to Joe and Mrs. Joe.

### CONGRESS 9900 OPERATOR A BRIDE

ANOTHER one of our efficient operators on the official board—Congress 9900—has become a bride. On October 10, Miss Emily Jarvis and Walter F. O'Neil were married at the Star of the Sea Church, East Boston.

The girls presented Mr. and Mrs. O'Neil a mahogany clock as a wedding present. The newlyweds will reside in Washington, D. C.

### TOPICS INDEX AVAILABLE

AN index of Volume XV—May, 1921—April, 1922, of TELEPHONE TOPICS has been printed and is ready for distribution.

Copies can be secured from F. E. Cox, editor of TELEPHONE TOPICS, 50 Oliver Street, Boston 8, Mass.



"A DISGRACE TO SOCIETY AND AN EVIL TO ALL"

**A**CCIDENT prevention and first aid classes have started in real earnest again. Sign up now and get the benefit of a real practical training in this important work!

#### METROPOLITAN DIVISION

The accident prevention and first aid seed which was sown last spring in this division under the direction and guidance of Division Safety Supervisor D. S. Adler, has been steadily producing satisfying results.

Interest in classes is manifested by increased attendance and the safety instructors are hard at work teaching their classes. The instructors are greatly encouraged by the enthusiasm of the men and the splendid co-operation which is being cheerfully given by the supervisory forces who have taken a deep interest in the success of the accident prevention

campaign. Their constant backing of the movement, realizing the advantage to production which comes from safeguarding the men, has given a valuable impetus to the fall work.

To give this work a good start, Instructor Tom Cooley located in the Liberty exchange qualified 27 men and has another class of an equal number nearly ready for the test.

Not to be outdone by Cooley, Jack McCurdy in the Malden cable district has a class of 42 fairly well advanced.

Instructor Fleming taking care of the Central District Maintenance has two classes meeting weekly and assures us that he is going to do his level best to have them qualified within a few weeks. He also, upon request of the Traffic Engineering force, has started a class of 25 with a two-day a week course.



MILTON'S SAFETY FIRST ENTHUSIASTS

Under the direction of Henry McLaughlin all these men are studying Accident Prevention and First Aid work, and accomplishing great results

Bill Cummings of the Division Plant Engineer's office has had a class going for the past six weeks, and it will not be a great while before this class will have in their possession first aid certificates, and have another class started.

Joe Goldie, instructor, Central District Cable group, has had classes under headway since the first of October and reports rapid progress.

Instructors Glynn, McLaughlin and Ford, located in Columbia, Milton and Aspinwall, mechanical switching exchanges, also have classes in accident prevention and first aid work under headway.

The rivalry we look for which will bring out this clean competitive spirit between first aid teams is surely going to exist judging from the enthusiasm thus far, and the results of these accident prevention talks mixed together with the training of first aid has clearly manifested itself on all sides.

The following 27 men who were instructed by Tom Cooley, passed the first aid examination given by Medical Director Dr. D. L. Lynch on October 16, 1922 with gratifying percentages.

Arthur J. Ahearn, John R. Blake, Albert Chabott, Ralph P. Chadbourne, Wallace A. Copeland, Albert Davies, George E. DeMontier, Elliot M. Dorn, John F. Dwyer, Andrew E. Finchter, Matthew J. Finn, Edward J. Gallagher, George Irwin, Norman J. Keith, George H. Knowlton, John F. B. Leonard, Burt M. Litchenstein, C. D. McGrath, Geo. W. McInnis, Leigh J. Palmer, Wm. C. Raymond, Joseph Ricen, Seth A. Stoddard, Chas. S. Stotts, Lawrence E. Waring, Paul Winsor, Jr., Henry J. Wymer.

#### EASTERN MASSACHUSETTS DIVISION

Accident prevention work is in full swing in this division, a schedule of talks has been so arranged that every male plant employee will be furnished opportunity to receive instruction.

These talks are very interesting and instructive conveying to the men the necessity of safeguarding themselves; outlining in detail the nature of the accidents which have occurred in the division, from statistics built up by the Division Safety Supervisor Arthur Hindle, and driving home the important points which are of such material assistance in the avoidance of accidents.

Several talks in various cities have already been given and a gratifying attendance has assembled in each place where these talks have been given.

Because nearly 90 per cent of the entire male plant force have already passed the American Red Cross first aid examinations, this course of talks on accident prevention is very attractive to all.

Division Superintendent of Plant Tarr, his several plant chiefs and the hearty co-operation received from the other supervisory employees has been a valuable asset in the success of the accident prevention campaign in this division.

First aid classes are under way and names of additional men receiving ratings later will be published in a future issue of TOPICS.

#### STATE OF RHODE ISLAND DIVISION

Classes in "First Aid to the Injured" are being formed throughout the division and a large enrolment is indicated by the applications already received.

Division Safety Supervisor E. R. Noke is looking forward to a successful fall and winter and his instructors are putting their shoulders to the wheel to do all in their power to assist him to put over his objective.

The men are eagerly waiting for the opening of the classes and this division will have a large number of qualified men later on whose names will be published in TOPICS.

Accident prevention work has met with favor and already gratifying results have been accomplished.

Mr. Noke is receiving loyal support from the supervisory forces and a crop of rated men is expected as the result of this combined safeguarding effort.

#### WESTERN MASSACHUSETTS DIVISION

Classes in first aid instruction are being held throughout the entire division and accident prevention will be greatly aided thereby. Division Safety Supervisor W. F. Gowdy is going ahead full blast with a program to reduce accidents in his division. He has been greatly concerned over the severity and duration of the suffering which the men in Western Massachusetts division have experienced, and he is determined to educate his field in the knowledge of "First Aid to the Injured" so that in the training they receive in their course in first aid they will, in addition to the knowledge gained, sense in a greater measure the need of avoiding accidents whenever and wherever possible. The enthusiasm of the men themselves for first aid teaching is a great encouragement to him in reaching his goal, which is reduction in accidents and thoroughly trained men.

He is confident of success, he says, because, his instructors are capable, have the knowledge, and are taking a deep interest in their work of educating their fellow workmen, and the men are grabbing like hot cakes at their opportunity of being further educated.

He predicts that a large per cent of the male employees in the plant department in Western division will be qualified before many moons to practice first aid.

Following is a list of ten plant men who qualified in the American Red Cross examination given October 10, 1922, at Worcester by Dr. E. W. Bullock.

These men were taught by Safety Instructor William R. Jones and passed with very creditable percentages.

Newman R. Bacon, Charles A. Boyce, Harry A. Cooke, Lawrence J. Dolan, Fred R. Greenwood, Horace P. Greenwood, Arthur W. Knowles, J. Luke Morley, Edward F. Norton, Percy S. Rogers.

### THE PLANT "SAFETY CODE"

EVERY plant man will soon receive one of the best, if not the best, life insurance or rather, life assurance policies which has ever come into his possession, the new "Safety Code," composed through the medium of the men themselves, and compiled by the Plant General Accident Prevention Committee.

Every paragraph in the code is there only after the most careful study by the committees of the men way down the line and the general committee.

Realizing the importance of safeguarding our employees from accidents; keenly sensing the intensity and duration of their suffering; and mindful of that humane duty which each owes to the other, all concerned in the making of the code labored earnestly and diligently to provide the clearest and most helpful code possible.

Each individual transaction in each classification of work which our men are engaged in during the performance of their duties was taken into consideration by the committee who included in the code valuable cautions in the prevention of accidents.

Every avenue of information which could be of assistance in making a reliable and satisfactory code was taken advantage of, including the experiences of the men themselves, their knowledge of hazards, close scrutiny and study of the summaries which have been prepared by the general committee showing in detail, among other useful statistics the causes of all accidents this year.

Upon completion, by the committees, of the code, it was forwarded to General Attorney G. R. Grant for his consideration and advice.

After approving the code Mr. Grant stated that, in his opinion, a vast amount of work and of deep thinking must have been put into its preparation, for it showed plainly the evidence of minute deliberation and intelligent study.

The code was also referred to Chief Engineer Manson of our Company for his consideration.

The American Telephone and Telegraph Company requested a conference at their headquarters in New York between their representative, Mr. W. P. Elstun, and a committee from our Company to discuss the form and text, also to see if any assistance could be rendered by the American Telephone and Telegraph Company to our committee in connection with the making of our "Safety Code."

Accordingly, the General Accident Prevention Committee was delegated to formally present the code to the American Telephone and Telegraph Company's representative which it did in conference at 195 Broadway, New York, October 2, 1922.

Mr. Elstun made a painstaking investigation into the preparing of the code, its form, text, and the entire subject matter was discussed.

Mr. Elstun congratulated our Company on its code, expressing himself as being highly pleased with it in every way, and complimented our committee, and through it, the various committees in the making of such a practical and proper code.



ASPINWALL SAFETY BOOSTERS

This gang are all believers in Safety First and are practicing it



## Pioneers' Convention at Cleveland

THE ninth annual meeting of the Telephone Pioneers of America held in Cleveland, Friday and Saturday, September 29 and 30, was marked by three outstanding features.

It was the first convention of the association at which delegates from chapters met in special session.

It drew 1,280 people, the largest attendance in the history of the organization.

A demonstration of transcontinental telephony with the use of the Bell loud speaker attracted an audience of 14,000 persons.

Under the direction of a committee, of which President Reed, of The Ohio Bell Telephone Company, was chairman, extensive plans for the entertainment of the visiting pioneers and their guests had been made and from the time the first guest arrived and the big electric sign on the public square blazed forth its message of welcome until the last pioneer departed for home, the Fifth City belonged to the visitors.

Cleveland's official welcome was voiced by Mayor Fred Kohler before the great audience assembled in the new Cleveland public hall to hear about "The Wonders of the Science of Communication," and interesting and impressive demonstration conducted under the direction of General John J. Carty, vice-president of the American Telephone and Telegraph Company and the retiring president of the Telephone Pioneers of America, and F. A. Stevenson, director of the Long Lines Department.

The first session of the convention was the general assembly Friday morning, with General Carty presiding, and delegates only in attendance. This was the first annual gathering under the new plan of representation by chapter delegates,

Officers were elected at the Friday morning session, and L. H. Kinnard, president of the Bell Telephone Company of Pennsylvania, was chosen president of the Pioneers. Other new officers are:

senior vice-president: F. A. Stevenson, director Long Lines Department; vice-presidents: James T. Moran, president Southern New England Telephone and Telegraph Company; J. A. Stewart, vice-president New York Telephone Company, and E. A. Reed, president The Ohio Bell Telephone Company.

Executive committee for a term of one year: B. A. Kaiser, of the American Telephone and Telegraph Company, and J. E. Warren, of the Southern Bell Telephone Company.

Executive committee for a term of two years: Vernon Ray, of the Illinois Bell Telephone Company; Miss Mary Miller, of the Bell Telephone Company of Pennsylvania, and E. K. Hall, vice-president of the American Telephone and Telegraph Company.

The report of Secretary R. H. Starrett showed that on January 1, 1921, the membership of the Pioneers Association was 1,700. On January 1, 1922, the membership had increased to 2,363. During the present year there were 1,902 new members admitted, 28 were reinstated, 17 died or resigned, making a net membership at the present time of 4,276, representing a net gain of 1,913 for the

year. The constitution was amended to provide that the fiscal year shall be from January 1 to December 31, enabling the officers of the association to remain in office during and after the annual convention.

The executive committee will report at the next convention the advisability of having chapter presidents attend the general assembly meetings.

### CHAPTERS ORGANIZED

Secretary Starrett reported that since the last annual meeting the following chapters have been organized:

- 1 Theodore N. Vail
- 2 N. C. Kingsbury
- 3 Kilgour

- 4 Wisconsin
- 5 Empire
- 6 Liberty Bell



L. H. KINNARD  
President Telephone Pioneers of America

7 Central Pennsylvania  
8 Rocky Mountain  
9 Morris F. Tyler  
10 Wolverine  
11 George F. Durant  
12 H. G. McCully  
13 Western Pennsylvania  
14 Thomas Sherwin, New  
England Territory

15 Alexander Graham Bell,  
Chesapeake and Potomac  
16 Hoosier State, Indiana Terri-  
tory  
17 Hawkeye, Northwestern Bell  
18 C. P. Wainman, Northwest-  
ern Territory  
19 Casper T. Yost, Northwest-  
ern Territory

#### AN INTERESTING LETTER FROM MRS. BELL

At the Friday afternoon session, General Carty read to the delegates a letter and a telegram from the widow of Alexander Graham Bell. These communications commanded the profound respect of the convention. The letter read as follows:

Beinn Bhreagh,  
near Baddock, N. S.

Dear Mr. Carty:

I am beginning to get distressed over the many statements the papers have been publishing of Mr. Bell's dislike of the telephone.

Of course, he never had one in his study. That was where he went when he wanted to be alone with his thoughts and his work. The telephone, of course, means intrusion by the outside world.

And the little difficulties and delays often attending the establishment of conversation in even well managed telephone circuits did irritate him, so that, as a rule, he preferred having others send and receive messages. But all really important business over the telephone he transacted himself.

There are few private houses more completely equipped with telephones than ours at 1331 Connecticut Avenue, and there was nothing that Mr. Bell was more particular about than our telephone service here. For nearly all of the 35 years we have been here he saw personally to its proper working. We never could have come here in the first place, or continued here but for the telephone which kept us in close touch with doctors and neighbors and the regular telegraph office.

He saw to it that we should be able to reach that at any time day or night. It was owing to this telephone system that we were able to come and stay up here this summer. Our physician lives 60 miles away, in Sidney. I myself called him up at half-past five that last day; he answered immediately and all through that day the telephone served Mr. Bell faithfully and well, bringing to him first one, then another whom he called for. Afterwards the telegrams from all over came pouring in day and night, telephoned over without delay or mistake.

It even accomplished what seemed almost impossible—the

reaching of Mr. Charles Bell at Megantic Camp, Me. There were relays, of course, but it was done by telephone—not from one big city to another, but from one isolated country station to another—from Canada to the United States.

Mr. Bell did like to say in fun, "Why did I ever invent the telephone?" but no one had a higher appreciation of its indispensableness or used it more freely when need was—either personally or by deputy. And he was really tremendously proud of it and all it was accomplishing. He appreciated the honor of being the first to talk from New York to San Francisco, was awed by the wonder of its performance at that dinner at the New Willard, followed with interest its usefulness during the war and the development shown at Arlington last autumn.

Mr. Bell's one regret about the telephone was that his wife could not use it, or follow his early work in sound. I honestly believe this had much to do with his not going on with the photophone experiments and engaging instead in aerial work, the progress of which I could see as well as he.

I shall always be so thankful that the telephone worked so well that last day—serving its father so loyally.

Yours very sincerely,

(Signed) MABEL G. BELL.

August 24, 1922.

General Carty, in his address to the convention, paid a touching tribute to Dr. Bell, and read Dr. Bell's address at the first meeting of Pioneers eleven years ago in Boston.

General Carty reviewed Dr. Bell's career and told how the father of the telephone had "predicted with amazing foresight the telephone system of the future."

Of the future General Carty said:

The grand purpose of our society, the greatest work which it can do, is to exemplify the ideals of our service, and to transmit to its future members the glorious traditions of our art. It should be our high resolve to encourage and to sustain among the men and women of the telephone system their ever-increasing zeal for the public service.

In closing, General Carty declared:

It is the great mission of the Pioneers and their successors and their associates among all the nations, to build up a telephone system extending to every part of the world, connecting together all the peoples of the earth. I believe that the art which was found by Alexander Graham Bell, our first pioneer, will provide the means for transmitting throughout the earth a great voice proclaiming the dawn of a new era in which will be realized that grandest of all our earthly aspirations—the brotherhood of man.

Friday evening Pioneers and their guests went to



BANQUET MENU AT PIONEERS' CONVENTION

In the center of a card, about 18 by 12 inches, is an excellent portrait of Mr. Thayer, surmounting a tablet bearing the names of the Associated Companies constituting the Bell System. The artist, Charles Sindelar, shows in the lower left hand corner of the card, a picture of the *Mayflower*, which brought the founder of the Thayer family to America. Above is a sketch of the little Vermont town of Northfield where Mr. Thayer was born, and in the upper corner the belfry of Dartmouth College, his alma mater.

On the right is a conventionalized drawing of a winged figure, standing tip-toe on the earth, with thunderbolts, torch and cable, suggestive of the statue, the Spirit of Electricity, which surmounts the Bell System headquarters building in New York.

the big public hall for the demonstration. Fourteen thousand persons assembled to hear the transcontinental roll call and incidental entertainment under the direction of General Carty and F. A. Stevenson, director of the Long Lines Department of the American Telephone and Telegraph Company.

E. A. Reed, president of The Ohio Bell Telephone Company, as chairman of the general convention committee, opened the public hall meeting with a short talk aided by the Bell Loud Speaker. After a selection by the Ohio Bell male chorus, Mr. Reed introduced Mayor Kohler, who welcomed the visitors.

Then General Carty was introduced as the chairman of the meeting. General Carty in turn presented former secretary of war, Newton D. Baker, and now president of the Cleveland Chamber of Commerce. Mr. Baker, in a brilliant address, which was enthusiastically received by the audience, praised General Carty for his services in France during the war and made some impressive remarks about the future of the telephone.

#### ADDRESS BY NEWTON D. BAKER

In his address, Mr. Baker said:

Ladies and gentlemen, I have a sort of satisfaction in being here tonight which you probably will not suspect until I have described it to you.

When we went into the World War we knew that one of the most important elements for the successful operation of great armies was communication. When our men were mobilized upon so vast a scale as they were in the late war, the difficulty of getting messages from one part of that widespread front to another may well be imagined. The enemy realized the importance to us of communication and every place a telephone exchange or a telegraph office was established, became at once a center of enemy activity. And when our enemy was controlling the air with airplanes, one of their primary objects was to destroy by bomb, these outposts of intelligence.

We realized, of course, the necessity of establishing some sort of a signal system, but I think very few of us realized the even greater importance of establishing in France an independent telegraph and telephone system of our own.

When that need was realized, General Carty, vice-president of the American Telephone Company, in charge of development and research, instantly volunteered his services. He is the greatest expert in America on that subject. For some reason which I cannot now recall, but for which I suppose I must hold myself responsible, he was made a brigadier general, instead of a major general. He should have been a major general. Not only because he was followed into the service by a full division, which is a major general's command, of the employees of the American Telephone Company, but because the services he performed were major services.

I am sure you recall that we went into the war in April of 1917, and that the war ended by the Armistice on the eleventh day of November, 1918. During those very few months when we were busy shipping two million men and training another two million, and doing all of the very large—unprecedentedly large—physical and material things which were required to be done for an effort of that magnitude, General Carty and his signal service men in France, did almost unnoticed a thing which is quite without parallel in the history of science and material achievements. He built a telegraph and telephone system extending all over France, operating 282 separate and independent telephone exchanges,

a very large number—perhaps 170 or 175 telegraph stations—erecting our own wires for the major part, to operate those, and extending them even to England by cables under the English Channel, so that the American Army in France was not dependent upon the facilities which France was able to supply to us, but had its own facilities. Indeed in that, and many other regards, our army in France was simply a portion and section of the great industrial and scientific life of America, transferred temporarily to foreign soil.

I am sorry for this reason only, that there is no remnant left in me of the power that once was there as Secretary of War. If there were any such remnant of power left in me I should tonight promote General Carty from brigadier general to major general.

I have not that power, but you have it in your power to adopt him, as I long have adopted him in my affections, into your affections, as a man who brought the very highest scientific attainments, elevated by the most energetic patriotism into the service of the country.

I pay two tributes tonight; one a personal tribute which I delight to pay to my associate, General Carty; and I pay the other tribute to Alexander Graham Bell, whose spirit is hovering over us this evening, and to those Pioneers who were associated with him in the development of this great instrument of civilization and I close what I have to say by expressing the fervent hope in a prayer that these great agencies of science may really work out their final and beautiful result in drawing men so much closer together in this world that the misunderstanding and injustice will be put to flight and that with them to aid us we can face a future in which justice will prevail and in which peace, the daughter of justice, will be our common legacy, and prosperity and a better lot for mankind, the common heritage of the children of men.

Following a vocal solo by little Miss Alma Tee of Cleveland, General Carty began the demonstration. In a preliminary talk he said it didn't require a great stretch of imagination to foresee the day when a speaker "could make an address in a hall like this and be heard in every corner of the world."

As General Carty called the roll of stations on the transcontinental line, every answer could be heard distinctly in all parts of the hall by means of the amplifying powers of the loud speaker.

A string of small lights on a map of the United States which visualized the various stations on the 5,800 miles of telephone line was complete from San Francisco to Havana.

When General Carty called Havana and the reply from the Cuban capital came back loud and distinct there were cheers from the audience. The Bell Loud Speaker enabled the vast audience to hear every word of their conversation.

Miss Betty Bates, daughter of Mr. Bates, played a violin solo in San Francisco, and the audience in Cleveland applauded heartily.

The transcontinental demonstration ended after General Carty said good-night to all the stations and a bugle in San Francisco sounded taps.

Saturday was play day for the Pioneers. Starting from convention headquarters at the Hotel Cleveland at 10 o'clock in the morning, the party journeyed to the Cleveland Yacht Club for an outing.

At noon the Pioneers were guests of the Western Electric Company at luncheon, President Charles

G. DuBois, of the Western Electric, and L. A. Davies, manager of the Western Electric Company's Cleveland Telephone House, acting as hosts.

Among the contests at the outing, the Kiddie Kar race for presidents proved to be the most "thrilling." Careening across the lawn, five kiddie cars, manned by W. S. Gifford, vice-president of the American Telephone and Telegraph; L. B. McFarlane, president of the Bell Telephone Company



KIDDIE KAR RACE AT PIONEER OUTING

The contestants left to right are: L. B. McFarlane, president, Bell Telephone Company of Canada; Judge Franz C. Kuhn, president, Michigan State Telephone Company; W. S. Gifford, vice-president, American Telephone and Telegraph Company; W. R. Abbott, president, Illinois Bell Telephone Company; E. A. Reed, president, Ohio Bell Telephone Company. Mr. Gifford was the winner.

of Canada; W. R. Abbott, president of Illinois Bell Telephone Company; Judge Franz Kuhn, president of the Michigan State Telephone Company, and President E. A. Reed, of the Ohio Bell made it nip and tuck until Mr. Gifford pushed his "steed" ahead and won first prize—a silver "pocket



President H. B. Thayer presents W. S. Gifford first prize for winning Kiddie Kar Race.

piece." With mock dignity and a courtly manner, Mr. Thayer presented the prize to the winner, while spectators applauded.

The banquet at Masonic Hall started at seven o'clock Saturday evening, with thirteen hundred people seated at tables in groups of eight. A unique

and attractive souvenir menu was received by each person at the banquet on which was a picture of H. B. Thayer, president of the American Telephone and Telegraph Company, various scenes reminiscent of his career and a reproduction of the Spirit of Electricity, which tops 195 Broadway, N. Y. Pioneers were guests of the American Telephone and Telegraph at the banquet.

After the banquet all adjourned to the auditorium to see the "Pioneer Revue" another convention surprise and success. Preceding the revue visiting pioneers and guests saw themselves as others see them when motion pictures taken a few hours before at the Yacht Club outing were preproduced.

The revue was staged in a manner that would bring praise to a professional production. The Ohio Bell male quartet and the Ohio Bell orchestra assisted in the performance which included a number of amusing acts by Ohio Bell workers. The main part of the revue "Back from '76 to '22," was a beautifully costumed skit in which Ohio Bell girls in songs and dances appeared in three episodes, first in costumes of '76, next in 1900 dress, with Gibson girls, bicycle girls and "ten piece bathing suit girls." The last episode brought forth "flapper" girls in sweaters and short skirts. The Ohio Bell Telephone Company employees were highly complimented by the visiting Pioneers for the excellence of the revue.

Numerous committees worked hard to make the big convention a complete success. The transportation committee maintained a general automobile service night and day for visitors. Ohio Bell Telephone workers in Cleveland to the number of 146 volunteered their automobiles and their services as drivers and were ready for any service at all hours.

The general committee were:

President, E. A. Reed as chairman, and consisting of C. P. Cooper, vice-president and general manager; John Uprichard, vice-president and general auditor; C. L. McNaughton, secretary and treasurer; G. A. Kositzky, chief engineer; W. T. Teague, general superintendent of plant; R. Eide, general superintendent of traffic; W. G. Barry, general commercial superintendent; D. H. Morris, assistant to vice-president; R. G. Pate, assistant to president; H. O. Leinard, Frederick Uhl, of the Long Lines Department, and L. A. Davies, of the Western Electric Company.

Chairmen of the sub-committees were: S. C. Moule, hotels; L. W. Layton, entertainment; H. O. Leinard, transportation; F. B. Brett, men's reception; Miss Mabel C. Hiller, women's reception; F. B. O'Bleness, printing and publicity, and R. F. Bunyan decorations.

Our Company was represented at the convention by Mr. and Mrs. W. F. Crowell, Portland, Me.; Mr. and Mrs. William M. Todd, Lawrence; W. H. Wagner, New Bedford; J. H. Hight, Lowell; Albert J. McCabe, Boston; Fred L. O'Neill, Nashua, N. H.; Thomas E. O'Neill, Nashua, N. H.; Mr. and Mrs. W. J. Keenan, Boston; Mr. and Mrs. F. J. Boynton, Boston; Mr. Boynton represented officially the Thomas Sherwin Chapter Pioneers of America.



## METROPOLITAN DIVISION

Associate Editors

FRANCIS A. MAHAN, Plant, Liberty Exchange

H. C. GAY, Traffic, 245 State Street

HOWARD S. FAHEY, Commercial, 245 State Street

### WHO'S WHO IN THE PLANT

THE many friends of Joseph Dente, head line assigner for the district comprising Brookline, Cambridge, Brighton and Belmont, will not be surprised to see him listed in the "Who's Who" column.

Back in 1910, during the rate changes, Joe entered the service as a clerk in Somerville and it did not take him long to demonstrate his ability to assimilate a mass of detail matter. His work bore the earmarks of neatness, accuracy and speed.



"JOE" DENTE

In 1912, he was advanced to the position of assignment clerk in Somerville, and three months later was transferred to the bigger and busier office in Cambridge where for some time he alone handled

all matters in connection with line assigning. As the office grew, from time to time Joe took on assistants, and always managed to keep at least one jump ahead of the job.

Today the clean cut condition of the Cambridge cable plant bears silent tribute to Joe's ability, earnestness and hard work.

In March of this year Joe was again advanced to his present responsible position. In spite of his busy years in the Telephone Company, Joe has found time for other activities and this year will complete a four year course in the Suffolk Law School. A clientage in his home city of Somerville, where he resides with his little family, is already waiting for him to finish up, pass the Massachusetts Bar, and hang out his shingle.

For several years Joe has been recognized as a power in his ward to be dealt with by all seeking public office.

Joe's first hobby is his job and second his school work. For recreation he is ever ready to demonstrate his ability on the alleys for the dinners, where his puzzling "fast" ball has them all guessing.

### DORCHESTER SUPERVISOR'S GREAT WORK

EMERGENCY calls are handled nearly every day in our offices. Many are of minor importance and others are of a grave nature which concern the safety of all of us. A case of the latter kind happened recently at Dorchester, where by prompt attention of the operating employees handling the emergency call a dangerous criminal was apprehended in a short time by the police. While many other cases of good work are frequently reported, the work of our operating employees on this particular case is so deserving of commendation that it is felt the details would be of interest to all operating employees. They are as follows:

At 5.17 P.M., on September 29, Dorchester Operator Dignan answered a line signal and heard a man yelling "Emergency—Police." She immediately connected him with Station 11, at the same time notifying the supervisor, Miss Anna L. Dempsey. Miss Dempsey immediately cut in on the line and heard the calling party say hurriedly, "Police, send an officer up to the drug store right away, a man has been shot" and immediately hung up. Miss Dempsey realizing that the police officer had insufficient information, repeated the report and gave the location of the drug store.

She then rang the calling station back and asked if she could be of further assistance. The party requested that he be connected with police headquarters, which was done immediately. When headquarters was reached the party said, "There has been a murder committed out here in Dorchester. A fellow rode up here in a machine and shot another fellow in the drug store. He rode away in the machine. The number of this is 47—." Evidently the party giving this information was highly excited because he hung up before he gave the entire num-



MISS ANNA L. DEMPSEY

ber to the police. Miss Dempsey immediately rang him back and asked "What was the number of that car?" He replied, "47012. The man wore a dark gray suit, a cap and weighed about 140 pounds. He jumped in the back seat of the auto and the chauffeur drove him away." The party then hung up and Miss Dempsey made sure that the police headquarters had gotten full details before she released the line.

A few minutes later Miss Dempsey had the police officer calling the station house from the drug store. In connection with making this report to the captain at the station, Miss Dempsey heard the captain ask if a doctor had been secured for the man who was shot. She immediately cut in on the connection and advised the captain that she would send a doctor right away and immediately did so.

All of this indicates that Miss Dempsey throughout this episode kept cool and secured certain information from very highly excited individuals which was vitally essential to the police in apprehending the murderer, which is most commendable. Her work was also appreciated by the police department as is evidenced by the following letter from Police Commissioner Wilson to President Jones of our Company:

I am in receipt of a communication from the superintendent who informs me that the telephone operators of the Dorchester exchange rendered valuable service on the evening of September 29, when a dangerous criminal, who had murdered a druggist in Dorchester and had escaped, was wanted by the police for the perpetration of the crime.

The prompt and alert making of telephone connections were instrumental in apprehending the murderer, and I desire to express my thanks and appreciation for the assistance thus furnished.

THE NEWS FROM 245

October 5, 1922

DEAR FRANK:

Just a line to let you know that everything is O. K. with us at the present moment although what with the World Series games on this week and the football season here this office is fast becoming just about as safe as a battlefield. Believe me, Frank, when the last game of the series is over a lot of these birds are going to eat light for some time to come. Some of the real sports here are actually betting as high as two bits on the Yankees and asking odds at that.

And football—say if the B. U. team should happen to win a game this season, Pierce Donovan is liable to have apoplexy. You've got to hand it to Pierce though for being a game guy; he's rooting strong for his team in spite of strong opposition.

Of course you know that we've started a bowling league here. Sure a real honest-to-goodness league with six teams of bowlers—good bad and would-be. Take a look at the team captains and then drift into the Twentieth Century Alleys on Hawley Street any Tuesday evening and take in the show. They say it's more fun than a three-ring circus, a prize fight and a world series game all rolled into one. "Babe" Ward, who knocked 'em over for a score of 34 last Tuesday has been elected president, Frank Sullivan, treasurer, and J. M. Dalton, keeper of the official score. Team captains—Ward, Barron, Sullivan, Simpson and Dalton. Among the experts I might mention Mr. William Hertach, who will wear his new seven dollar pipe at all games, Mr. Southwick, Mr. Gaddis—and they say "Pete" rolls a wicked ball—George "Strike" Hampton and Mr. Sanders.

The radio bug is still rampant here and is securing new victims daily, Jewett and C.P.O. Tom McGinness being his latest victims. Speaking of radio, Frank, the next time you see Percy Cobb, just ask him how long it takes to charge an 80 hour storage battery with a four ampere hour charger. Percy's vocabulary is good, but he'll probably exhaust it telling you the sad story.

No, Frank, Bill Saunders doesn't go out evenings very much. You can find him at home every evening except Monday, Tuesday, Wednesday, Thursday, Friday, Saturday and Sunday nights. "Bill" sure does love harbor trips.

Your old friend, Bob Noonan, is getting real sporty these days. He's blossomed out with a life size pair of shell specs and looks more like a college professor than usual.

Now, here's some real news for you, Frank. It has just leaked out that our co-worker, Mr. William Francis, put one over on the rest of us a short time ago, and took unto himself a wife. Good luck to you, Bill, the first hundred years are the hardest.

Miss Nettie Hart and Miss Helen Luden have sailed for the Island of Bermuda to spend their vacation. I'm telling you now, Frank, Bermuda has some large time coming to it when those two girls land. If "Mary" and "Dorothy" had gone along with 'em I don't think the island would ever looked the same.

Well, Frank, this is about all the news that's laying around loose this month, so I'll call it a day and quit.

Hastily,

"SHINO."

#### TRAFFIC BRIDES

MISS JOSEPHINE T. BERIGAN, central information, becomes Mrs. Harold J. Walkins.

Miss Mary A. Degnan, South Boston, becomes Mrs. Michael Concannon.

Miss Mary J. Kennedy, West Newton, becomes Mrs. Benjamin Ambrose.

Miss Anna J. Fitzgerald, West Newton, becomes Mrs. Thomas Reynolds.

Miss Margaret C. Fleming, Newton North, becomes Mrs. James H. McMahon.

Miss Agnes M. Cain, Waltham, becomes Mrs. Francis M. Dumphy.

Miss Mary R. Sheehy, Brighton, becomes Mrs. Frank W. Troy.

#### METROPOLITAN TRAFFIC CHANGES

WEST NEWTON—Charlotte A. McGrath, from junior supervisor to supervisor. Agnes E. Duncan, from operator to junior supervisor. Julia Sherman, from operator to clerk.

South Boston—Anna A. Carey, from operator to junior supervisor. Teresa Coneys, from junior supervisor to supervisor. Anna G. Dowling, from junior supervisor to supervisor. Ellen Manning, from operator to junior supervisor. Mary O'Donnell, from junior supervisor to supervisor. Mary A. Sughrue, from operator to junior supervisor.

Somerville—Mary E. Holland, from operator to junior supervisor. Mary G. Gaffey, from junior supervisor to supervisor.

#### MARRIED

C. C. ROUNDS, of the Malden Equipment Force and Miss Mary F. Shine, chief operator at the Parker Hill Hospital, were married September 20. The Malden plant forces presented them with a purse of gold.

Some 500,000 cedar telephone poles, 200,000 chestnut and 85,000 pine poles are required annually by the Bell System, besides over a million pine or fir cross arms and 8,000,000 locust insulator pins.



ROSE K. KANE  
Richmond Chief Operator



MARGARET J. HOGAN  
Congress Chief Operator



ELLEN G. HORRIGAN  
Haymarket Chief Operator



KATHRYN S. GARVIN  
Main Chief Operator

CENTRAL CHIEF OPERATORS CHANGED

MISS MARY W. BRENNAN, who has been in the employ of the Company for a number of years, resigned on September 23, 1922, and in October became the bride of John Walsh, of Boston.

Miss Brennan served the Company efficiently and faithfully, and she will be greatly missed by her associates. She leaves the Company with the best wishes of all for her future happiness.



MRS. JOHN WALSH

Kathryn S. Garvin, chief operator at Congress, transferred to the position of chief operator at the Main office, entered the service as a student operator February 25, 1906, and after serving the probationary period she became an operator at the Dorchester office. Miss Garvin's ability as an operator soon became apparent and in September, 1907, after serving in the position of supervisor for about a month she was promoted to the position of instructor at the school for operators. Miss Garvin's good work continued and consequently she was appointed to the position of chief operator at East Boston and later she filled the same position at Central Information, from which office she was promoted to chief operator at Congress in January, 1918. The results obtained by her during her administration at the Congress offices well merits her promotion at Main.

Margaret J. Hogan, chief operator at Beach was transferred to chief operator at Congress. On December 1, 1894, Miss Hogan entered the Company as an operator and later she was transferred to the position of clerk. Early in Miss Hogan's career she showed

indications of marked ability and this merited her promotion to district clerk, August 8, 1908, a position which she held until her appointment to traffic instructor in 1912. On February 8, 1914, she was promoted to chief operator at Roxbury and later in June, 1916, she was promoted to chief operator at Beach.

Nora A. Savage, chief operator at Haymarket, transferred to chief operator at Beach entered the Company, September 17, 1895, and after passing through the various grades she was promoted to the position of chief operator at Richmond on October 9, 1910. Miss Savage's ability as an executive was readily recognized and as a result she was promoted to chief operator at Congress and Haymarket successively.



MARY E. DURANT  
Boston Tandem Chief Operator



NORA A. SAVAGE  
Beach Chief Operator

Ellen G. Horrigan was transferred from the position of chief operator at Richmond to chief operator at Haymarket. Miss Horrigan entered the service July 7, 1899, and had served successfully through all

the grades until her appointment of chief operator at the Richmond office, January 1, 1917. Because of the good results obtained by her during her career at Richmond, Miss Horrigan is deserving of the promotion to Haymarket.

Rose K. Kane, chief operator at Boston Tandem, transferred to chief operator at Richmond, entered the Company, October 18, 1909, and after serving in the various grades of operator and supervisor at Somerville and Winchester respectively she was promoted to the position of chief operator at Reading on April 4, 1915. Later she was promoted to the position of chief operator at Winthrop and East Boston successively. From the latter office she was promoted to chief operator at Boston Tandem on June 19, 1921.

Mary E. Durant the newly appointed chief operator at Boston Tandem entered the service as an operator October 7, 1906, and after serving in the grade of operator and supervisor she was appointed to the position of junior chief operator at Congress, October 1, 1911. Miss Durant's success in her accomplishment at Congress is responsible for selecting her to fill the assignment at Boston Tandem.

These chief operators have the best wishes of all in their new positions.

#### TRAFFIC INSPECTOR RENDERS AID

ONE afternoon recently, Traffic Inspector Fred D. Caswell, of the Private Branch Exchange Department, was passing down Hemenway Street, Boston, when his attention was attracted by the cries of a woman in a window above him. She told him that another woman's clothing had caught fire and that help was needed urgently. He immediately ran into the house where he found the woman lying on the floor of the hall with the entire side of her body horribly burned from head to foot and her clothing nearly burned off. She requested Mr. Caswell to cover her up and get her a glass of water as she was very near to fainting.

He then asked several women who came into the corridor if they did not have anything for burns. One of the women got a bottle of caron oil and while this was being applied Mr. Caswell called the Police Department (emergency) and requested them to send an ambulance to the above address. He then called Dr. Shadman at the Forest Hills Hospital (emergency) whom she wished notified so that he might make arrangements to place her in that hospital.

Mr. Caswell then turned his attention toward helping put out the flames in the burning apartment which had been caused by the explosion of an alcohol lamp. This he continued to do until the arrival of the fire department and remained on the scene until the injured woman had been removed to the hospital.

Later investigation showed that while eight emer-

gency calls for the Fire Department had been placed by other tenants in the building, no emergency calls to bring aid to the injured woman had been placed previous to those made by Mr. Caswell. Had it not been for Mr. Caswell's timely action she would not have received medical attention as soon as she did.

Mr. Caswell deserves utmost appreciation for this splendid act of service, but he being a modest chap disclaims any credit saying that it was nothing more than any telephone man would do. His main thought was that he had done nothing out of the ordinary and that the person to be commended was Supervisor O'Brien, of Back Bay, who handled the emergency calls, for after the excitement was over he called Chief Operator Horgan and informed her of Miss O'Brien's splendid work.

#### VALEDICTORY

By GEORGE MARKHAM, Central Office Repairman, Chelsea

GOODBYE, to old group Thirty-three,  
The M-I-S Fraternity,  
With its right outer backs, and spring separation,  
We guess we will all need our little vacation.

The numerical keys and the sequence switch,  
Would surely give you the seven years' itch,  
And one thing right here that we ought to unravel,  
Is to measure correctly that armature travel.

The three second soak and the rest of that stuff,  
We thought at the start was a great big bluff,  
But we had to get down with our pencils and trace,  
'Till all of us got pretty black in the face.

As for pulses, we haven't said anything yet,  
Tho' we had them in all kinds and shapes, you can bet.  
But the one that poor grandpa had hard work to find,  
Was the Heavy Wide Open that Harry designed.

Now we guess that we've said quite enough for this time,  
So we better close up this nonsensical rhyme,  
And await the returns from the finals to show  
Just how much of our lessons we really did know.

#### TRIALS OF INFORMATION

THE humorous incidents which are heard at Information desks throughout the offices of the Metropolitan division would undoubtedly support a large comic magazine. Two of the most pertinent, overheard at West Newton, are as follows:

*Subscriber:* "I just wrote a letter to a friend in New Orleans, and I want to know to what state to send it."

*Subscriber:* "How do I mix the ones, twos and Os in order to get the Liberty Garage?"

*Inf. Opr.:* "Call West Newton 1210."

*Subscriber:* "I shall remember that probably two minutes."

There are nearly 34,000,000 miles of telephone wire in the United States.



## AND STILL THEY COME

LAST month we printed several letters from subscribers commending the work of our operators. Since then several more have been received. General Manager Driver received the following from Julia A. Duce of the S. S. Pierce Company:

You will be interested to know of the splendid service recently given us by one of your employees, Miss Mary X. McDonald, of the Hyde Park Station.

Some time ago in our efforts to locate a customer who had sent us an unsigned order, our only clue to her whereabouts being the Hyde Park postmark, we appealed as a last resort to the information operator at this station. In an incredibly short time Miss McDonald who responded gave us the names of a number of people for whom she had put through calls to us. With her further assistance and our process of elimination, we located the customer.

Please accept our appreciation of this courteous, cheerful and willing service that enabled us in turn to render a service equally unusual.

Mr. Driver was also in receipt of the following letter from Henry J. Perry:

This writing is an expression of my deep appreciation of the efficient and gracious service rendered me yesterday forenoon by the supervisor and operator in the West Newton office in the matter of securing emergency medical aid.

I trust you will convey my sincere thanks to these good people.

Junior Supervisor Mary E. Welch of Newton North handled an emergency call and received the following note of appreciation from Mrs. Raymond A. Murphy:

Please accept my thanks in appreciation of your kindness last Wednesday. Through your effort the quick response of the doctor saved my little girl considerable pain as she had cut her leg very badly through a fall.

Emergency calls usually concern accidents, illness, etc., but occasionally we receive one of the ordinary routine. The following incident concerns one of these which Supervisor Helen C. Powers of Newton North handled just as carefully as though it had been a grave emergency.

A subscriber at Newton North scheduled to be a bridesmaid at a Medfield wedding was delayed in reaching Medfield at the appointed time. She resorted to the telephone and in the midst of her conversation with the bride-to-be was cut-off. Upon attempting to reconnect the parties it was learned that cable trouble in Medfield had caused the cut off and there was little prospect of prompt repairs.

Supervisor Powers was not content to drop the matter here, however. She called Testman McLaughlin at Medfield and stated the facts of the case to him. His sympathies were aroused and he went himself to the called party's residence and delivered the message. They were located beyond reach of a public telephone or neighbor.

This act of personal service by Miss Powers and Mr. McLaughlin was appreciated by the Newton North subscriber who expressed her appreciation in a card to Miss Powers reading: "Thank you very much for all your efforts on that Medfield call. You're a corker."

## MACHINE SWITCHING NOTES

## LIBERTY

BASEBALL team played its final game against the Roxbury exchange, and Liberty won, score Liberty 14—Roxbury 2.

For the past seven or eight weeks we have heard the Roxbury had a team worth playing and we expected they would put up a good fight at least. George Kelley actually thought that he had the only telephone team that could lower our colors, he was on the side lines rooting for Roxbury but it did not do any good.

The boys are now getting ready for the annual football game. You know how good a team we had last year, well we will have a better one this year.

Some of the boys must have been impressed at the last Home Beautiful Exposition because six or seven have gone and got hitched up. The two most recent ones are S. Heap and W. L. McDonald. Each were presented with a splendid electric lamp. They perhaps believe the old tale "Two can live as cheap as one," but can they?

They are talking about putting a basketball team into action.

Some of the boys are getting ready to get up a few teams in here and select a good bowling team to play any telephone team in New England for a suitable prize.

Liberty is certainly a busy place; today you see a vacant space and in no time a rack is erected, and so it goes; up goes the structure and in goes the equipment, and the boys in Liberty certainly know how to install machine switching offices.

Frank Doyle has started his testing and looks busy.

Henry Gullage has gone to Allston. Good luck, Henry.

Matty Finn has gone to Milton. Milton gains.

## MILTON

The Milton machine switching basketball team will be open for dates starting December 1, 1922. "Automatic" Andy Dillon is manager and may be reached by telephoning University 5203-R. Liberty machine switching kindly take notice and please play a few telephone teams before claiming championship of Telephone Company.

Chief Clerk Harry Dudley of Bradley's Point, No. Weymouth, fisherman and author (of fish stories only) has been transferred to machine switching general office. Oh! how we miss those lectures on the finny tribe.

Foreman Joe Donnelley has been transferred to manual equipment construction. "Dink" is missed by the boys especially our old friend Ed McElroy who is now forced to use the cross town.

All the boys were guests of Henry O'Brien, senior testman of Milton, at Duxbury, R. I., where they enjoyed a wonderful clam bake, played baseball and went bathing. At the closing of events a vote of thanks and a tank of gasoline was presented to Henry.

Our bowling team under the guidance of "Doc" McLaughlin and Franklin Gillis, former champ of Fore River are very anxious for dates. What say?

## ASPINWALL

Those persons from Aspinwall who are attending the machine switching school certainly do not lack the incentive in trying to obtain all possible knowledge along this line. Every noon hour you will see them in groups telling each other how the apparatus should work.

N. J. Cronin former supervisory foreman of equipment at Aspinwall has been transferred to the Roxbury exchange. Upon his leaving he was presented with gold pieces and received the wish of "good luck" from all the boys.

Much credit is due Neil for the success of this job and we hope that his next job will be just as successful.

His successor, Mr. S. H. Cate, is no stranger to the job and "Stan" will carry the job "over the top."

During "Dress up Week" the boys at Aspinwall ran second to no one with the exception maybe of movie actors. McClellaan wore that new suit every day and the same stands true to several others. Ingalls, Blake, Carroll, Murphy and "Mul" were the real Adonises of the crowd.



ROBERT A. CROWN, *Associate Editor*  
245 STATE STREET, BOSTON, MASS.



"BILL" CAREY

"MAC"

"JOE" BRADLEY

"OBIE"

#### SUPERVISORS OF THE WEST DISTRICT

THE above supervisors hardly need an introduction to the employees of the Accounting Department. All of these men have been associated with this company for a period from ten to twenty years.

Wm. M. Carey in length of service has a few years on the other supervisors of this district.

He was employed by the Company on August 22, 1900, as a bookkeeper. April 7, 1919, he was appointed ledger supervisor.

"Bill" as he is better known, hails from Natick, Mass. He has two-thirds of a ball nine of his own, not quite enough for a team. However, Bill is very popular with the kiddies of Natick and is a red hot baseball fan himself. With the six Carey boys and a few of their pals Bill will soon be a manager of a team of winners.

J. J. O'Brien, formerly of South Boston entered the employ of the Company as a bookkeeper on September 11, 1902. On November 25, 1918, he was appointed supervisor.

Mr. O'Brien, they call him "Obie," for a while lived at Wollaston then recently he took up the reins of matrimonial bliss and makes his home at Norfolk Downs.

A few years ago he was well known among the "L Street Brownies" and was one of the members of the L Street Bath Life Saving Corps of South Boston. During the World War he was a member of the 29th Company, 151 Depot Brigade, and the Officers' Training School, Camp Lee, Virginia.

J. R. Bradley arriving from England, applied and accepted a position as bookkeeper with the Company on August 8, 1910. On June 19, 1916, was appointed ledger supervisor.

Joe Bradley is a happy father of four girls and a boy and lives in Mattapan, Mass.

He is also a remarkable billiard player, one who has had the honor of winning one of the New England amateur championship series.

J. W. McPhee entered the service on November 30, 1900, as a bookkeeper. On November 25, 1918, he was appointed ledger supervisor.

"Mac" is a bachelor and lives in Boston and knows nothing of the joys in having a back yard garden with the fresh vegetables, etc. However, he is very fond of music and is often heard humming a few of the popular ballads during his leisure moments. It has been remarked that to hear "Mac" sing once the second time you would like him better still.

#### ACCOUNTING HAS BOWLING LEAGUE

THE first meeting of the General Accounting Bowling League was held October 9, 1922, at the North Station Bowling Alleys. There are eighteen in the league, consisting of ladies and gentlemen, and it is planned to bowl for 28 weeks. At the end of the first seven weeks a review will be made by the committee to ascertain whether to equalize the teams that are far behind or ahead so that the interest will be kept.

A celebration of some form is planned after the close of the season.



WM. E. GEARY, *Associate Editor*  
PROVIDENCE, R. I.

### GETTING READY TO DIAL

THE work of changing over the subscribers substation equipment in the Gaspee exchange area was started on October 2, and by the time this article appears in print will be well under way. The present substation sets are being replaced by machine switching substation sets equipped with the dial to operate with the new Gaspee machine switching office which it is expected will be cut into service in the early part of 1923.

general charge of the job, with Installation Foreman Henry C. Potter supervising the work of the field force, which is at present made up of the following installers from the Providence district installation force: Carlisle F. Morgan, Fred J. Myers, Elmer C. Drayton, H. G. Plant, J. A. Hawthorne, Jr., and F. Gillette. A. Borelli is acting as stock clerk on the wagon.



INTERIOR OF THE PORTABLE STOCK ROOM  
Showing the arrangement of racks for holding sets and equipment with Stock Clerk "Tony" Borrelli "doing his stuff."

A large covered wagon, driven by two horses, has been fitted up with shelves and racks as a portable stock room and is driven daily to a point where the installation force doing the work will be in close touch with it at all times. The installers obtain the sets, desk stands or wall sets and all other equipment from this wagon which has a stock clerk in charge and functions in a manner similar to all the Company's stock rooms.

Chief Installation Foreman E. J. McMahon is in



THE SUBSTATION INSTALLATION GANG

These are the boys who are now changing over the Gaspee subscribers to the new machine switching substation sets:  
Left to right: F. Gillette, Elmer Drayton, Fred Myers, Carlisle Morgan, H. G. Plant, J. A. Hawthorne and Foreman H. C. Potter. A. Borrelli on the driver's seat.

The work of changing over the equipment is progressing without a hitch and the boys are doing the work in the usual high class manner characteristic of the district installation force.

The new No. 12 test desk, the installation of which was recently completed at Gaspee, is now functioning with Aleck Fraser acting as testman and working with the field men.

### NEWPORT COMMENDED

MANAGER WALTER A. WRIGHT, of Newport, R. I., has received the following letter from A. W. Howard, local sales manager for Dutee W. Flint, Ford dealers for Rhode Island. Mr. Howard was formerly district commercial manager of our Company at Providence:

A few days ago, while I was at our Newport branch, a matter of extreme importance arose which made it necessary to communicate with every one of our Rhode Island branches in the shortest possible time. I called the toll operator and instructed her to secure for me the D. W. Flint, Inc., in Westerly, Wakefield, Arctic, Woonsocket, Pawtucket, Providence and Warren. It seems almost inconceivable, but after having placed my call I believe that it was not more than 20 to 25 minutes before I had finished talking with every branch. Just as soon as I finished talking with one branch the operator had another ready to talk.

## TRAFFIC CHANGES AND PROMOTIONS

**WOONSOCKET**—Anna O. Graham, from "A" operator to junior supervisor. Clara Greene, from junior supervisor to supervisor.

Union—Mary E. Maguire, from senior operator to junior supervisor.

East Greenwich—Bernice V. Johnson, from "A" operator to junior supervisor.

West—Mary E. Smith, from local operator to junior supervisor. Gertrude Gibbons, from "B" operator to junior desk supervisor.

Pawtucket—Mary E. McGowan, from junior supervisor to local supervisor.

Angell—Beatrice Driver, from local supervisor to complaint clerk. Mary E. Connolly, from local operator to junior supervisor. Kathryn Murphy, from junior supervisor to local supervisor. Elizabeth MacAdam, from junior supervisor to local supervisor.

## NEW PLANT RATINGS

**T**HE following men have qualified by examination for advanced ratings:

A. J. McAdams, construction department, *cable splicer*; C. O. Spooner, Newport, *class "C" sub-station installer*; R. L. Murray, Providence Installation, *class "C" sub-station installer*; Fred Myers, Providence Installation, *class "C" sub-station installer*; W. H. Preston, Providence Installation, *head lineman*; M. B. Hunt. Woonsocket, *line foreman*.

## EDUCATION PAYS

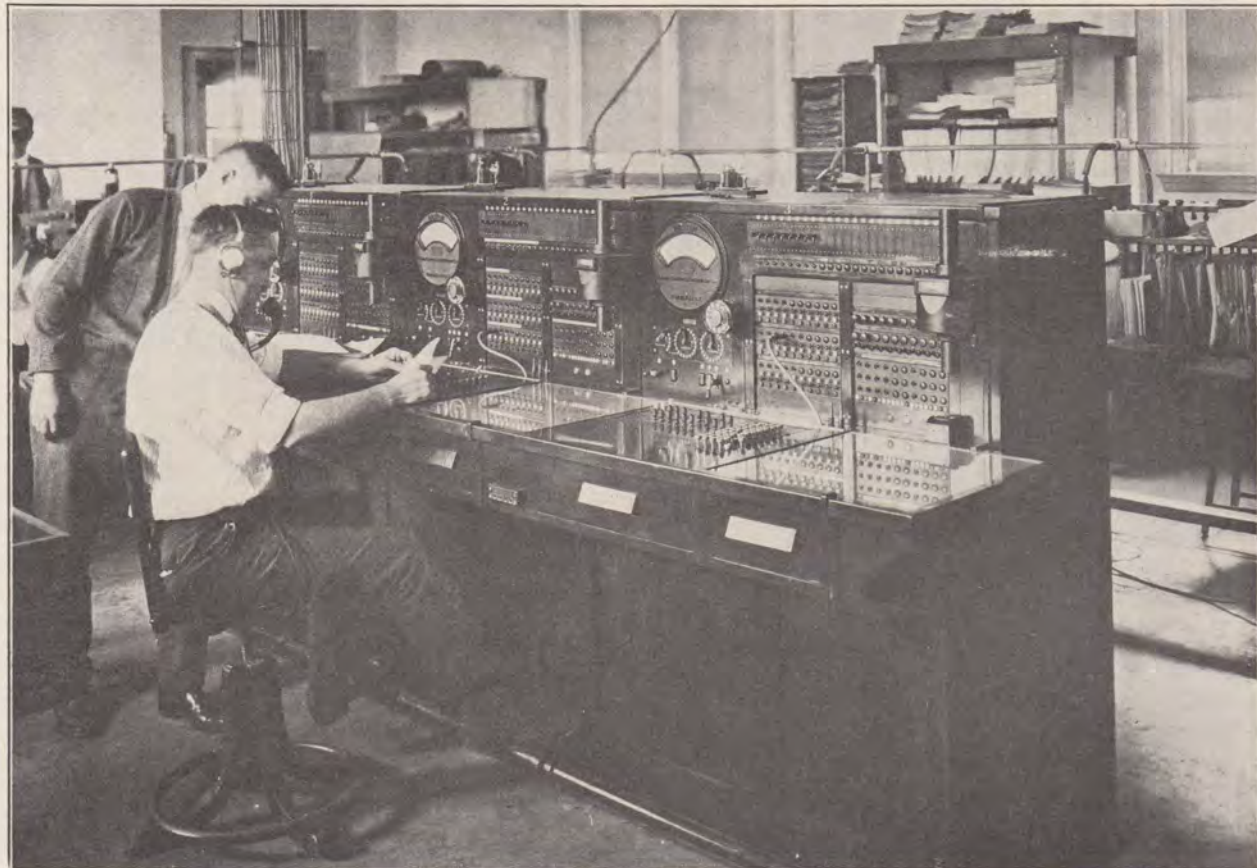
**W**ILLIAM J. CORRIGAN, Clement F. P. Delahunt, Carville Hands, Frank A. Kennedy,

Harold L. Morpeth and Willard E. Smith all employees in the Commercial Department of the Rhode Island division have the right idea and furthermore have the ambition to get ahead. These men have entered the freshman year of the Providence branch of the Northeastern University School of Commerce and Finance and are making good. More power to 'em!

## WOONSOCKET CHIEF OPERATOR MARRIED

**M**ISS RACHEL M. ADAMS, former chief operator at Woonsocket, gave her associates a complete surprise when she announced her marriage to Frank Larson, which took place September 22 at Saunderstown, R. I., So closely was the secret guarded that not even Miss Adams closest friends suspected that she was contemplating this step.

Mrs. Larson entered the service of the Company in March, 1914, and was promoted to chief operator in April, 1919. She is possessed of a genial disposition and is universally well liked both by the subscribers and employees. Mrs. Larson was presented a beautiful chest of silver by the girls as a token of their esteem and regard.



THE NO. 12 TEST DESK AT THE NEW GASPEE MACHINE SWITCHING OFFICE  
Herbert Montague and Aleck Fraser testing with the installation force now installing the dial substation sets.



PAWTUCKET OPERATORS AND A COUPLE OF VISITORS

Left to right: Jack Jones, loop foreman; Mrs. Mary van (matron), Mildred Fullerton, Anna

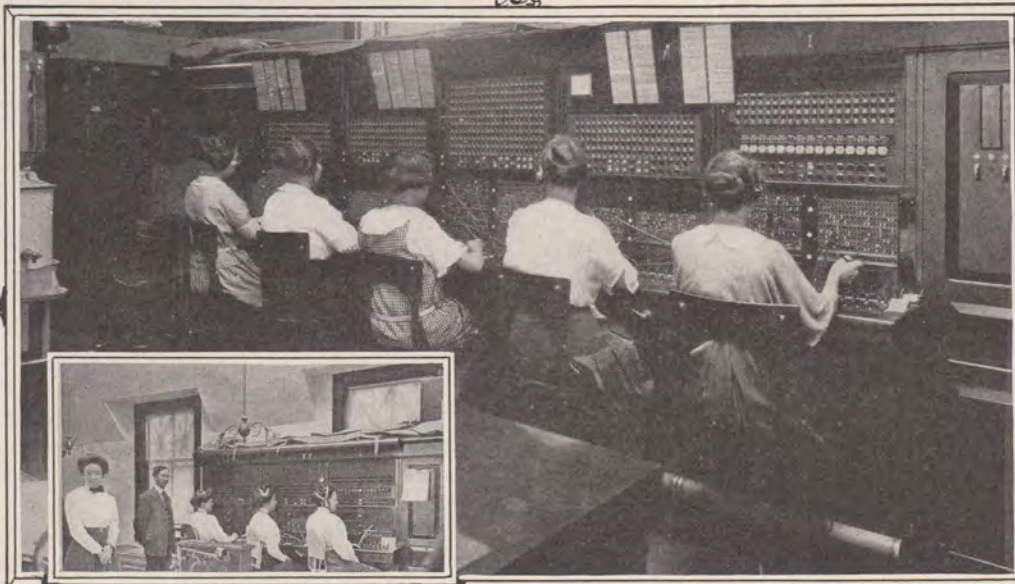
Farrell, the Misses Mary McGrath, Margaret Donovan-O'Donnell, May Daley and the Associate Editor.



C. A. MATTESON GIVES RESERVOIR AVENUE CONDUIT JOB THE "ONCE OVER"



ALECK CHISHOLM, HEAD LINEMAN, AND "PIKE" ANDERSON, LINEMAN, OUT ON THE JOB



VALLEY OFFICE—NOW AND THEN

Lower left: Valley ten years ago—Miss Nelly Flynn, then chief operator, is now in the division traffic office. In background is J. R. Murphy.

## NEW CHIEF OPERATORS



MISS ELSIE M. DUNBAR



EDNA H. JONES



MISS ETHEL STEERE

Pawtucket office and carries the best wishes of all her associates to her new position.

It is estimated that 19,000,000,000 telephone connections took place in the United States last year. This is an average of 176 completed calls for every man, woman and child in this country.

## WHO'S WHO IN RHODE ISLAND

IS there any one in the Rhode Island division plant who doesn't know the well known figure depicted herein? In case they don't this will serve to introduce Oliver Kendall, Jr., of the division engineer's office.

Oliver, or "Pete," as he is better known, is one of the old timers in this division. He started to work for the Providence Telephone Company back in February, 1892, and has spent the 30 years in the telephone business right here in little old Rhode Island. "Pete's" first job was installing telephones where he came under the direction of Henry Breckenridge. He kept this for a few months and then graduated into Central office work where for the next seven or eight years he installed, inspected, tested and maintained. About 1905, when the Engineering Department was organized, "Pete" came in as an assistant in equipment engineering and from then until the present time he has been one of the mainstays of this department. Old timers will tell you that "Pete's" lanky figure and a plug of "BL" were familiar figures at all the big Central office jobs in this territory during the past decade.



"PETE" KENDALL

"Pete" has a number of hobbies. His chief serious one has been the collecting and photographing of the minute animal life that is found in the mud of bays and creeks and has done some very creditable work of this nature, and has established quite a reputation among those interested in this branch of biological science. Some time ago he was bitten by the radio bug and is now a third degree fan. He has a very complete receiving station and is rated one of the best amateurs in this vicinity.

Add up all the telephones in Greece, Luxemburg, Rumania, the whole of Central America, and New Zealand, and you still fall short of the number of Bell telephones in Cleveland.



# District and Department NOTES

THE sympathy of his associates is extended to Charles J. Meegan in his recent bereavement in the death of his wife. A large delegation from the Cable Department attended the funeral services at the Church of the Blessed Sacrament on September 21.

The sympathy of his associates is extended to Joseph Looby, cable supervisor, whose mother died recently. The funeral services which were held at St. Theresa's Church, on October 12, were largely attended by his friends and associates.

Mrs. A. C. Anderson, who, as Miss Katherine Tobin, was formerly chief operator at Warren, recently entertained the girls from the office at her new home in South Warren. After welcoming their guests, Mr. and Mrs. Anderson showed them over their beautiful home, following which Mrs. Anderson entertained by giving a practical demonstration of "how to make doughnuts." A buffet lunch was then served, and after a very pleasing musical program, featuring Miss Goggin and her friend "Jimmy" in a dance, and solos, good nights were said at a late hour.

It is rumored that the reason Jimmy Morgan is taking a tour to Canada on his vacation, is to get a chance to take a shot at that well known bird called the "Old Crow."

At the first meeting of the Bowling League, Roscoe Lane, captain of the engineers' team, rolled for a very low total on his first string. Before the next string, Roscoe adjourned to a nearby refreshment parlor and the "pep" resulting therefrom was quite obvious in the next two frames.

Now that the installation of the machine switching substation has been started, Foreman Henry Potter is qualifying as an expert horseman, in addition to his regular duties. Henry is certainly handling his two horse hitch like a veteran driver, and attracts great attention by his classy handling of the high stepping equines.

Miss Helen Hawkins, of Union, gave a miscellaneous shower at her home on Atwells Avenue for Mrs. Thomas A. Cullen, formerly Miss May Kennedy, of Union. Nearly 50 of her former associates were present, and she received a great many useful and beautiful gifts. A pleasant evening was enjoyed and a buffet lunch was served by the hostess.

The Union operators also gave a shower for Mrs. Cullen at the Messiah Church Hall and she received a great many useful gifts with the best wishes of all her former associates.

A miscellaneous shower was given at the Messiah Parish Hall, on September 22, for Miss Mabel Logan by her associates on Central Information and the official P. B. X. Miss Logan received many useful gifts and a social evening was enjoyed by nearly a hundred of her friends and associates. A feature of the evening was the toe dancing of Miss Inez Darby, while musical selections and dancing were rendered by Misses May Creamer, Louise Shaw, Gertrude McCormick and Irene Ford, with Miss Katherine Shaw at the piano. After a buffet lunch, dancing was enjoyed till a late hour.

Miss Lillian A. Platt, of Central Information, is displaying a beautiful diamond ring and receiving the congratulations of her friends.

Miss Irene Richter, of the Commercial Department, resigned her position on October 7, and was presented a beautiful gold mesh bag as a token of regard from her former associates.

Miss Ethel Steere, who was recently appointed chief

operator at East Providence, was entertained at a dinner at the Pawtucket exchange, by a group of her former associates. Miss Steere was presented a beautiful china tea set with the best wishes of the Pawtucket operators.

Mrs. James Ward recently entertained some of the girls from the Pawtucket exchange at a dinner party at her home.

Miss Helen Hawkins, of Union, recently spent a week in New York City, taking in the attractions of the "Big Town."

David Sherman and Herbert Southworth have been added to the division engineer's staff.

The engagement has been announced of Ray Inglis, of the Commercial Department, to Miss Mildred Tanner, also connected with the Commercial Department. He was a real good boy at the American Legion Convention, in New Orleans.

A delightful shower was recently given Miss Marion Salley, a supervisor at the Woonsocket office, in honor of her approaching marriage to Mr. Raymond Fisher. The affair was staged in Trinity Hall, Miss Salley being presented a beautiful chest of silver, Miss Rachel Howe, toll supervisor, making the presentation speech. For the entertainment that followed, Alice Ashworth and Alice Steere were featured in an exhibit of toe dancing which delighted everyone present, while the entire crowd generally kept up a riot of song and furnished liberal showers of confetti. The girls all wish Marion and Ray the best of happiness in the future.

Dave Graham and Terry Rossi spent part of their vacation looking 'em over in New York.

Miss Persis Macomber spent her vacation taking in the new styles in New York.

A surprise miscellaneous shower was held on October 11, at the home of Miss Irene Sheridan, at 114 Lenox Avenue, Providence, in honor of Miss Mary I. McGrath. The affair was a complete surprise to Miss McGrath, who was showered with rose petals as she entered the room. She received numerous beautiful gifts from her many associates who were present, and a pleasant evening was enjoyed, featured by exhibition dancing by the Misses Mae Creamer, Harriet Birmingham and Josephine Monahan, with piano selections by Misses Madeline McCormick, Ruth Senior and Emmeline Steen. A buffet lunch was served by the hostess, assisted by Mrs. McCormick and Miss Gertrude McCormick.

Miss Margaret McNulty, formerly of Union Traffic, has been assigned to Division Traffic Engineer Allan's staff, on special service observation work.

Ray Inglis was a delegate to the American Legion Convention at New Orleans, in October.

Miss Lillian Cannon has been transferred from division commercial office to the office of the vice-president.

## RECENT WEDDINGS

MISS MABEL F. LOGAN, formerly of Central Information, was married on September 28, to Frank N. Walters, of Providence. Miss Lillian W. Platt, an associate of the bride on Central Information, acted as bridesmaid at the ceremony, which took place at St. Patrick's rectory. Miss Logan received a beautiful chest of silver as a wedding gift from the girls at Central Information and the official P. B. X.

Albert E. Sumption, a well known head lineman in the Providence district, was married on October 3, to Miss

Mary T. Sullivan, at the Church of the Sacred Heart in East Providence.

Miss Margaret Herlihy, formerly of service observing, was married on September 19, at St. Theresa's Church, to George A. Riley, of Providence.

Louis C. Burr, of the West office, was married in September, at All Saints Memorial Church, to Miss Alice Andersen. Alvin O. Hopkins, an associate of the groom in the Plant Department, acted as best man.

James E. Preston, one of the well known head linemen in the Providence district, it is now announced was married last June to Miss Ethel Adams of Fall River, Mass. This was quite a shock to Jimmy's associates, and it looks like James put one over on the boys this time.

Recent brides in the Pawtucket office were Miss Clare Mathieu, who was married to Edward Fournier of Providence, and Miss Rose Armour, who became the bride of Arthur Holgate. Both Miss Mathieu and Miss Armour were presented floor lamps by their former associates.

Leon Callahan, of the Providence installation force, was married during September to Miss Ethel Arnold, of the Union operating force.

Miss Blanche Pigeon, of Union, was married recently to Oliver J. Lanoue.

#### THE BOWLING SEASON STARTS

**T**HE NEW ENGLAND TELEPHONE AND TELEGRAPH COMPANY Bowling League got away to a fine start on Thursday evening, October 5, at the new Washington Alleys at Providence. A big crowd was on hand to root for their favorites and all indications point to the biggest bowling season yet seen in the division.

A meeting held on September 28 for the election of officers resulted in the selection of the following: President, Paul McDevitt; Vice-President, Ernest Noke; Secretary, F. J. Dexheimer; Treasurer, J. H. Serror.

An adjustment committee consisting of Arthur Paine, Clarence Farnsworth and Angus McAdams was also elected and E. F. Jarvis and W. E. Geary were appointed to handle the advertising and publicity.

At this writing ten teams have been entered in the race, the complete roster of which is as follows:

*Team No. 1:* Joe Corcoran (Capt.), Maurice Torrey, Tom Hazelhurst, W. C. Buchanan, Leo Lusignan.

*Team No. 2:* Art Paine (Capt.), E. Bardsley, A. T. Luther, W. A. Hopkins, Ernest Noke.

*Team No. 3:* Paul McDevitt (Capt.), F. C. Niehaus, Bill Grist, Carl Cook, Hobart Palmer.

*Team No. 4:* W. E. Co. J. L. Forbes (Capt.), J. Arpine, E. Barletta, R. Haley, J. L. Ford.

*Team No. 5:* Angus McAdam (Capt.), Gus Landin, Dick Winpenny, George Campbell, H. Schaab.

*Team No. 6:* Ed. Jarvis (Capt.), Leslie MacDonald, Jack Jones, H. Kenefick, Archie Byers.

*Team No. 7:* Clarence Farnsworth (Capt.), E. R. Bond, Frank Kennedy, Fred Dexheimer, Earl Roberts.

*Team No. 8:* Joe Serror (Capt.), George Gumley, Uno Kjellman, E. Pierce, George Weston.

*Team No. 9:* Roscoe Lane (Capt.), J. T. Barnicoat, Rawson Crawshaw, J. Stake, J. Thompson.

*Team No. 10:* Dave Graham (Capt.), Terry Rossi, Bert Clarke, Jack Carroll, Phil Cunningham.



OFFICERS OF THE BOWLING LEAGUE, SEASON 1922-23

*Top, left to right:* Ernest Noke, vice-president; J. H. Serror, treasurer.

*Bottom, left to right:* Fred Dexheimer, secretary; Paul McDevitt, president.

Up to date, Hobart Palmer holds the high single total with a mark of 116 and the high string total with 301. Angus McAdam's cable department outfit holds the high team total with a pin fall of 1,352.

Prizes have been offered as follows: For the individual high average a total of eight prizes; single prizes for the high single and high three string; for team prizes awards are to be given to the teams in first, second and third place; for the high team single string and for the high team, three string.



SETTING POLES ON BLOCK ISLAND

Jack Carley's Gang—*Left to right:* E. A. Tabbutt, J. Carley (foreman), J. J. Nichols, C. D. Chisholm, J. Higgins, J. Connors. Transportation on the "Island." E. A. Tabbutt and Jack Carley and their "truck."





**EASTERN  
MASSACHUSETTS  
DIVISION**

FRANK H. PARKER, *Associate Editor*  
220 DEVONSHIRE STREET, BOSTON, MASS.

FROM COAST TO COAST

**PHILIP A. LIBBY**, assistant to Division Traffic Engineer Beeler has been granted a leave of absence for the purpose of taking a trip to California. Mr. Libby left Boston, September 18 and with a



ON THE WAY

friend made the trip via automobile. By camping nights and making short stops and side trips to points of interest they had a chance to look over some of the telephone plants along the route to see what points could be picked up.

The route selected was via Mohawk Trail to Buffalo and Niagara Falls, thence to Cleveland, thence south to Colum-

bus, Ohio. From there they took the National Old Trail Highway through Indianapolis, St. Louis and Kansas City to the Grand Canyon. They spent a week or more viewing the wonderful National Park, then resumed their journey across the desert to Los Angeles, California.

Mr. Libby has not as yet outlined his plans for the return trip but your scribe confidentially expects that when he does return there will be material for a much more interesting article than this for the readers of TOPICS.

In the meantime we wish Mr. Libby and his friend a most successful and delightful trip.

LAWRENCE COMMENDED

**T**HE following letter was received at the Lawrence office by Manager Cheeney from Mrs. Mattie Gingras:

I wish you would thank your toll operator, who put over a hurry call for me to New York City, September 25, at 9 A.M., or shortly afterwards.

It seemed almost impossible and I am indeed very grateful for such prompt service.

Mrs. Roy was the operator to handle the call.



WHO CAN BEAT THIS?

In the June issue of "Telephone Topics" we printed a picture of 5 sets of sisters at the Woonsocket R. I. office. Lowell has 16 sets of sisters and claims the record. Here they are.

*First row, left to right:* C. Roughan, K. Fuller, G. Fuller, M. Murray, S. Murray, L. Hedstrom, R. Hedstrom, K. Leary, A. Leary, Mabel Loftus.  
*Second row:* A. Roughan, H. McDonald, M. McDonald, C. Buck, T. Buck, Mary Tighe, Margaret Tighe, H. Noyes, I. Noyes, M. Hunnewell, G. Hunnewell, Mary Loftus, G. Loftus.

*Top row:* E. Abrahamson, J. Abrahamson, T. Driscoll, C. Driscoll, S. Hughes, M. Hughes, Hilda Smith, Hazel Smith, M. Dooley, G. Dooley.

## THE RIGHT SPIRIT

**G**ORDON S. WALLACE, division toll wire chief of the Metropolitan division has the right spirit. Because of good work by some of the Eastern Massachusetts plant force recently he sent the following letter to his immediate supervisor:

I want to call to the attention of the Eastern Massachusetts Division Plant Department that Messrs. Foster, Holmes and Somes, of the Salem District, should be commended for the way they handled the damage to the toll circuits on Monday night, September 11 and Tuesday morning, September 12, caused by a blast on Toll Section, No. 1, in Ipswich, Mass., which broke down between 20 and 25 wires and put 40 toll circuits out of commission.

I believe the telephone company was not notified that the blast was to be set off. The first of the wires was reported to us at 6.55 P.M.

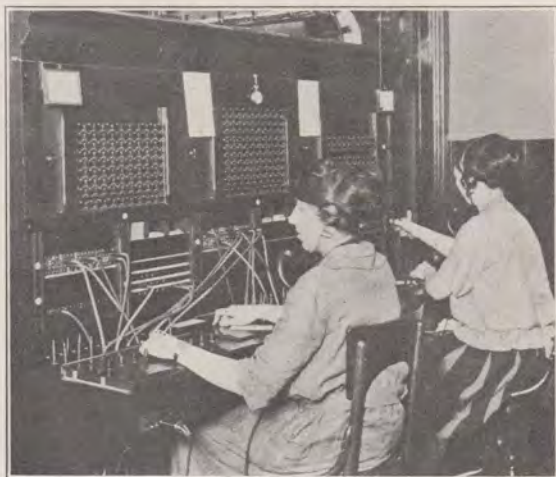
By 1.35 A.M. these men had 14 of the circuits back in commission. By 2.50 A.M. they had put 11 more in service—and by 6.45 A.M. the remaining 15 had been repaired and restored to service.

It was good work.

It was a mighty nice thing to do but it is just what one would expect from a man like Mr. Wallace.

## FOXBORO OFFICE MOVES

**R**ECENTLY our Foxboro office was moved from its old quarters to a new location on the same street. The new office is much better adapted and much more desirable than the old. A new three position board takes the place of the old two position and a comfortable rest room is a welcome addition.



NUMBER PLEASE AT FOXBORO

Sitting at board: Louise McKenzie, on left; Gladys Cady, on right.

The cut-over occurred at about two o'clock in the afternoon and was a splendid credit to the plant men who handled the work so efficiently, for not a single subscriber was disturbed at the time of the cut and none of the subscriber's lines became out of order.

Miss Ruth Hall, Foxboro chief operator, is justly proud of her new office.

## GOOD WORK AT FRAMINGHAM

**M**ISS ISABEL ALLEN, the information operator at Framingham, was right on her job in an emergency as the following letter to Manager Montgomery from Ernest E. Peterson testifies:

At 10 P.M. yesterday on Washington Street, opposite my house, an automobile caught fire and was practically ruined. In an effort to be of service and fearing an explosion of the gas tank, I used the telephone freely. I am very pleased to commend the excellent and efficient service of your night local operator, "intelligent co-operation" just expresses it.

In times past I have cursed more or less over seeming unnecessary delays, therefore it is only fair and just to express deserved appreciation.

## TRAFFIC NEWS

**T**HE many friends in the Company of Miss Mae Doherty, chief operator at Framingham, will be pleased to know that she returned to work on October 2, 1922, after a year's absence. Several baskets of flowers, greetings from the Framingham employees, were on her desk as she entered the operating room.



MISS MAE DOHERTY

Miss Margaret Davitt, who has been taking Miss Doherty's place for the past year returned to her former position as toll supervisor.

Miss Blanche Malo, chief operator at Haverhill is out ill. She was taken suddenly ill while on her vacation during July. Miss Fannie Matthews, junior chief operator, is filling Miss Malo's position. Miss Malo will probably return in November.

Miss Nellie Duxbury, supervisor, resigned September 23, 1922 at the Lawrence, Mass., exchange.

Miss Josephine Farrell, junior supervisor, promoted at Lawrence to supervisor, September 25, 1922.

## LYNN PROMOTION

**T**HE following promotions were effective in Lynn during September:

Mabel F. Champion, operator to junior supervisor; Louise M. Kaul, operator to junior supervisor; Leah M. LaViska, operator to junior supervisor; Mildred E. Oikel, operator to junior supervisor; Mary A. Vernazza, operator to junior supervisor.

### EASTERN MASSACHUSETTS TRAFFIC PRAISED

**T**HE following letter regarding Newburyport Toll Operator No. 26, Miss Margaret G. Welch, was received by the Newburyport Manager Collins from Harry W. Steer, Jr.:

I am writing you to show my appreciation of the services rendered by your Toll Operator 26 this evening on a very important call to Durham. This call, although not a matter of life and death, meant either the loss of a room or the obtaining of one at the New Hampshire State College for me this year.

This operator and also another early in the evening stuck everlastingly to it till 9.55, when I finally succeeded in locating my party.

My father, being assistant fire chief and my indirect connection with the Amesbury hydro-electric plant, has taught me of the reliability of your operators, and I am sure the courtesy and promptness with which your toll operators (not casting reflections upon the other operators) handle these calls and the way that they seem to take a call as a personal obligation to deliver, is bound to render one of the best services and produce more satisfied customers than anything else.

Thanking you and hoping that you will pass the word along to Operator 26.

Manager Collins also received the following letter from W. P. Hodge, regarding a call handled by Mrs. Sarah Sheehan, an Amesbury operator:

At 6.18 A.M., on September 7, there was a very serious accident at the Merrimac Valley Hydro Station on Mall Street. Mr. Morrill, who was the day man, was caught in a very heavy line and was very badly burned (and since died). I was alone in the station at the time. After getting him away from the danger, I rushed for our best friend, the telephone, which was at once answered. I asked the operator for a doctor and this was the answer:

"I will get a doctor and will see that you get help. Look after your man and leave the rest with me."

I wish to thank the operator for her kindness and prompt work. The doctor arrived in nine minutes, and then a call was put in to the hospital in Newburyport.

I am writing this note to call your attention to this good and faithful operator.

Chief Operator Hines at Marblehead received the two following letters. The first is from P. J. Mullen, superintendent of the Corinthian Yacht Club:

My dear Miss Hines:

In behalf of the Club members and myself I wish to extend to you our sincere thanks for your courtesy and attention during the past season, particularly during Race Week. The service was all that could possibly be expected under such trying conditions.

And here is what Carrie G. DeLoriae wrote:

I thought you might like to know that you and your force of operators in your exchange have given me the best telephone service I have had in any place. I have never had such prompt, courteous and efficient service, sometimes even offering to get outside calls more quickly for me than the other operator seemed to be able to get them. It was you who personally made that offer. Such politeness was beyond any telephone courtesy I ever experienced.

I know you girls work hard and I thought a word of appreciation might be encouraging to you all.

### BACK TO NORMALCY

**M**ISS RUTH TALBOT, chief operator at Buzzards Bay, has returned from an extensive tour of Southern Europe, visiting Madeira, Portugal,

Gibraltar, Spain, Italy, Southern France, Monte Carlo, Jugo-Slavia, Palestine, Turkey, Egypt and Greece.

Miss Talbot says that these countries are very beautiful and pleasant to visit. Monte Carlo will always be remembered, particularly as it was responsible for her abandoning a proposed trip to Switzerland. (We wonder why.) Miss Talbot finds these easy going nations are quite a contrast to money mad America. Nevertheless, she is satisfied that the U. S. A. is a wonderful country and had we, as a nation, a more cultured ear for music, we should be unsurpassed.

We all unite in wishing Miss Talbot a hearty "Welcome Back" and as successful an administration in the future as she has had in the past.

### RALPH BEATTIE A BENEDICT

**S**EPTEMBER 30 was merely the end of another month for most of us, but for Assistant Traffic Chief Ralph Beattie, of the Lowell district, it was a red-letter day. At 7.30 that evening, he embarked on the perilous voyage of matrimony in the Goddard Chapel, Tufts College, being united in marriage to Miss Ethel W. Richardson, of Medford, Mass.

### NEW MANAGER AT FALMOUTH

**F**ALMOUTH has a new manager, Manager Cox having resigned to enter into a new venture for himself in Fitchburg. It is particularly fitting that the one secured to fill the vacancy, LeRoy S. Davis, is a native of Falmouth having been born on October 19, 1898, and after having been educated in its schools entered the Moses Brown in Providence, R. I., and from there went to Dartmouth College where he graduated in 1920; after which he entered the employ of the Telephone Company at Framingham as collector, and having made good in that position was secured to fill the position as manager in his own home town.



LEROY S. DAVIS

The male subscriber had made his third attempt to use the party wire, and had again found himself intruding on an extended argument about how long to roast a turkey. He was considerably annoyed. This time, however, he had a brilliant inspiration.

"Madam, I smell your beans burning," he shouted suddenly into the telephone.

## DIVISION OFFICES MOVE

ON Friday, October 6, all of the Eastern Mass. division offices, including the Commercial, Plant and Traffic Departments, were moved from the third floor of the Industrial Building, 220 Devonshire Street, Boston, to the eighth floor of the Brewer Building, 245 State Street.

The new offices are admirably situated for the purposes desired as the three departments are so arranged, that the closest possible co-operation and efficient handling of the Company's business is possible. The private offices of the three division superintendents are adjacent and near the main entrance to the eighth floor. The traffic and commercial forces are on the State Street side and the Plant Department occupies the Atlantic Avenue side.

As the new offices are well lighted and ample provision has been made for heating and ventilating them, the entire personnel look forward to a pleasant and satisfactory experience.

The move was conducted under the personal supervision of Arthur J. McQuaid, chief clerk of the Plant Department and was carried through with such thoroughness and despatch that the work of the various clerks was delayed very little.

## JOINS CONVENT

MISS MARGUERITE F. M. McMAHON, a local operator at the Salem exchange, resigned

August 19 to join the Sisters of Notre Dame de Namur at Waltham. When she was leaving her associates in the exchange presented her with a purse of gold. Miss McMahon entered the employ of the Company, April 11, 1922.

## NEW CHIEF OPERATOR AT WAYLAND

MISS JEANNIE METCALF, Wayland chief operator, recently resigned to be married and is succeeded by Miss Lillian D. Moyse.

Since her resignation Miss Metcalf has become Mrs. Arthur T. Brown and expects to make her home in Boxboro, Mass.

All of Mrs. Brown's telephone associates extend their heartiest wishes for a long, happy, and prosperous future in her new life.

Miss Moyse, our new chief operator, became a local operator in Waltham in June, 1920, and transferred to Wayland in November of the same year. Since that time she has been giving faithful service in Wayland and is well qualified to fill her new position.



MISS LILLIAN D. MOYSE



## OFFICERS OF SOUTHERN MASSACHUSETTS TELEPHONE WORKERS' CREDIT UNION

Standing, left to right: B. Pineles, A. M. Kelley, E. C. Burleigh, J. W. Howard, R. S. Greenya, E. James, J. P. Courtney, J. A. Murphy.

Sitting, left to right: Hilda Nelson, Nellie S. Walker, F. C. Sartoris, G. L. Taber, J. McLaughlin, C. W. Chisholm, Sadie Wilde, Viola Chace, Claire Barry.

Absent: G. W. Mercer, C. Cook, F. A. McNulty, C. F. Donahoe.



GEORGE F. PARKER, *Associate Editor*  
RUTLAND, VERMONT

### WHO'S WHO IN VERMONT

ONE day recently, as Edward E. Blakely, combination man and trouble hunter at Rutland, was about to start out "looking for trouble," the camera man happened along, shot him up, and the result is shown in the accompanying photograph.

Mr. Blakely joined out Company over seventeen years ago at Barre, Vt., working under Joe Haycock.

He was put through "a course of sprouts," helping to construct the first farmers' lines ever built around Barre and Montpelier.



EDWARD E. BLAKELY

After the Vermont Telephone Company took over that territory, Mr. Blakely went to Rutland, where he remained for about one year, returning to Montpelier where he did loop work, installing instruments, trouble work, etc., for about three years, then went on the road as lineman with a construction crew, under Foreman B. W. Reynolds.

About eleven years ago he was promoted to a combination man's position at Rutland, working under Wire Chief J. G. Germon.

Mr. Blakely is one of those quiet, unassuming employees, who accomplish much work in the course of a day without fuss or bluster. He covers a large territory and cares for the majority of line and instrument troubles in and about Rutland.

Ed naturally has many friends and acquaintances, both in and out of the telephone business, who know him as one good square fellow.

He is married and has a young son who, no doubt, will soon have the spurs on.

N. B.—Word has just come while this article is being finished, that he is also the father of a future telephone girl, born this morning, October 9. Congratulations!

### VAIL MEDALS PRESENTED

PRESIDENT MATT B. JONES, who recently paid a visit to Vermont, stopped at Danby, where the construction crew of Archie LaChance were camping, and in the early morning, before a large gathering of employees, presented the Vail Medals which had been awarded to William E. Hitchcock and Edward J. Farnham in recognition of meritorious service. In 1921, Hitchcock and Farnham saved the life of a fellow employee, David Bellam, in Manchester, Vermont, when the latter was shocked by a live wire. After releasing him from the wire and using the prone method of resuscitation they brought Bellam back to life. It was fitting that the place chosen to present the medals was not far from the spot where the accident occurred, also that Bellam, the man who was rescued, and many of the fellow employees of the same crew were present. Division Superintendent of Plant W. T. Durfee, introduced Mr. Jones who told of the purpose of the Vail awards, also described the particular act performed by Hitchcock and Farnham. When the medals and the suitably engraved lapel buttons were presented a rousing cheer was given, after which the Medals were inspected by all present and Hitchcock



PRESIDENT JONES PRESENTS MEDALS AT DANBY, VT.  
Left to right: President Jones, Edward J. Farnham, William E. Hitchcock, David Bellam.

and Farnham congratulated. We are glad to know that two Vermont employees received the Vail Medals, also glad that two such men as Hitchcock and Farnham, who are really modest men, received them. We are greatly pleased that President Jones,

who is so well liked, admired and respected by all the Vermont employees, was able to be here to make the presentation. It would be amiss not to thank Dr. E. W. Bullock, who by his instruction in the past helped make the rescue possible.

#### CATCHES PHONEY COIN PASSER

**T**WO of our young lady employees, by using their heads and displaying quick wit and considerable courage, prevented a crook from giving further trouble and annoyance to our Company recently at Woodstock, Vermont.

During the Fair it was noticed that someone had used bogus metal in some of our public telephones. The chief operator at White River carefully examined the tickets and noted the called points. She took the matter up with Miss Riley, the supervisor at Woodstock, who kept a sharp watch and when another call was made, the latter hurried to the public telephone at a nearby hotel and confronted the man who was making the call. He tried to bluff Miss Riley, but he was made to settle. This clever work is deserving of much praise.

#### DR. BULLOCK GIVES FIRST AID TALK

**F**OREMAN ARCHIE LACHANCE'S crew who are constructing a toll line in the vicinity of Danby, Vt., recently received a visit from Dr. E. W. Bullock and Instructor F. B. Flynn at the "Camp in the Mountains."



DR. BULLOCK AND THE GANG

Dr. Bullock gave the boys a very interesting talk on first aid in his usual clear manner, which was greatly appreciated by all. The doctor, by his knowledge and associations for years with telephone employees, has a way of getting himself liked the minute he starts to talk, and it is noticed that the men seldom get uneasy during the talk, even though supper may be waiting.

#### TRAFFIC NOTES

**M**ILDRED J. STOCKWELL, toll operator at White River Junction, Vermont, was married September 25, 1922, to Ralph Sumner.

Leo Goodrow, night operator at Woodstock,

resigned September 30, 1922, and his position was filled by Arthur Paul.

On October 1, 1922, Miss Dorothy M. Marrion was promoted from junior supervisor to supervisor of the Barre, Vt., exchange, to fill the vacancy caused by Supervisor Agnes D. Anderson, who has moved to California.

Miss Marrion was employed by the Company in May, 1918. In December, 1921, she was assigned the position of junior supervisor. Her thorough knowledge of the work will be of great assistance to her in the new position. Her many friends join in wishing her continued success in her work.

Mrs. Anderson, who has been with the Company nearly 15 years, was given a farewell party by her associates and was presented with a silk umbrella. She will be greatly missed and the best wishes of all go with her to her new home.

Miss Virginia Gravel, of Burlington, has resigned and was married to Mr. Edgar Johnson. A few nights before she left a miscellaneous shower was given her at her home by the operators at the office and she received some very pretty things. Mrs. Johnson's new home is in Oklahoma, where Mr. Johnson is an instructor in the State University.

The following week, Miss Rena Flaherty was given a shower at her residence. Miss Flaherty resigned the first of August, and shortly afterwards was married to Mr. William Donahue.

Miss Dorothy Sheehan resigned the last of August and a few days later her marriage to Mr. Arthur Kelly of Bennington took place. She was given a miscellaneous shower the week before she left and received many beautiful gifts.

#### PLANT NOTES

**F**OLLOWING are the names of employees who have recently passed examinations:

George Reynolds, White River Junction, Vt., *sub-foreman*; Morris O'Donnell, Brattleboro, Vt., *sub-foreman*; William J. Barrett, Brattleboro, Vt., *sub-foreman*; Roy Farmer, Burlington, Vt., *sub-foreman*; John Finck, Bellows Fall, Vt., *sub-foreman and combination man*; Ira Pond, Burlington, Vt., *sub-foreman*; Don Decolaines, Montpelier, Vt., *sub-foreman*; Frank Pierce, Bennington, Vt., *sub-foreman and combination man*.

During August the following appointments were made:

George Reynolds, *sub-foreman*; Morris O'Donnell, *sub-foreman*; Don Decolaines, *temporary sub-foreman*; Ira Pond, *temporary sub-foreman*.

#### EXCHANGE AGENT DEAD

**M**R. PAUL WOLLSCHLEGER, who has been the exchange agent at Pownal, Vt., recently passed away, following a serious operation.

Mr. Wollschleger was a most faithful employee, always ready and willing to help others, and he will be greatly missed by all who knew him.

He leaves a son and daughter, and a widow, who still handles the office.



LEON W. WEIR, *Associate Editor*  
PORTLAND, MAINE



THE PARTY AT NEWPORT ON SEPTEMBER 16

### BIG TIME FOR BANGOR DISTRICT

A FINE get together was enjoyed Saturday, September 16, at Camp Benson, Newport, by 190 employees of the Bangor district, including representatives from Bangor, Waterville, Rockland, Belfast, Pittsfield, Dexter, Ellsworth, Northeast Harbor, Bar Harbor, Oldtown, Millinocket, Camden, Oakland and Fairfield.

The program included a long list of sports and wound up with dancing in the early evening. Some of the crowd started for Newport as early as eight o'clock in the morning and from that time until twelve o'clock there was a constant procession of automobiles on to the grounds.

At twelve o'clock an excellent chicken dinner was served in the Casino.

After dinner everybody adjourned to the athletic field and a long list of sports for men and women was run off. There was great interest manifested in these sports and practically everybody stayed until the list was completed.

Arrangements were complete in every detail and the work of the various committees was handled in fine shape. A large tent was placed on one side of the athletic field and lemonade, soda water, cigars, cigarettes, peanuts, candy, gum, etc., were dispensed free to everybody.

Among the out of town visitors were:

A. F. Jacobs, T. F. Maguire, David L. Martin and Leon W. Weir.

Following is the list of athletic events and the names of the winners:

#### EVENTS FOR MEN

*Shot Put*—William Libby, first; John Duren, second. Distance 27 feet, 7½ inches.

*100 Yard Dash*—Rodney Hught, first; Foster Higgins, second. Time 11¼.

*Tug of War*—Winning team, Richard Stevens, G. King, W. Libby, J. Duren and R. Thompson.

*Quarter Mile*—Albert Winchell, first; Richard Swan, second. Time 1.12¼.

*Ball Game*—A ball game between Bangor and a team composed of men from the other exchanges was won by the mixed outfit who made a great rally in the last inning, and nosed out the Bangor crowd by a score 5-4.

The winning was due in large measure to the good pitching of Jim Harriman of Ellsworth, although the playing of everybody on both sides was very good.

#### EVENTS FOR WOMEN

*Potato Race*—Agnes Cullinan, first; Mary Kelley, second.

*Three Legged Race*—Graham and Kelley, first; Hickson and Foley, second.

*Fifty Yard Dash*—Helen Foley, first; Miss Flanagan, second. Time 6¼.

*Tug of War*—Won by Rockland team composed of Levensaler, Warren, Vinal, Flannigan and Fifield.

*Ball Throw*—Agnes Cullinan, first; Mary Kelley, second. Distance 120 feet.

The prize waltz was won by Miss Anne Lynch and Richard Stevens of Bangor and second prize went to Miss Catherine Griffin of Bangor and Robert Packard of Rockland.

Following is the personnel of committees to which the success of the field day was due in a large

measure, especially the sports and transportation committee:

*General Committee*—Jas. Macdonald, chairman; Misses Searles Lynch, Abbott; Messrs. Herbert, Orbeton, Sawyer, Winchell.

*Sports Committee*—Ira P. Watson, chairman; Misses Searles, Cullinan, Stanley; Messrs. Stuart, Stanyan, Hinckley, Sawyer.

*Transportation Committee*—Albert H. Winchell, chairman; Messrs. Scribner, Silsby.

Allen Hassner, announcer.

### BANGOR NOTES

**M**R. J. B. STUART and wife are touring Canada by automobile on their vacation.

Mr. E. I. Herbert and wife left October 9 for an automobile trip through eastern Maine.

District Traffic Chief M. C. Orbeton, attended the annual meeting of the Moosehead Telephone Company at Dover, October 3, and during the day addressed the gathering on matters pertaining to the traffic end of the telephone business.

General Manager Wm. R. Driver, Jr., Fred W. Story and George Hagerman were in Bangor for a short time, October 2-3, on their way to and from the annual meeting of the Moosehead Telephone Company at Dover.

### PORTLAND DISTRICT NOTES

**D**ANIEL J. DESMOND has recently enjoyed a weeks' vacation at Chatham, N. B. Daniel reports that the potatoes are fast ripening.

Fred W. Tabbutt has resigned from the Portland wire chief's office, his place being filled by Kenneth Castner transferred from the Division Equipment Force.

Joseph O. Pomeroy and wife spent their vacation at Little Ossipee Lake, Waterboro, Maine. Joe reports a fine time but does object to washing dishes.

Howard Stackpole has been added to the payroll of the Biddeford wire chief, acting as wire chief's clerk.

Recent transfers from division to Portland district crews include Daniel Gray, Joseph LaBelle, Chas. Sampson Robert Campbell, Clarence Brown, Willard Richardson and Harold Alexander.

Donald Marston and James Hatch are new additions to the Installation Force at Portland.

F. E. Merrick is confined to his home at Westbrook as the result of an injury sustained while doing P. B. X. work at Sanford.

Sad although not unexpected news was received here recently of the death of a former plant employee, Mr. Carl E. Johnson. Mr. Johnson was much liked and respected by all with whom he ever came in contact and has been greatly missed since being taken sick.

Miss Laura Kennedy is a new addition to the Portland District plant force, in place of Elizabeth O'Donnell resigned.

### TRAFFIC PRAISED

**M**AINE traffic employees are living up to their high ideals of real service. Here are a few of the many letters received last month commending our Maine operators.

Secretary of State Ball of Maine sent the following to Manager Whittemore at Augusta:

At about two A. M. the morning of September 6, I was called to the telephone to answer to a call from Bath, Me. I do not know who the lady was on the switchboard at that time, but I do know that she was exceedingly courteous and did everything possible to assist me in putting the call through, and in my endeavor to find some other parties that I wished to talk with in regard to the matter.

Too often we forget that the girl at the switchboard is something more than a mere machine and we hasten to censure her mistakes, but are slow to praise her efforts to give us courteous and efficient service.

I wish you would please extend to this lady my personal appreciation of her kindness at the time I have stated.

Manager Goodwin at Biddeford received the following from Herbert C. Hume:

Dear Mr. Goodwin:

I wish to express my appreciation for the very fine spirit and good work of your toll operator on this Tuesday morning. I wished to talk with my stepson at Kents Hill Seminary. Although it was an hour before I succeeded, it was no fault of the operator that the connection was delayed. I was so pleased with her persistence to give me service, real service, that I would be unappreciative, did I not write you of her excellent work.

I hope you may find a way in your own good time to inform her of my gratitude.

Miss Theresa Sullivan handled the above call.

John Mason Duncan sent the following to Mrs. Dickson at Peaks Island:

I address this note to you as chief telephone operator at Peaks Island. I desire, through you, to offer if I may my acknowledgment loyally of the uninterrupted courtesy of the young ladies who, with your obliging self, constitute the obliging telephone force here, and to express my appreciation of and my gratitude for their patient politeness and their forbearance toward me personally. Not once has any operator there shown me anything but the gentle kindness of a gentle lady. Mr. Ayer need not be ashamed, but rather may he feel proud of his lieutenants here. As you say this to the young ladies all, please secure to yourself full share, for in a deep sense you and good mothers are, in large measure, its explanation and its support. In this last clause I would in no degree lessen the laurels due and won by your good corps of fellow-workers.

### PORTLAND DISTRICT "DARES"

**Y**OU "Daresint" ask Billy Baker why he dropped that easy fly in center field.

Bet you don't "dare" to ask Mac to speak up a little louder.

Nobody "Dares" to ask Joe Pomeroy why he don't have gas in his new house or how his chimney draws.

Do you "Dare" to inquire of Walter Jortberg how he has enjoyed his auto this summer?

Would you "Dare" to suggest to Ralph Scribner that he needs more lessons in the art of dancing?

I "Dare" you to ask Ralph Totman what "Sport" he enjoyed the least at the recent Field Day.

Don't be rash enough to "Dare" to inquire of the D. P. C. about the care of storage batteries.

Nobody has "Dared" to ask Daniel Desmond the penalty for caring for some of the neighbors hens (not chickens).



## SUB-LICENSE AND CONNECTING COMPANIES

JOSEPH R. WYCKOFF, *Associate Editor*  
50 OLIVER STREET, BOSTON, MASS.



THEY ALL HAD A FINE TIME AT DOVER

### A REAL TIME AT DOVER

THE Moosehead Telephone and Telegraph Company of Dover, Maine, held its annual "Get-together Day" on Tuesday, October 3, 1922.

Among the invited guests were Mr. F. W. Story, president of the Moosehead Telephone and Telegraph Company, Mr. W. R. Driver, Jr., vice-president and general manager of the New England Telephone and Telegraph Company, Mr. G. F. Hagerman, sub-license engineer, Messrs. F. E. Waring and H. J. Radcliffe, traveling auditors, Mr. M. Orbeton, district traffic chief of the Bangor district, New England Telephone and Telegraph Company.

The morning was devoted to conferences which were greatly appreciated by the employees. After the conferences all adjourned to the Congregational Chapel where a splendid dinner was enjoyed, it being provided by the ladies of the Congregational Church. After dinner Mr. Frank W. Mason introduced Mr. F. W. Story as toast master. One feature of the afternoon which was very gratifying was the spontaneous manner in which all the employees responded to the request of the toast master, to say a few words about their particular jobs.

The following unrehearsed incident occurred during the meeting in the afternoon.

The fire alarm which is located in the vicinity of the Central office was sounded and in less time than it takes to tell it, all the local operators had left the Hall and were on the way to the Central office to

take care of the additional load occasioned by the alarm of fire thus exemplifying in a splendid and efficient manner the spirit of "Service First."

In the evening a dance was held in the K of P Hall to which subscribers of the Company and others were invited and the response was great.

This is the first "Get-together" of the Moosehead Telephone and Telegraph Company and judging by the enthusiasm displayed and the precision in which the various phases of the occasion passed off, it will not be the last.

### COURTESY PAYS

THE Lisbon, N. H. force are doing their part to improve public relations as the following letter to the Coos Telephone Company from Charles A. Rich will prove:

We are leaving our house at Sugar Hill today for the winter. Will you kindly do what is your usual custom as to shutting off same, and send final bill to me at New York.

I wish to thank you and your attendant for the courtesy with which you have treated us, and shall hope to renew our wire next summer.

### TELEPHONE INTELLIGENCE

A SUBSCRIBER passing a call from an automatic public telephone asked for 44-2. The operator recorded the ticket and rang the number.

Subscriber: Hello!

Operator: Is this ring two?

Subscriber: Huh!

Operator: (More distinctly) Is this ring two?

Subscriber: No this is one of the clerks.

## RUMFORD PRAISED

THE operators at Rumford, Maine, received the following from David E. Hayes recently, in appreciation of their good work:

Please convey to your operators on duty, night of August 18, during the severe electrical storm, my appreciation of the services rendered.

I am well aware that operators are not required to take calls during a storm of this nature and during the heavy part we did not expect service. We were able however to get through several emergency calls which meant a good deal to us in lining up relief trains.

I would like particularly to thank the operator who took personal interest in getting word to my wife at Worthley Pond, of my arrival at Rumford, it being necessary for me to leave town before call could be put through. I had driven from Worthley by auto during the shower and it was a great relief to my wife to hear of my safe arrival at Rumford.

## GET-TOGETHER AT CALAIS

OFFICIALS and employees of the Eastern Telephone and Telegraph Company held their annual "Get-together" on October 5, 1922, at Calais, Maine, with more than fifty attending.

During the afternoon a meeting of traffic employees in the Elite Hall with M. C. Orbeton, district traffic chief of the New England Telephone and Telegraph Company, Bangor district, presiding, and a meeting of the plant employees with Mr. G. F. Hagerman, sub-license engineer, presiding, was held in the local telephone exchange, at which both Mr. Hagerman and Mr. Radcliffe spoke on plant and plant accounting methods.

General Manager H. F. Martin opened the general meeting in the Elite Hall with a short talk, then resigned the chair to President George Downes, of the Company, who spoke of the value of these "Get-together" meetings in bringing the officials and employees closer together, and bringing about closer co-operation.

The chairman then introduced Vice-President F. W. Story, who gave a very interesting talk on the financial condition of the Company.

The chairman called upon J. C. McFaul, chairman of the Board of Directors; H. A. Peterson, treasurer; C. W. Dufresne, division commercial superintendent of the State of Maine division of the New England Telephone and Telegraph Company; M. C. Orbeton; G. F. Hagerman; and L. B. Mitchell, district manager for the New Brunswick Telephone and Telegraph Company, each of whom spoke of the value of these "Get-together" meetings.

During the general meeting all joined heartily in community singing with Mr. Radcliffe as song leader, and Mrs. Elbridge Short as pianist.

Among the special features of the day was a sumptuous dinner at the Emmons Hotel; a very satisfying supper at the St. Croix Hotel, and a pleasant evening at the St. Croix Opera House.

On account of the distance to be traveled, it was

necessary for quite a number to leave either immediately after the supper or after the show. Those who remained "emigrated" to Canada and had an enjoyable time at the Chinese restaurant in St. Stephen, N. B.

It was a most enjoyable day and all expressed their appreciation for the good time and hoped that such meetings would be held more often.

## "ECHOES FROM THE GREEN HILLS"

A COLLECTION of poems entitled "Echoes from the Green Hills" by Myrtie Anna Aldrich, an operator for our company at West Burke, Vt., has recently been published by the Tuttle Company, 11-13 Center Street, Rutland, Vt. The publisher in sending out the announcement of the book has this to say:

It is with great pride and pleasure that the Tuttle Company announces the completion of a volume of verse by Myrtie Anna Aldrich. Mrs. Aldrich is known to many throughout Vermont, and those who have had the privilege of a closer friendship realize that worth-while joys of life and thought have been hers and are clearly evidenced by the poetry she has written.

Several of Mrs. Aldrich's poems have been printed in TELEPHONE TOPICS.

The book of poems has been highly commended by many people and any telephone employee desiring to secure a copy of the book, which is bound in full cloth and stamped in gold, may secure one by sending check or money order, payable to the Tuttle Company, for \$2.00.

## GIVE RADIO CONCERT

MISS RHODA WHITHAM, soprano and Miss Blanche LaRue, mezzo-soprano both of the Lowell Accounting Department, together with their accompanist, Miss Bernice Moulton, gave the radio concert, at Medford Hillside Station, WGI on Tuesday, September 12. This was their second appearance at radio concerts.

Numerous congratulations, and an offer for a singing engagement received from a party listening in from Boston proved the success obtained by the singers and their accompanist.

## THAT TYPEWRITER

I have a new typewriter,  
 Andd it is my delight  
 To patter on it gaily Y  
 And write, and write // and Write?  
 It aidss mE in my laborrs9  
 When I'm in WorkiNg vein\*  
 It makeS A GREAt improvEment%(  
 I write So veRy plain,  
 It oPeraytes So sw?Ftly\$\*  
 that when yDu find you'resTuck::  
 and Cannot fiNd the lett4er  
 Just6 jab—and trusT to luck6&  
 Its Easy—VEry eaSY—  
 to opeRate it then:::6&%  
 Now where on earth's that colon  
 % % % %  
 Give me my ink and pen.—*The Mouthpiece.*



WILLIAM J. HURLEY, *Associate Editor*  
MANCHESTER, N. H.

### "DON'T SHOOT"

VISIONS of a battlefield were depicted in a realistic manner at Portsmouth, N. H., recently, when Ray Hersey and "Dan" Connolly were the "victims" of an outraged farmer who mistook them for hen thieves. Hersey and Connolly have traveled around the broad expanse of New Hampshire for some time on telephone matters and have experienced many humorous episodes, yet their most recent adventure eclipses all others of their career.



In connection with some cut-over arrangement on the Boston-Augusta telephone circuits, Hersey and Connolly began work on a toll cable on Lafayette and Ocean Roads. The nature of the work necessitated the use of a ladder, which was quickly borrowed at a nearby farmhouse. Working with the aid of lanterns they completed their job

at nine o'clock, and the first thought was to return the borrowed ladder. Driving silently up the lonely wood road, leading from the state highway, they arrived at the farmer's house and together unloaded the ladder, left it in the farmyard and were quietly withdrawing when the still of the night was broken by a rifle shot narrowly escaping the innocent "intruders." Vainly voicing their disapproval, Hersey and Connolly sheltered themselves behind the barn but not until another shot had been discharged in their fleeing direction. After repeated efforts to acquaint the farmer of their identity they at last succeeded in informing him that they were telephone employees returning the ladder which they had borrowed that morning. Offering his sincere regrets he told them he suspected that they were hen thieves and that he was taking the law into his own hands to prevent another burglary as he had suffered several in the past. Accepting his apology and thanking him for the use of his ladder, the much frightened pair resolved that hereafter they would include an illuminated sign bearing the words "Don't Shoot" in their equipment as one method of "Self Preservation."

### DO YOU KNOW?

THE original of this picture is Thomas A. McCabe, at present employed in the Division Plant Accounting office as senior clerk.

Following his graduation from Manchester High School in 1906, "Tom" entered the business field as a clerk in several large manufacturing plants operating in New Hampshire. He entered the telephone service May 11, 1910 at Manchester as an accounting clerk, the duties of which included the posting of payrolls and other miscellaneous clerical work.



THOMAS A. McCABE

He is classed as a keen student of his job and has obtained a wide knowledge of the accounting problem by assisting in the many changes in plant methods of accounting from the time of the preparation of the "X A" in the district office, the introduction of the present form "237" (time and expense sheet) and the present change in the method of material reporting.

His one hobby is sports and the information he possesses would be invaluable to most sporting editors.

He is an eligible bachelor although resigned for some time to single blessedness.

### NEW MANAGER AT CLAREMONT

BECAUSE of the resignation of Manager Adams at Claremont, N. H., George E. Merrill, manager at Ayer, Mass., has been promoted to manager at Claremont. Mr. Merrill has been with our Company since 1910 and previous to that was in the telephone business in Michigan. At Ayer he made a splendid record and his latest promotion is well deserved.

You can upset a person for a whole day by the harsh way you speak in the morning. No one admires a knocker or a grouch—be cheerful.

On January 1, 1922, there were in the Bell System 27,819,821 miles of wire, 95.8 per cent of which was copper conductor.



HORACE S. HOLT, *Associate Editor*  
SPRINGFIELD, MASS.

#### WILLIAM J. DENVER CHAPTER ORGANIZED

A LARGE gathering of the Telephone Pioneers of America, employees of our Company in Springfield and adjacent cities and towns, organized, on Sept. 5, the William J. Denver Chapter of the Telephone Pioneers of America. The meeting was held in Springfield, and the following officers were elected: president, Charles N. Tasker; vice-president, S. F. Parker; secretary-treasurer, T. F. Maguire.



CHARLES N. TASKER

The petition for a charter, signed by thirty-seven members together with a proposed set of the constitution and by-laws was forwarded through the New England correspondent, Howard B. Emery.

The name of the chapter was selected in honor of Mr. William J. Denver who started the telephone business in Springfield and was a pioneer in the true meaning of the word.

It is hoped that all eligibles will call for applications that we may swell the membership of the new chapter. Applications may be had from the secretary-treasurer, T. F. Maguire, 295 Worthington St., Springfield.

#### SPEAKS FOR ITSELF

THE following letter received by Manager Hughes at Pittsfield from W. D. Dillon is an additional proof of the good work by the Pittsfield force:

I am about to return to New York City, but before leaving desire to express my appreciation of your service during June, July, August and to date which has been marked by promptness and courtesy.

I have long contemplated building somewhere a summer home, and have only lately decided upon Pittsfield, Mass., and I am free to say that your more than ordinarily good telephone service has been no inconsiderable factor in this decision.

#### SPRINGFIELD TRAFFIC PROMOTIONS

MISS N. L. McCARTHY, local observer, appointed clerk in the division office in place of Miss Alice K. Mosher, resigned. Miss Leonora K. Lawler, senior supervisor, Walnut exchange, appointed local observer to replace Miss McCarthy.

#### ENGINEERS VISIT WORCESTER

ON Thursday evening, September 28, occurred another of those affairs which tend to induce a better understanding between us and our neighbors and patrons. The occasion was a visit of inspection to the Worcester exchange by the Worcester section of the American Institute of Electrical Engineers. It is the custom of this organization to hold monthly meetings and occasionally on these nights to visit some interesting place, and this time decided to visit us.

The arrangements were made through Field Engineer L. E. Pierce, of the Worcester district, who is a member of the organization, and on the 28th, about sixty members improved the opportunity to visit a modern telephone plant and have the workings explained by experts. Manager C. J. Abbott greeted the members as they entered the office, and made a short speech of welcome. They were then divided into four groups, and under competent guides, taken through the building. At all the interesting points one or more plant men were on hand to explain the working of the different apparatus. Twenty minutes were allowed in each room, and after visiting the terminal, battery and the local and toll test rooms, they were taken to the operating rooms, where they were met by the operators of the Service Committee, who fully explained the operation of the switchboards.

This consumed the time until 9.30, when the visitors were assembled in the rest room, where they enjoyed a lunch, and at the same time an instrumental and vocal program prepared and rendered by the operators. Mr. Abbott then gave a short, interesting talk on our methods of doing business, and also some facts and figures in regard to the telephone business.

Toll Chief Operator Miss Cecilia E. Haire was then introduced, and gave a 15 minute talk on "Toll Calls and How They Are Handled," which was the hit of the evening, and was a really wonderful outline of the toll business, and could only have been prepared by a worker of Miss Haire's long experience. At the close she was most liberally applauded by the visitors. Field Engineer L. E. Pierce then gave a short talk on telephone engineering problems.

Secretary Dean J. Locke, of the Worcester section, warmly thanked the officials and other employees for the part they had taken in giving them "the most

interesting meeting they had enjoyed for a long time."

All the best engineering talent in Worcester belongs to this society, and they all showed great interest in what they saw, and expressed a desire to come again and bring their wives and friends at an early date.

### OVER THE TOP

Faces that smile at you happy and gay,  
Listen and hear what they all have to say  
"Over the Top" they are climbing you see,  
Filled with a purpose worth while, you'll agree.

"Personal Service" is part of their work,  
Endeavoring always no duty to shirk.  
Obstacles doubtless are blocking their way  
Yet "Over the Top" they climb higher each day.

"Personal Service" will always avail,  
For with smiles such as these the girls cannot fail.  
There's nothing too high or too far above range  
To go "Over the Top" in the Walnut Exchange.



WALNUT PERSONAL SERVICE COMMITTEE

Left to right: A. O'Connor, H. Kane, H. Sullivan, K. Kenney, M. Murphy, M. Crowninshield, M. Lennon.

**T**HAT Walnut Personal Service Committee is composed of cheerful, willing workers is shown by the smiling faces in the above picture. Satisfied subscribers, friendliness toward their fellow workers and bringing cheer to the sick are the goals for which they work. They have also accomplished excellent results in adjusting complaints.

The new aim of the committee is to hold each operator responsible for bringing in ten visitors each month to help promote better public relations. Surely, with such a purpose, Walnut will go "Over the Top."

### PRESENTATION TO M. V. FITZGERALD

**O**N Tuesday evening, September 19, 1922, the Worcester Telephone Workers added one more to their long list of social affairs which have proved successful in every way, and while there was not much style or fuss to it, there was an out-pouring of the true telephone spirit, and a show of fraternal feeling toward one of our number who has been obliged to leave us on account of a much deserved promotion to a more important position with this Company.

The occasion was in the nature of an informal reception to Maurice V. Fitzgerald, for many years head clerk and cashier in the district plant chief's office here, and recently appointed division supervisor of supplies with headquarters at Springfield.

Previous to the meeting at Eagle Hall, a banquet was tendered to Mr. Fitzgerald at the State Mutual Restaurant, at which the following gentlemen were present: E. T. Breslin, Lawrence Dolan, John L. Morley, Thomas Heffernan, Thomas Healey, C. A. Boyce, Wm. Hart, Al. Dugan, Gayton Barnes, H. P. Greenwood, W. R. Jones, and W. S. Mason of Worcester; M. V. Fitzgerald and Fred Beebe of Springfield, Marty Kelly of Pittsfield and Harold Cushing of Northampton.

During the banquet, Larry Dolan, on behalf of those present, presented Mr. Fitzgerald with a pipe, saying that he had heard that Maurice was driving all the other men out of the office at Springfield with the ancient pipe he had brought from Worcester, and to make him *persona grata* in his new quarters it would be well to give him a new one. Maurice made a graceful response, and at the end of the banquet all adjourned to Eagle Hall.

Some 200 men had gathered at the hall from the Worcester district, all of whom were known to Mr. Fitzgerald as Bill, Jim, Pete or Bob, and his reception was in the nature of the return of a member of a big family.

Larry Dolan as presiding officer rapped for order at 8.30 and made a short address of welcome, at the end of which, in a few well chosen words he presented Mr. Fitzgerald with a fine wallet containing a very substantial sum of money from his friends in the old Worcester district. Maurice was nearly taken off his feet with surprise and emotion, and the Telephone Quartet located in the gallery struck up "For He's a Jolly Good Fellow," in which all joined and at the end after partially regaining his composure he responded in an eloquent and full-of-feeling speech.

District Plant Chief Breslin was the next speaker, and he paid an eloquent tribute to Mr. Fitzgerald's ability and loyalty, and especially referred to his loyalty to him (Mr. Breslin) since his appointment as plant chief three years ago. Mr. Breslin also gave some interesting facts and figures in regard to conditions in the Worcester district in relation to the great storm of last winter, and the enormous expense it has been to the Company to restore service. Mr. Breslin also alluded to the loyalty and faithfulness of the men during the trying months, and at the conclusion of his remarks was liberally applauded.

Other speakers were J. L. Morley and P. J. Sullivan, who endorsed everything that had been said about Mr. Fitzgerald.

The entertainment of the evening was furnished by what the presiding officer aptly termed the "Symphony Aggregation." We do not know so much about the sym, but the "phony" part of it was in evidence several times during the evening. "Sweet Adeline" was rendered in a manner which would have caused John F. Fitzgerald to turn green with envy.

## DINED WITH E. K. HALL

MISS LENORA NESTOR, supervisor, Miss Victoria De Sandre, toll operator of the North Adams exchange, Miss Reuse, Mr. Hall's assistant, and Miss Shannon, rest supervisor, dined with Vice-President E. K. Hall of the American Company, at Hotel Belmont, New York City, on September 12.

The two North Adams girls visited the new retiring room of the American Company, at 195 Broadway and were honored with Mr. Hall's invitation. They were much pleased with what they saw in New York and as an expression of gratitude have forwarded to Miss Reuse two beautiful photographs to be placed on the walls of the new rest room. These pictures were taken and are considered to be two of Manager Stedman's masterpieces and go to the American Company as a gift from Miss Nestor and Miss De Sandre.

Mr. Hall proved a great entertainer and the party was a very enjoyable affair.



ASK DON HOW HE CAUGHT THE FISH

## DEATH OF ELEANOR J. SULLIVAN

ONCE again we are obliged to record a sorrowful accident in the family of one of our co-workers in Worcester which has awakened all our sympathies to the limit.

On Saturday afternoon, September 23, Eleanor, 4 year old daughter of Mr. and Mrs. P. J. Sullivan, was accidentally run over by an automobile, and so severely injured that she died in a very short time.

The sad accident took place directly in front of the Sullivan home, 184 Fairmount Avenue. Mr. Sullivan was preparing to take his family to ride, and the

little girl anxious to "help mamma" ran across the street with a message to the iceman who had just driven up: returning she ran out from behind the ice wagon directly in front of an automobile coming the other way. The automobile which was being driven at a moderate rate of speed was instantly stopped, the little girl tenderly picked up and rushed to Dr. Hayden's office on Grafton Street.

The funeral was held at the home on Monday afternoon, September 24, and was largely attended, and there were many floral offerings.

Mr. Sullivan is well known to telephone men all over New England, and all will join in expressing their sympathy for Mr. and Mrs. Sullivan in their hour of affliction.

## SPRINGFIELD VISITORS

ON Tuesday evening, October 3, 38 members of the American Institute of Electrical Engineering Society of Western Massachusetts visited the Springfield office and were shown through the building by the Exchange Service Committee.

This is the first group of people that have been shown through this fall and plans are being made to have several groups each week visit the exchange.

## NEW MANAGER AT AYER

JOHN J. LYNCH of Springfield, a World War veteran who served with the American Expeditionary Forces, has been appointed manager at Ayer, succeeding George E. Merrill, promoted to manager at Claremont, N. H. Manager Lynch was born in Charlestown in 1889 and was educated in the schools of that district. Upon graduation from high school Mr. Lynch entered the employ of the Boston and Maine Railroad. During his service with the Boston and Maine he received several promotions for efficient service and when he resigned in 1917 to enlist in the United States Army, he was one of the operating managers. During the war Mr. Lynch served as a transportation officer at several of the base ports in France. Upon his discharge from the army he entered the telephone business at the division headquarters at Springfield.



JOHN J. LYNCH

The little savings bank in the home means more for the future of the children of a family than all the advice in the world. It gives them the right start.—WILLIAM MCKINLEY.



OFFICERS AND DIRECTORS CENTRAL MASSACHUSETTS TELEPHONE WORKERS' CREDIT UNION

*Standing, left to right:* Frank Buckley, Fitchburg; Charles A. Boyce, Treasurer, Worcester; Frank O'Neill, Fitchburg; John Fair, Channing E. Wilkins, Edwin H. Coolidge, Allen K. Burrows; Ralph M. Warren, clerk and manager.

*Sitting, left to right:* Gosta J. Dahl, Marie A. Ford, Fitchburg, vice-president; Martha Henshaw; Ellen Peterson, Charles F. Donahoe, Ellen K. Kirwan, Mary Rudison, May Healy, vice-president; Mary G. Barry, vice-president; William S. Mason, president.

### NEW CREDIT UNION AT WORCESTER

**A**FTER several months of preparation the Central Massachusetts Telephone Workers' Credit Union, with headquarters at Worcester, has been organized, a charter granted by the state, and on October 5 the first annual meeting was held. The following directors were elected: C. A. Boyce, E. H. Coolidge, William Mason, Ralph Warren, Frank O'Neil (Fitchburg Plant), May Barry, May Healy, Martha Henshaw, Mary Rudison, Marie Ford (Fitchburg Traffic), G. Dahl, C. F. Donahoe, John Fair, Ellen Peterson.

The following were elected as a Credit Committee: C. W. Wilkins, Ellen Kerwin, Thomas Healy.

The Supervisory Committee elected were A. K. Burrows, Lucy Donlon, Lawrence Dolan.

The directors elected the following officers: president, William Mason; vice presidents, May Barry, May Healy, Marie Ford; treasurer, C. A. Boyce; manager and clerk, Ralph Warren.

In November this Credit Union will open its office in the telephone building on Mechanic Street. This Credit Union has a fine start, inasmuch as a substantial amount is to be turned over to them from the Boston Credit Union, which represents the savings by Worcester employees.

Worcester people were among the first to join the Telephone Workers' Credit Union when the organization extended its scope to include offices outside of Boston. Worcester members have always been loyal members of the Credit Union and a large part of the success of the Boston Credit Union is due to the splendid co-operation by Worcester people. Now that the Central Massachusetts Telephone Workers'

Credit Union has been organized, it gives them even a better opportunity to increase the size of their Credit Union.

The officers and directors elected all realize their responsibility, but they also realize that, without the support of the employees that come within the scope of the Central Massachusetts Telephone Workers' Credit Union, their organization will not be successful.

This Credit Union deserves the support of everyone who is eligible to join. It has a very definite purpose and it can do a lot of good. Whether it will be a success or not depends very largely on telephone employees in this particular locality. New members are wanted and it is hoped that all will join to make the Central Massachusetts Telephone Workers' Credit Union a bigger and better organization than any Credit Union in the New England Company.

### WORCESTER COMMENDED

**B**ECAUSE of prompt work by all at Worcester, Joseph Jackson of Leicester sent the following letter to Manager Abbott:

A telephone was installed here yesterday for us, to our great comfort and relief. My daughters and myself wish you to know how much we appreciate your kind consideration of us and your prompt action in our behalf, another example of the unfailing courtesy we have always received from your office.

There are approximately 300,000 men and women employed in the telephone industry in the United States, not including the thousands engaged in the manufacture of telephone equipment. Of this vast army, two-thirds are women, of whom about 170,000 are the "Hello Girls," who answer the insistent demands of the telephone using public, which makes billions of telephone calls a year, far more than are made in all the rest of the world put together.



# The Dollar

The daily actions of most of us are influenced by the messages received over the telephone, and yet few of us stop to think of the men and women, and the mechanisms, which help to make that daily service possible.

Maintenance, repairs, and the work of handling calls, must constantly be carried on in good times or in bad, and they must be paid for, in order that your telephone service may be continued.

The average dollar will buy to-day less than two-thirds of what it would buy before the war. This

means that it costs, on the average, half as much again to buy most of the things that are necessary for keeping the country going; but the advance in telephone rates is far less than this average.

In fact, gauged by the present purchasing power of the dollar, telephone service in the country as a whole is costing the subscriber less than it did in 1914.

The Bell System generally has been able to meet higher commodity prices and increased wages by means of new economies in operation and the increased efficiency of loyal employees.

“ BELL SYSTEM ”

AMERICAN TELEPHONE AND TELEGRAPH COMPANY  
AND ASSOCIATED COMPANIES

*One Policy, One System, Universal Service, and all directed toward Better Service*

