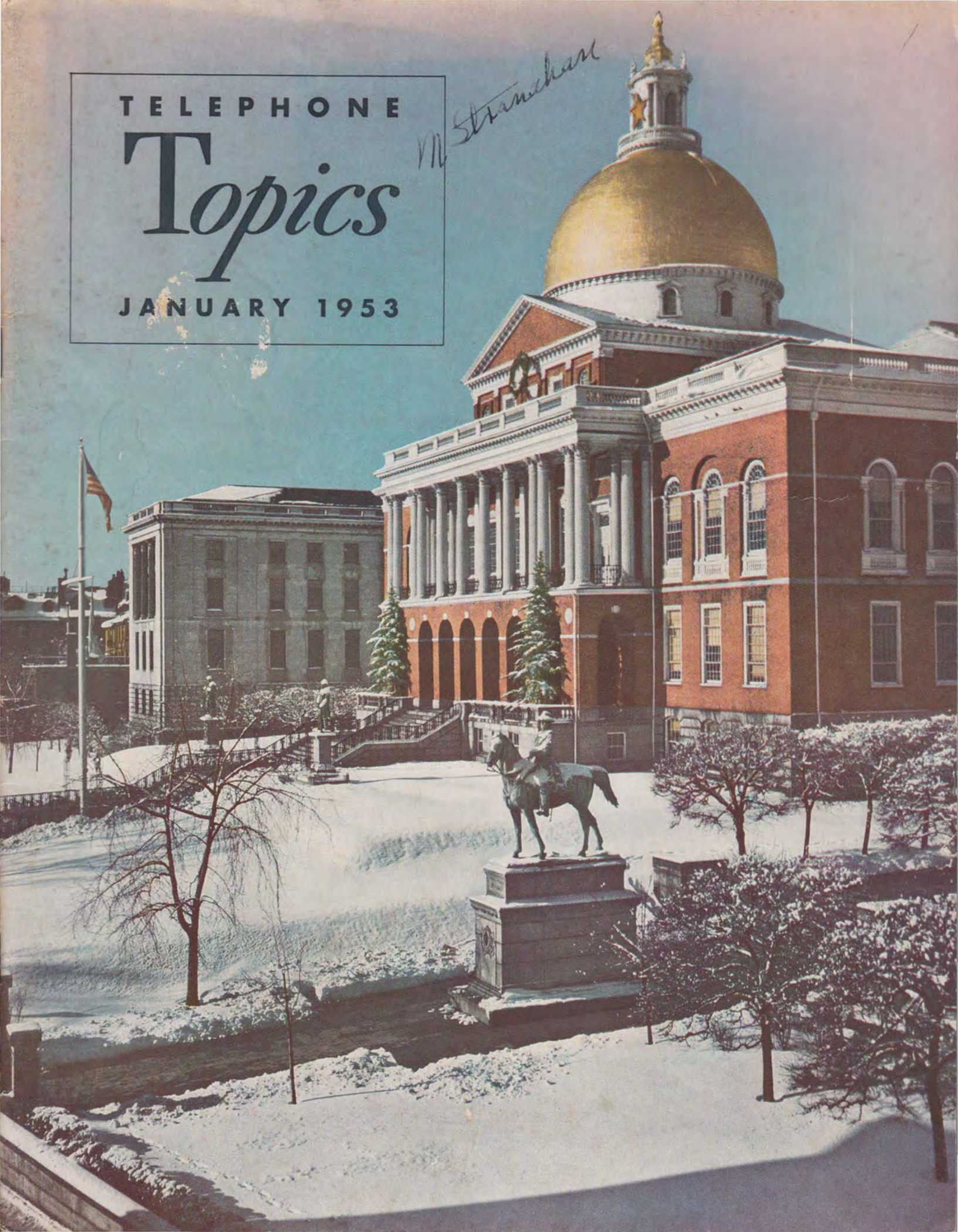


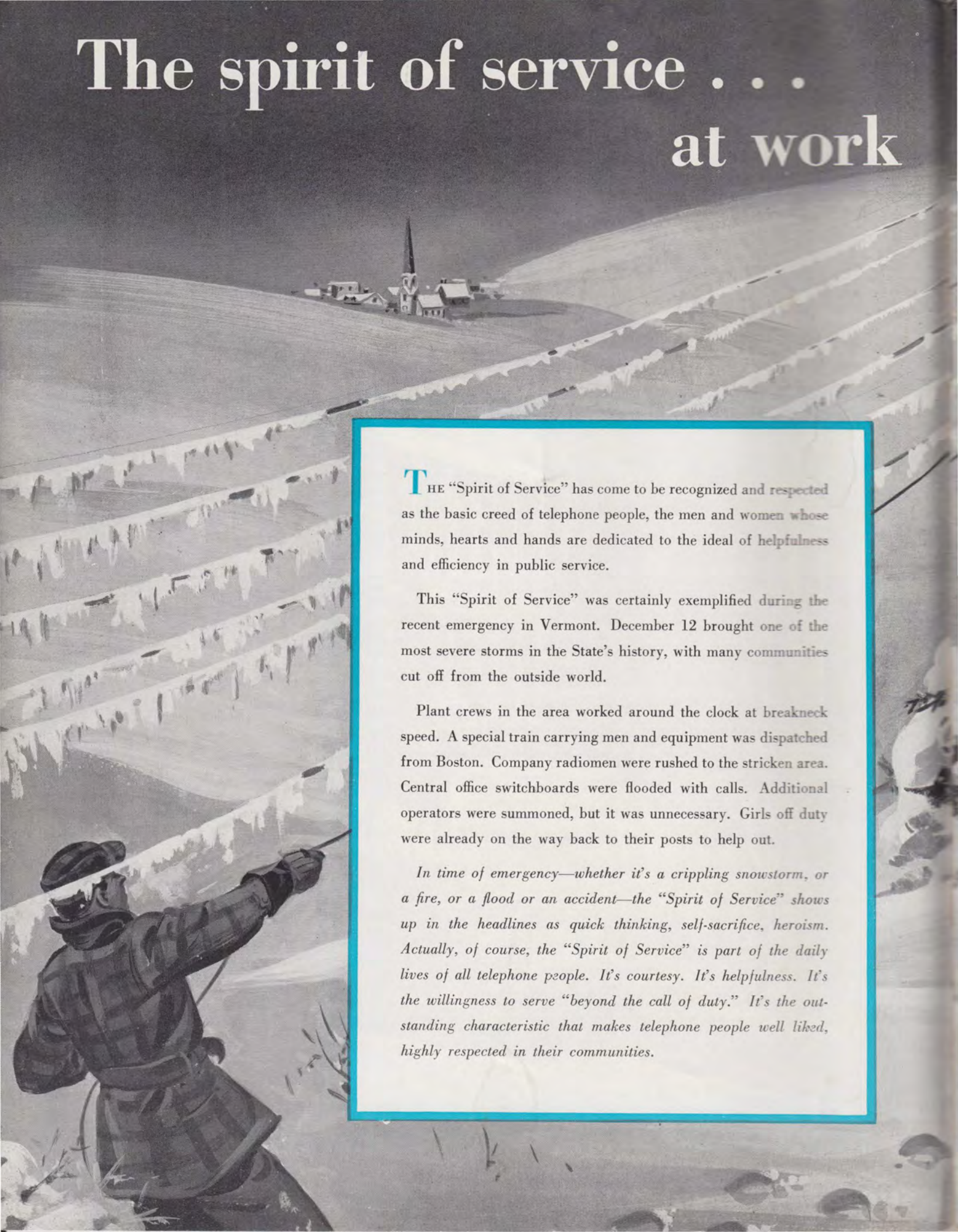
TELEPHONE

M. Stranahan
Topics

JANUARY 1953



The spirit of service . . . at work



THE "Spirit of Service" has come to be recognized and respected as the basic creed of telephone people, the men and women whose minds, hearts and hands are dedicated to the ideal of helpfulness and efficiency in public service.

This "Spirit of Service" was certainly exemplified during the recent emergency in Vermont. December 12 brought one of the most severe storms in the State's history, with many communities cut off from the outside world.

Plant crews in the area worked around the clock at breakneck speed. A special train carrying men and equipment was dispatched from Boston. Company radiomen were rushed to the stricken area. Central office switchboards were flooded with calls. Additional operators were summoned, but it was unnecessary. Girls off duty were already on the way back to their posts to help out.

In time of emergency—whether it's a crippling snowstorm, or a fire, or a flood or an accident—the "Spirit of Service" shows up in the headlines as quick thinking, self-sacrifice, heroism. Actually, of course, the "Spirit of Service" is part of the daily lives of all telephone people. It's courtesy. It's helpfulness. It's the willingness to serve "beyond the call of duty." It's the outstanding characteristic that makes telephone people well liked, highly respected in their communities.



TELEPHONE *Topics*

JANUARY, 1953

<i>Storm Lashes Company</i>	2
<i>Classified "Rings the Bell"</i>	4
<i>Three-Point Connection</i>	6
<i>Cornerstone of Progress</i>	7
<i>You Can Have the Stars</i>	8
<i>The Man Behind the Wheel</i>	10
<i>Alan S. Towle Retires</i>	11
<i>On Active Duty</i>	12
<i>Highlights of 1952 for Bell System</i>	13
<i>Company Receives I.M.A. Award</i>	14
<i>The Climax</i>	14
<i>Accounting Supervisory Discussions</i>	15
<i>Her Two Bell Careers</i>	16
<i>Ground Splicing for Aerial Cable</i>	17
<i>Pie Horoscope for '53</i>	18
<i>Service Anniversaries</i>	20
<i>On New Assignments</i>	23
<i>State News</i>	24

TELEPHONE TOPICS is published monthly for employees of the New England Telephone and Telegraph Company and Connecting Companies, Room 1607, 185 Franklin Street, Boston 7, Massachusetts.

ALICE M. MURPHY, Associate Editor
ELVIA K. HETU **ALMA L. JOHNSON**
MARY A. CALLAHAN, Assistants

VOLUME 46 No. 9

THE COVER . . . Arthur Griffin snapped this holiday shot of the State House glistening in the winter sun on Boston's Beacon Hill. One of the nation's best known Capitols, it was designed by Charles Bulfinch who, in 1818, took over the design of the national Capitol.

It seems like an appropriate picture to send along to you with our best wishes for a happy 1953. If you would like a copy suitable for framing send your request to *Topics*,

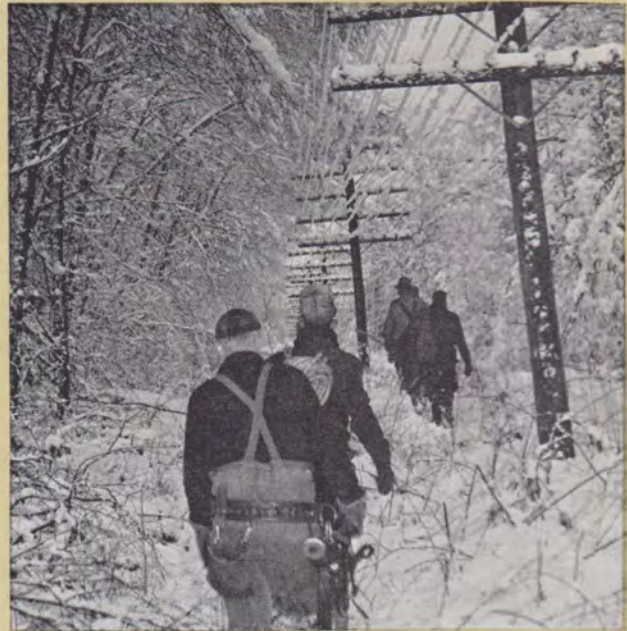


Ready to begin a dash to snowbound Vermont are these repair trucks loaded on flatcars at North Station. The 9-car train, loaded with trucks and other equipment, left Boston on Saturday morning, Dec. 13, to help restore disrupted communications.

Gardner Hopwood, Manager in Alburg, Vt., for the Home Telephone Co., Inc., works on cable repair in Alburg.



Loaded with equipment and ropes these repairmen had to blaze a trail through foot-deep snow near Arlington.



Twelve Company radiomen were rushed to the storm area, 3 from the Western Area, 3 from Central and 4 from Metropolitan in Mass., and 2 from N. H. Four New York Telephone Company radiomen out of Poughkeepsie established a radio set at Plattsburg and provided the first outside contact to the city of Burlington, Vermont.

Here in St. Albans, as in most of Vermont's offices, when calls for additional operators went out it was discovered that the girls were already on the way to work.



STORM

A COMBINATION rain and snowstorm struck northern New England on Friday, December 12, with a fury that brought death to several persons, isolated more than a score of communities and caused heavy damage to telephone and power lines. Most severely hit was Vermont where snow fell to a depth of 13-20 inches, piled shoulder-high in windblown drifts, and where the damage to telephone plant was expected to exceed that of the November 1950 storm which cost over half a million dollars in the Green Mountain State.

Open wire lines snapped by falling trees or branches or under the weight of the wet snow silenced 19,200 telephones, 600 toll circuits, broke 500 poles and isolated 38 communities in our Company's territory. In Vermont alone 8,000 stations and 375 toll circuits were out of service, and 32 communities cut off from the outside world.

The very afternoon of the storm reinforcement crews of telephone men were mustered and sent on their way to Vermont from Maine, Massachusetts and New Hampshire. These included three trucks and five men sent by the Long Lines Department of the A.T. & T. Company from Batavia, N. Y., and North Adams, Mass. A total of 76 motor vehicles was sent into Vermont.

On Saturday morning a special train of eight flatcars and two coaches carrying 22 trucks and 55 men was dispatched from Boston for the stricken areas. The emergency train, which left North Station at 8:45 A.M. after all-night loading operations, made the 350-mile run on a fast freight schedule. All regular runs over the route were discontinued to give the train full clearance. The "rescue" train operation, railroad officials said, was the first of its kind since the 1938 hurricane.


The train contingent was unloaded in three sections. Some of the 22 trucks were unloaded at White River Junction, several at Burlington, but the majority were destined for St. Albans, hardest hit of all Vermont cities. At each stop the reinforcements immediately went into action. They unloaded their emergency trucks and equipment, put on tire chains and then churned through the heavy snow to their appointed "jumping off" places.

Twelve Company radiomen were rushed to the storm area and in several cases they, with their Company radio cars, constituted the only contact some towns had with the outside world. Four New York Telephone Company radiomen out of Poughkeepsie established a radio set at Plattsburg and provided the first outside contact to Burlington.

One Boston newspaper reported, "So many telephone company crews poured into Burlington that an emergency call was sent out for more food. A radio message asked for '400 or 500 pounds of processed meat for construction crews in town.'" During that week additional reinforcement crews of 122 men joined the Plant crews working throughout Vermont making a total of some 675 out-of-state men on the restoration job.

Calling increased on most of Vermont's telephones which remained intact and switchboards were loaded. The Rutland Office experienced 5,000 calls above its

(Continued on Page 35)



Beside this truck with its New York registration plates an American Company crew prepares to don snowshoes before continuing its repair work near Bennington.



The skill of the Telephone craftsman is tried in a situation like this. A Lineman straddles an ash tree that has fallen across telephone wires and disrupted service between Arlington and Manchester.



The snow and ice which decked trees, mountains and telephone lines so beautifully meant hours of rugged outdoor labor for Telephone repairmen.



Mrs. T. R. Andrews, a Marblehead housewife, told Directory Advertising Salesman Norman Baxter that her young boxer dog recently had occasion to be grateful to the Yellow Pages when her mistress looked there to find a veterinarian who would fix up her lame paw.

Classified "rings the bell"



HAD you been around Salem, Mass., the week before Thanksgiving, you might have seen a pleasant looking young man carrying a pencil and a large book mount the steps of a suburban home and ring the doorbell. A housewife would have answered, chatting with the man for a few minutes as he made notes. Then he would have thanked her and gone on to another house several doors away. Similar scenes with business people as well as housewives were repeated nearly two hundred times in a few days in that District.

The census taker, you think? Or a Red Feather solicitor perhaps? No, none of these, but a Directory Advertising Salesman making like Dr. Gallup!

Before the actual directory advertising sales canvassing begins, a spot check survey of Yellow Page usage is made in most large directory areas. The Directory man asks each person interviewed a short series of questions on just when and why he had occasion to refer to the Yellow Pages.

This survey has a dual purpose. First, its results illustrate to business people exactly how directories are used and why their sales volume has a good chance of increasing through Yellow Page advertising. The truth of this is substantiated by the fact that over half of all business customers advertise, and over 90% of the ads are renewed each year.

The second aim of the survey is to convince the salesmen themselves that what they are selling actually fulfills a real customer need and accomplishes what the advertisers want it to.

The survey results are compiled in a booklet which the salesman shows to business customers solicited for advertising. It contains definite cases of local people who selected a particular firm by seeing its Yellow Page ad.

For example, J. R. Fuller, Division Purchasing Agent for Sylvania Electric Products, Inc., had to fill an order for a customer who desired to have some aluminum cans specially enameled. Since Sylvania had no facilities for doing such a job, Mr. Fuller consulted the Yellow Pages and commissioned a firm whose ad explained in detail the type of work it could handle.

Housewife Mrs. T. R. Andrews told the Directory Salesman that she found the classified section a welcome guide to new shopping places when she first moved to Marblehead.

The seven-member Salem group, headed up by Directory Sales Supervisor Davis E. Burbank, is typical of the Company's ten selling crews.

Directory Salesmen not only sell advertising. They sell the Company, too. They are sometimes the only telephone people customers have occasion to meet, and they as individuals, personify the Company. Their friendliness and efficiency are valuable contributions in building cordial customer relations.



The Directory Sales group from Salem holds frequent meetings to talk over Sales work. Left to right: Daniel L. Moriarty, Norman E. Baxter, Margaret M. Cassidy, Supv. Davis E. Burbank, Paul Hagerty, Charles F. Sullivan, Spencer A. Dagle, William H. Wildes.



Mrs. James L. Doyle of Marblehead told Directory Salesman Spencer A. Dagle, Jr., that she often uses the classified section to find local suppliers of products she wishes to buy.

Charles F. Sullivan interviewed Robert Dodge, owner of the Industrial Cab Company, a Salem concern which manufactures cabs for heavy construction equipment.



William H. Wildes learned that J. R. Fuller of Sylvania Electric thinks that the classified section is well indexed, making selection of a firm very easy.



WE Haverhill Shops
connected by 4 tie
lines from Lawrence.



Western Electric
Plant, Lawrence, Mass.

New Dial PBX for Western Electric Lawrence Plant
with Tie Lines to Haverhill and Kearny Shops for

Three-Point Connection

WITH the installation of its new 701A dial PBX with 12 Lawrence trunks and 120 station lines, the Western Electric Plant in Lawrence, Mass., becomes one of our largest customers in the Central Area. One of the newer plants of the largest manufacturer of telephone equipment in the world, this plant now also has four tie lines to the four-position 600C PBX with 18 trunks and 220 station lines at the company's Haverhill Shops, eight miles up the river, and the main shops at Kearny, N. J., are also connected by tie lines to both Haverhill and Lawrence, providing facilities for three-point connection at all times. Customer Representative Clarence G. Brown headed the servicing job.

Western Electric employs nearly 3,000 people in Haverhill and Lawrence. The Lawrence Shop was opened in November, 1951, to provide more room at Kearny for defense production. The Lawrence plant's main output is the manufacture of "N" and "O" carrier systems together with condensers and filters.

Kearny Shops, Kearny, N. J.,
connected by tie line to
Lawrence and Haverhill.



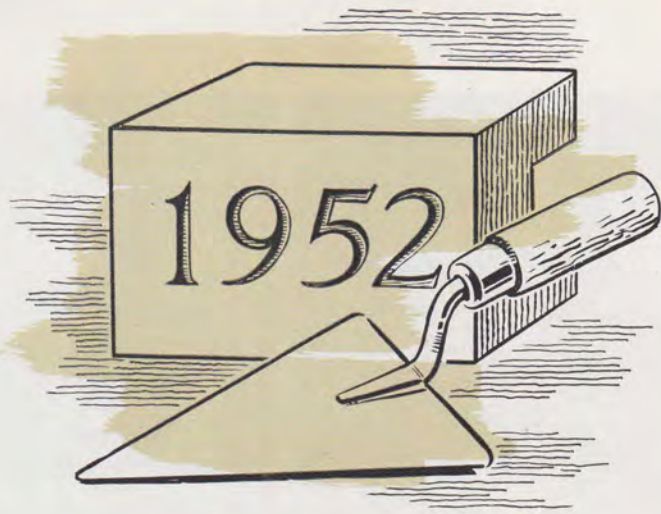
To coordinate cutover plans a meeting of department representatives was held in Lawrence. Seated, left to right: W. McLaughlin, C. Driscoll, M. Ash, H. Blanchard, R. Hyde, H. Felton. Standing: L. Coyne, C. G. Brown, A. Lee, C. Gunn, S. Smith and T. Demontier.



WE Operators Marjorie Widott and Dorothy Delaney receive instruction on the manual switchboards of the new 701A dial system from Div. Supv. Inst. Cecilia Driscoll, r., and Dist. PBX Inst. Margaret Ash as Cust. Rep. C. G. Brown, A. Spofford and D. W. Hole of Western Elec. look on.



PBX Inst. Margaret Ash presents instruction card to James Ault, Asst. Works Mgr. in charge of the Haverhill and Lawrence WE Shops. This card, featuring "call by number," was presented each station user prior to cutover. F. Desmond, A. E. Kenison, Jr., C. Driscoll, P. Smith, C. G. Brown.



Cornerstone for progress

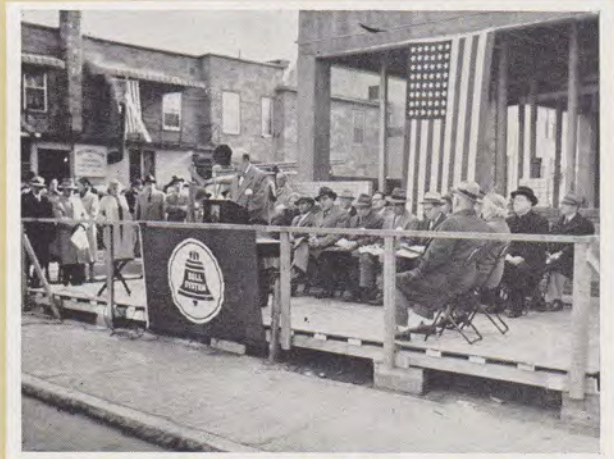
125 Citizens Witness Cornerstone-Laying Ceremonies in North Adams

CIVIC, professional and municipal leaders joined more than 125 citizens to participate in a program dedicated "to the continued loyalty and even greater service" the telephone company will bring to North Adams and its surrounding communities. This dedication and impressive ceremonies marked the official placing of the cornerstone of our Company's new \$225,000 building now under construction on Summer Street.

While the clatter of hammers and drills was stilled temporarily, participants in the program placed various souvenirs, linking the past, present and future, in the copper container which was sealed and inserted in the cornerstone.

The new building will house all our Company's local operations under one roof for the first time. It will have the finest modern equipment that by next fall will be providing dial service for the entire North Adams exchange area.

Those who deposited articles in the cornerstone receptacle were, for the Telephone Company: G. A. Shea, Division Servicing Manager; F. W. Rattman, District Plant Supt.; Laverne R. Root, District Traffic Supt.; for the Municipalities: Hon. E. H. Rosasco, Mayor of North Adams; H. A. Burdick, Selectman, Florida; E. W. Taylor, Selectman, Clarksburg; Dr. R. A. Costine, Selectman, Stamford, Vt.; for the Service Clubs: H. S. Gordon, Rotary Club; J. G. Reed, Kiwanis Club; Dr. I. L. Rosenthal, Lions Club; for the Business and Professional Groups: V. O. Cote, Chamber of Commerce; G. H. Higgins, North Adams Trust Company; H. V. Gunnason, Postmaster; J. G. Keyworth, Station WMNB; C. F. Clifton, Station WNAW; J. A. Hardman, Sr., North Adams *Transcript*.



R. M. Hodgson, Mgr., delivered the address of welcome. Seated: Hon. E. H. Rosasco, North Adams; L. R. Root, Dist. Traf. Supt.; F. W. Rattman, Dist. Plant Supt.; G. A. Shea, Div. Servicing Mgr.; Rev. L. Burke; Gertrude Orr, and Harry Orr, daughter and son of William F. Orr who pioneered the telephone industry in North Adams.



Minnie E. Austin, Chief Operator, hands Mayor Ernest H. Rosasco copper box containing mementoes linking past and present with future for cornerstone. Watching: R. M. Hodgson, Mgr., and J. M. Dick, Div. Mgr.



Div. Mgr. J. M. Dick lays the cornerstone. Watching: R. M. Hodgson, Mgr.; H. Orr; P. Francese, Contractor.





YOU CAN HAVE THE

Stars

... pictures of the stars, that is. And a fascinating interview describing how "The Telephone Hour" program is put together.

This unusual arrangement is possible through the cooperation of *Keyboard Jr.*, a magazine for distribution in school music appreciation classes, and of "The Telephone Hour." Together they have produced two Special Editions of *Keyboard Jr.* which are available to **Topics**' readers.


One contains eight full page pictures reproduced here. Suitable for display and containing brief biographical sketches, these were designed to meet the needs of music teachers for good display material for their classrooms.

The second Special Edition describes a visit to "The Telephone Hour" by a staff member of *Keyboard Jr.* with behind-the-scenes pictures of artists and technicians readying the program for the evening performance.

For your copies of the magazines write to **Topics**, Room 1607, 185 Franklin Street, Boston.



The stars are *left*: Jascha Heifetz; *above*: Eileen Farrell, Ferruccio Tagliavini, Ezio Pinza shown with his children; *top to bottom*: Robert Casadesus watching his son play the piano, Lily Pons, Mildred Miller, and Donald Voorhees, conductor of the Bell Telephone Hour orchestra.



**THE MAN
BEHIND
THE WHEEL
MAKES
THE
RATES!**

Death Rates

Deaths resulting from automobile accidents have increased at a frightening rate during the past few years. During 1951, 37,100 people in the United States lost their lives in such accidents. This rate was set by the "man behind the wheel."

Injury Rates

The Registry of Motor Vehicles reports that in Massachusetts alone the number of injuries caused by automobile accidents has doubled since 1945. There were 61,178 people injured in Massachusetts during 1951, and in the United States as a whole there were 1,962,600 injuries. The "man behind the wheel" set this horrifying rate, too.

Insurance Rates

Although the setting of insurance rates is the function of the State Insurance Commissioner exclusively, the elements that determine the rates are the total claim losses against the total amount received by the insurance companies from insurance premiums. Rates for Bodily Injury Insurance are rising sharply because motoring accidents have soared to unprecedented

levels and because it now costs twice as much as it did ten years ago to pay injury claims resulting from these accidents.

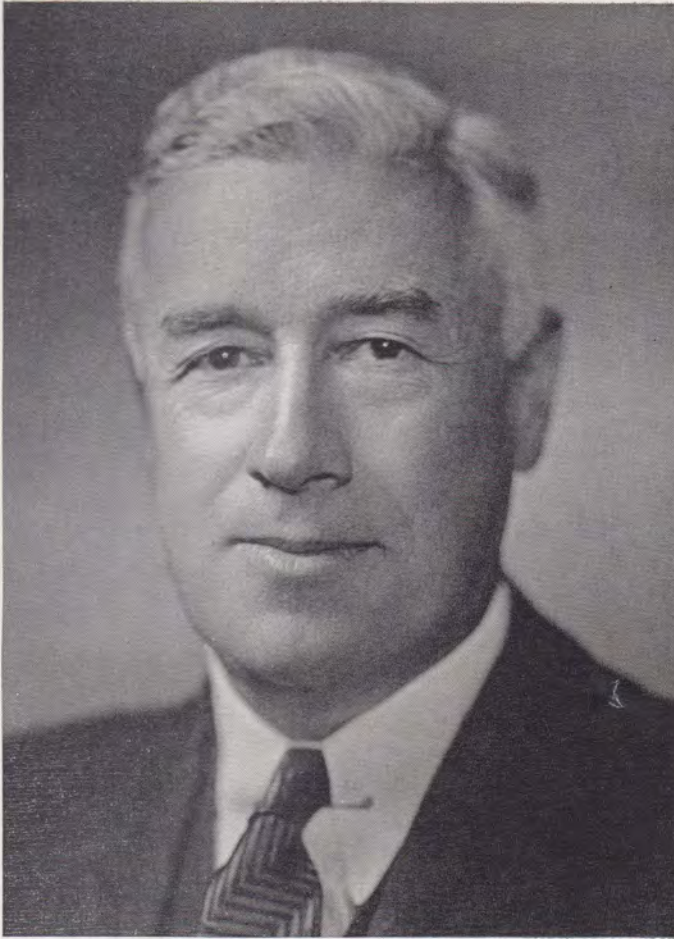
It is important to remember that a community's compulsory insurance rate is based upon the collective accident records of its own motorists. Regardless of where an accident occurs, the insurance loss is charged back to the community in which the person responsible for the accident garages his car.

Hence, in the final analysis, it is the "man behind the wheel" who sets automobile insurance rates.

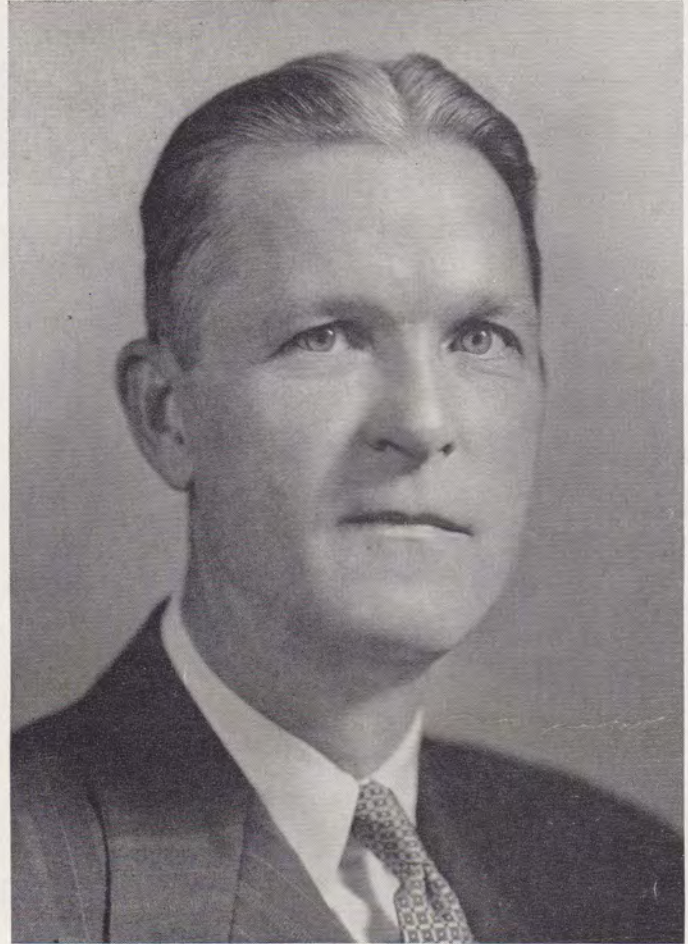
The only sure way of reducing insurance rates is to reduce accidents and thus the claims resulting from accidents.

Here is what we can do:

- Always observe highway safety rules.
- Always drive at safe speeds.
- Always give pedestrians the right of way.
- Always allow clearance for darting children.
- Always keep your car mechanically safe.
- Never drive after drinking.



Alan S. Towle



Clyde J. Heath

Alan S. Towle Retires after 46 Years' Service

ALAN S. TOWLE, Secretary of our Company since 1945, retired recently after a telephone career dating back to July 7, 1906, when he started to work as an operator in Peterboro, N. H. At a meeting of the Board of Directors on December 16 Clyde J. Heath was elected Secretary, replacing Mr. Towle. Mr. Heath will continue to hold the office of Treasurer.

During his more than 46-year career Mr. Towle has been a student in Boston, Chief Operator at Marlboro, Assistant Chief Operator at Fall River. He became an Inspector at Portland, Me., in August, 1908, and the following year, Assistant Traffic Chief at Bangor. From August, 1911, to July, 1914, he was a Clerk in Boston. Later he became a telegraph engineer serving as liaison

with telegraph companies. He was appointed special assistant, Legal Department, on February 7, 1916.

His next assignment was as assistant to the vice president in March, 1926. In this capacity he took charge of all inquiries and informal complaints made by or through the Massachusetts Department of Public Utilities. He was appointed General Commercial Assistant in May, 1944. Here he continued his responsibility with respect to informal commission complaints and service criticisms and in addition assisted the General Commercial Manager in other administrative work pertaining to the operation of the Commercial Department.

Mr. Towle was elected Secretary of the Company by the Board of Directors at a meeting December 18, 1945.



ON ACTIVE DUTY

MANY of our servicemen and women are in Japan and Korea—hence the oriental design above copied from a Christmas card.

GLEANED FROM LETTERS

A recent letter from Patricia Gathright, on military leave from Vermont Area Plant, tells us that she has qualified for the rating of Teleman 3rd Class in the WAVES. She is now stationed in New Orleans, Louisiana.

Capt. Edward G. Van Dalinda with the 1100th Air Base Wing at Bolling Air Force Base, Washington, D. C., writes that he is "looking forward to getting back to New England and the friendly atmosphere of Massachusetts." In civilian life, he is an Installer-Repairman from North Metropolitan Plant.

Dorothy Leach, who is an operator from Brockton, wrote to us recently and asked to be remembered to her friends in the Brockton exchange. She is now at Maxwell Air Force Base, Alabama.

Elsie M. Mera, an Operator from Roxbury and now with the WAFS at Lackland Air Force Base, San Antonio, Texas, said in a recent letter, "Many of the WAFS down here are former telephone operators and they all say the same thing about the Company—that it's the best place that anyone could work."

Charles C. Easton, Revenue Accounting Supervisor at Watertown and now 2nd Lt. in the Signal Corps, Army Security Agency, writes us that he is now serving as Operations Officer of the 356th Communications Reconnaissance Company located in Northern Japan, and he has about one more year to go in "this army game."

Below, a familiar landmark in Yamoto, Japan, is the Bicycle Shop on the main street just outside the post. It was enclosed in a Christmas card sent in by Lieutenant Easton.



PVT. JOSEPH J. CARDELLA, JR., left on December 5 for service with the Army. Cardella, who is from No. Met. Pl., is at Camp Gordon, Ga.



PVT. PATRICK J. CONNOLLY, from So. Met. Pl., left for service with the Army on Nov. 17. Connolly lives in Randolph and is now at Ft. Dix, N. J.



HELEN A. ROGERS, an Operator from New Hampshire, left for the WAFS in Sept. Helen is now at Lackland Air Force Base, San Antonio, Tex.



EDNA AUGOIN joined the WAFS in November. Edna, an Operator from North Metropolitan area, is now at Lackland A.F.B., San Antonio.



WAF PHYLLIS H. MYHAUER, an Operator from Peterborough, N. H., is now stationed at Lackland Air Force Base, San Antonio, Texas.



WAF LILLIAN M. CROTEAU is now at Chanute Air Force Base, Chanute, Illinois. Lillian is an Operator from Portsmouth, New Hampshire.

Technical Developments and Construction Program Highlights of 1952 for Bell System

THE Bell Telephone Companies added one new telephone every four seconds during each working day of 1952, Cleo F. Craig, A. T. & T. President, reported in his recent year-end report.

"Use of the telephone continues to increase and the Bell System companies look ahead to another very busy year. To meet public demands and improve service further, all the companies are keeping on with heavy construction programs.

"As our physical facilities grow," he added, "we are continually putting more new devices and equipments to work in the over-all telephone system. This is being done in accordance with long-range plans which, among other things, anticipate that ultimately telephone users will be able to dial their own long distance calls."

At the end of the year there were about 39,350,000 Bell System telephones in service, and people throughout the country were using them at the rate of 149 million conversations a day.

During 1952, the Company conducted a trial of customer long distance dialing in Englewood, N. J. Subscribers there have been able to dial directly to 11 million telephones in and around a dozen large cities from coast to coast. Results of the trial indicate the service is practical and fast.

Eight out of ten Bell System telephones were dial operated as the year ended, and four out of ten long distance calls were being dialed by the originating operator directly to the called telephone.

New major long distance switching centers were placed in operation in Omaha, Houston and Cincinnati. There are now 18 of these centers which, interconnected with other smaller systems, enable operators to dial through to distant telephones in 1,625 cities and towns.

About 3,100 miles of coaxial cable and radio relay routes were installed. Altogether 16,300 route miles of these facilities provide thousands of long distance telephone circuits as well as 31,500 channel miles for the transmission of network television and theatre television programs over the nationwide system. Coaxial cable and radio relay extensions brought 14 more cities into the national television network.

The companies went forward with new construction for which expenditures totaled approximately one and a quarter billion dollars. They added more than 1,900,000 telephones, installed 1,000,000 miles of long distance circuits and cleared 850,000 requests for changes in service,



Cleo F. Craig

to a line with fewer customers or to an individual line. In rural areas about a quarter of a million telephones were added, about half of them on lines with more than four parties, and progress continued in furnishing the kind of service where it is only necessary to lift the receiver to get the operator or dial tone. At the year's end about 94 per cent of rural telephones were this type.

Among the many technical developments of the year was a new coaxial cable system with triple the capacity of those now in use. Designed by the Bell Telephone Laboratories, the "L-3" Carrier will enable one pair of coaxial pipes to handle simultaneously more than 1,800 telephone conversations or 600 telephone conversations plus one television program in each direction.

Mr. Craig emphasized that "the telephone needs of the military and of defense industry will continue to get the promptest possible attention. The people of the Bell System," he said, "are deeply conscious that nothing is so important as the country's defense, and nothing is more important to defense than good communications."

Plans were completed for the maintenance of essential telephone service in the event of emergency. Aircraft warning systems were set up for civil defense and air force filter centers. The Bell Telephone Laboratories and the Western Electric Company designed and produced secret electronic devices as well as guided missiles, fire control equipment for anti-aircraft guns, radar, atomic weapons, and a new field telephone for the Signal Corps. Assistance was also given the Signal Corps in the construction of vital long distance communications linking strategic areas in Alaska. For the millions of young Americans in uniform, more telephone facilities were made available in convenient, comfortable locations at their training camps and stations.

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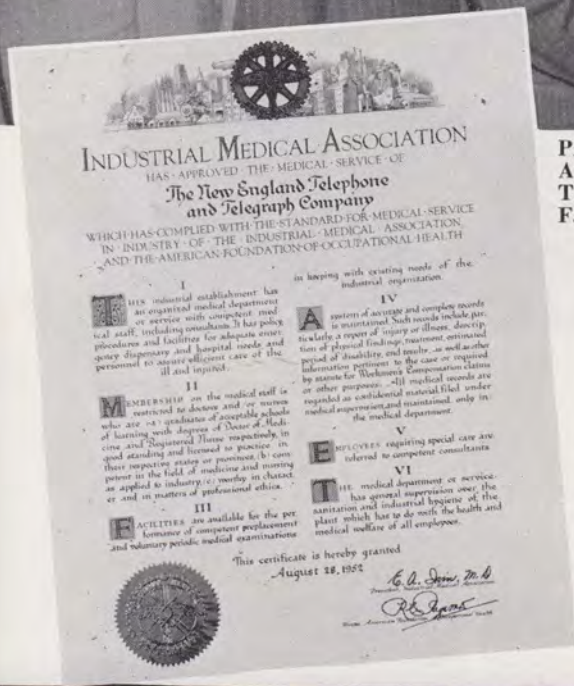


President J. E. Harrell presents Dr. G. F. Wilkins, Medical Director, a Certificate of Approval of the Medical Services of our Company awarded by the I.M.A. Left to right: T. M. Hennessey, Vice Pres.; J. A. Griffin, Comptroller and Asst. Secretary; Dr. Wilkins; F. A. Cosgrove, V. P.; Mr. Harrell; H. J. Montague, Asst. V. P.; E. N. White, V. P.

Company Receives I. M. A. Award

OUR Company was one of the first 150 industries in the nation whose medical services were judged worthy to receive the new certificate of approval awarded by the Industrial Medical Association. For many years the American College of Surgeons conducted a nationwide program of inspection and certification of Medical Services in Industry. Because of the rapid expansion of both the quality and quantity of these services in recent years, in May, 1951, the entire program was given to the Industrial Medical Association to administer.

With the assistance of an advisory board of representatives of national medical societies, of medical educators, and of prominent industrialists, the Foundation developed a new set of standards by which to appraise Industrial Medical Departments.



THE CLIMAX of nine months' hard work by members of the East Longmeadow Ambulance Fund committee came when they recently presented a 1952 Superior Cadillac ambulance, fully equipped, to the Board of Selectmen who received it on behalf of the town. One of the hard-working members of the executive committee of the Fund was Herbert H. Farr, second from right, Chief Toll Supervisor, Springfield. The six members of the committee sent out close to 1,900 letters to residents of the town. They received 938 contributions which oversubscribed their \$8,500 goal by \$500. The ambulance, manned by trained members of the Police Department, will be available, in an emergency, on a twenty-four-hour-a-day basis, free of charge, to all residents of East Longmeadow. Until this time only one police cruiser was available for ambulance service.



Accounting Supervisory Discussions

ROUND table discussions of the principles of human relations as they apply to the day-to-day administrative job were resumed this fall in the Accounting Dept.

To date nearly 150 men and women supervisors at all levels in Accounting have participated in these discussions. Present plans call for similar discussion groups during the winter and spring for all other supervisors in the department.

At the start of a series of discussions, after opening remarks by Joseph A. Griffin, Comptroller, are, standing: Daniel J. Reilly, Frank J. Donohue, Allan H. Aston, leader; John F. Donovan, Robert J. Hinchliffe, John E. McIntyre. Seated: Alexander P. Dallas, H. Wendell Gerlach, Edgar M. Smith, Gilbert A. Stevens, John S. Bartlett, Jr., Jas. N. Luttrell, J. G. Hutchinson, Jr.



Listening to closing remarks by Allan E. Brickett, Assistant Comptroller, are: Waldemar H. Thomae, William T. McCarthy, Loren C. Dutton, Mr. Brickett, Allan H. Aston, leader; Ralph K. Manning, Joseph L. Bruno, Philip L. Bagley, George C. Smith, Jr., James B. Nugent and David F. Hall.



Accounting supervisors from Maine, Mass., N. H., R. I. and headquarters. Standing: George W. Coady, Thomas J. Logan, Leonard G. Simmons, James H. Coon, Warren R. Bishop. Seated: Richard M. Clancy, Edward J. Galvin, Allan H. Aston, leader; W. Chester Crispin, Thaddeus W. Sybil, Nat. C. Nash.



Her two Bell careers

In her Bristol home Dorothy Bell holds the largest and smallest of her collection of pitchers.



DOROTHY FOSTER closed the first book in her Bell career on Friday, September 26, 1952, when she retired as Bristol, R. I., Chief Operator. But she didn't wait long before she started the second book. On October 11, Dorothy became the wife of a Bell, Roy Dunlop Bell, to be exact. In a sense, Dorothy is not closing her Bell career, for her new husband and Alexander Graham Bell share the same family tree.

In her 38 years of telephone service, 26 of which were spent as Bristol Chief Operator, Dorothy has discovered one sure-fire help for many troubles. Never lose your sense of humor. And as for licking those telephone troubles, and handling emergencies, Dorothy modestly maintains, "We just all work together."

And Dorothy Foster has had her share of emergencies during her time as Bristol's Chief. Foremost among them was the time when on August 8, 1926, the Bristol Fireworks Company exploded and four people were killed. Dorothy had only been on the job for two months when this happened but she, the three operators on duty, and other off-duty operators who came in to help, handled the flood of calls from panicky townspeople in typical telephone tradition. Although Dorothy does not minimize the horror of that day, she recalls one customer's call with typical Foster humor. A customer called in to say he'd heard there was a bad fire in town and that the firemen were short of hose, so she offered the use of her garden hose. "I thanked her as politely as I could," said Dorothy.

Today, Dorothy and her husband live in their Peck Avenue home in Bristol, except when Roy's work as Superintendent of the Zoppo Construction Company calls him too far away for easy commuting. In addition to her home duties, Dorothy keeps busy with letters to child polio victims, and her hobby of collecting pitchers and salt and pepper shakers. We wouldn't be a bit surprised if this second phase of her Bell career was as long and happy as her first.

Below: This section of cable is shown before lashing—left loose for splicing on the ground.



Right: Aerial cable being spliced on the ground thus eliminating necessity of erecting ladders and an aerial platform.



GROUND SPLICING *for Aerial Cable*

DURING the course of the White River-St. Albans toll cable job Vermonters have diligently searched for every means possible to save time and expense. Their latest innovation is the splicing of aerial cable on the ground.

On this job the aerial cable is being placed by the block method which consists of pulling the cable into cable blocks placed on the suspension strand and then pulling the lasher along the strand to lash cable and strand together. The construction and cable forces have found that by lashing one cable section up to the pole nearest the splice point and leaving the next section temporarily slack in the blocks, the two ends can be lowered to the ground for splicing. The splice and adjacent cable are then carefully raised to the strand and the lashing operation proceeds to the next splice point.

This method eliminates the laborious and time-consuming process of erecting ladders and an aerial platform, and splicing in the air. Considering the mountainous terrain involved and the many locations where equipment must be carried in by hand, the saving in labor and expense is readily apparent. Thus the job is pushed along with a minimum of delay at the same time representing a less burdensome task for the workmen.

The accompanying illustrations show several phases of the unique splicing method at a location high on a hill-top near Montpelier.



Above: The cable lasher "bug" approaches splice. It is then moved to other side of splice to finish lashing.



Above: After ground splicing the cable is carefully raised preparatory to lashing.



The finished job.



You, born between March 21 and April 19, are under the sign of **Aries, the Ram**. Your March flower is the Jonquil; the March birthstone, the Bloodstone. Those in April call the Sweet Pea their flower; the Diamond, their birthstone. You'll enjoy this Spring-feeling pie, nourishing Orange Velvet Cream Pie.

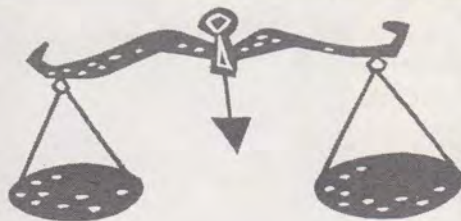


For you born between June 22 to July 22, the sign of the zodiac is **Cancer, the Crab**. Your June flower is the Rose; your birthstone, the Pearl. Your July flower is the Larkspur; your birthstone, the Ruby. As a fine finale for your Fourth of July dinner, why not try this feathery-light Star-Studded Chiffon Pie.



Leo, the Lion, is your sign if yours is a July 23 to August 22 birthday. Larkspur is the July flower; the Ruby is July's birthstone. August's flower is the Gladiolus; its birthstone is the Sardonyx. Your special pie, whatever the date, is Shadow Pie. Its tasty swirls are rich whipped cream chocolate.

PIE HOROSCOPE FOR '53



Libra, the Balance, is your sign if your birthday comes between September 23 to October 23. Your September birthstone is the Sapphire; the flower, the Aster. Your October birthstone is the Opal; your flower, the Calendula. For your birthday, or to celebrate Columbus Day, try this special Nesselrode Pie.



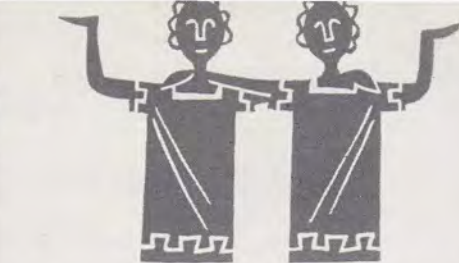
If your birthday occurs between December 22 and January 19, your sign is **Capricorn, the Goat**. Your December flower is the Narcissus and your birthstone, the Turquoise. Your January flower is the Carnation and your birthstone, the Garnet. You'll like Rum Cream Pie.



Those born between January 20 to February 18 have **Aquarius, the Water Bearer**, as their sign. The January flower is the Carnation; the birthstone, the Garnet. February's flower is the Violet; its birthstone, the Amethyst. Fruit pies are always a favorite. Try Prune and Pear Pie.



If your birthday falls between April 20 to May 20, you are born under the sign of **Taurus, the Bull**. Your April flower is the Sweet Pea; your April birthstone, the Diamond. Your May flower is the Lily of the Valley; the Emerald is your birthstone. Surprise Mother on May 10, with this easy Ice Cream Pie.



Gemini, the Twins, is your sign if you are born between May 21 and June 21. You'll find your May birthstone is the Emerald; your May flower, the Lily of the Valley. June's birthstone is the Pearl; its flower is the Rose. For Father's Day, June 21, or any festive occasion, try this Chocolate Chiffon Cream Pie.



Those born between August 23 to September 22 have as their sign, **Virgo, the Virgin**. The August flower is the Gladiolus; the birthstone, the Sardonyx. September's flower is the Aster, while the Sapphire is the birthstone. You'll love this delicate Lemon Chiffon Pie with its top-of-the-stove cooking.



No matter what sign of the zodiac you call your own, you'll thank your lucky stars this New Year when you try any of these twelve star-gazer pies we've scooped in from the Milky Way. For the recipes of the toothsome twelve, plus fifty others, send five cents in stamps and your name and address to *Telephone Topics*, 185 Franklin Street, Boston 7, Massachusetts.



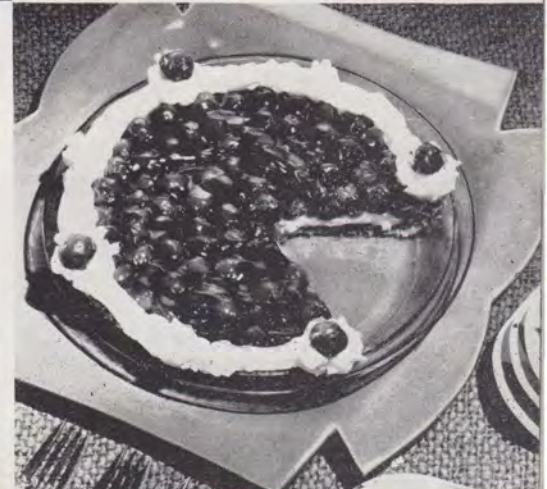
Your sign is **Scorpio, the Scorpion**, if your birthday comes between October 24 to November 21. Your October flower is the Calendula and your birthstone is the Opal. November's flower is the Chrysanthemum and your birthstone's the Topaz. Every sweet tooth will be pleased with this Apricot Pecan Pie.



The Archer, Sagittarius, is your sign if you claim a birthday between November 22 and December 21. Your November birthstone is the Topaz; your flower, the Chrysanthemum. December's flower is the Narcissus; its birthstone, the Turquoise. This tangy Pumpkin Pie is a perfect Fall or Winter dessert.



February 19 through March 20 birthdays come under the sign of **Pisces, the Fishes**. Your February birthstone is the Amethyst; your flower, the Violet. Your March birthstone is the Bloodstone; your flower, the Jonquil. For Washington's Birthday bake Cherry Cream Pie.



Service Anniversaries



H. Lee Batty, Maine Plant, 30



Laura Carlson, Cent. Tr., 30



Ruth Mackenzie, Vt. Tr., 30



G. R. Lucier, West. Plant, 30



Francis Caverly, Pers. Dept., 30



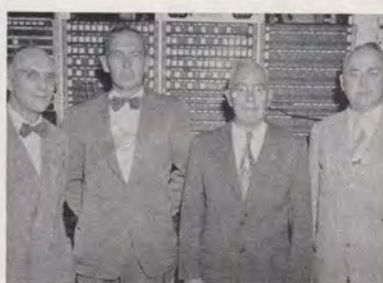
Howard N. Stanhope, Me. Pl., 30



Thomas J. Kelley, West Pl., 25



Joseph W. Linendale, Vt. Pl., 30



A. B. Anderson, Vt. Plant, 40



M. Prendergast, Cen. Com'l., 25



E. Lawrence, Mass. Dis. Acctg., 25



Ettamay Berdeen, Maine Tr., 30



G. W. Rowe, Cent. Plant, 30



Robert Clapp, Cent. Plant, 30



C. Albert Perkins, Cent. Pl., 30



Genevieve Kirkbride, Vt. Tr., 30



G. O'Hara, No. Met. Com'l., 25



G. Buckley, No. Met. Com'l., 25

M. C. Callahan, No. Met. Com'l., 40

Ethel M. Page, West. Tr., 40

Henry E. Tirrell, No. Met. Pl., 30

G. I. Maguire, So. Met. Pl., 30





S. F. Goodale, Vt. Tr., 30



C. E. Hayward, Pl. Ops., 25



C. L. Hutchinson, Sec. Dept., 25



M. D. Wells, Maine Plant, 30



T. G. Gray, Maine Plant, 35



Henry Hardy, N. H. Plant, 45



Charles H. Brock, N. H. Pl., 35



Alfred M. James, N. H. Pl., 40



J. T. McCarthy, No. Met. Pl., 40



J. F. Ryeroft, No. Met. Pl., 40



J. J. Knowles, No. Met. Pl., 40



Harold Broders, So. Met. Pl., 30



F. M. Doherty, No. Met. Pl., 30



F. W. Barnard, No. Met. Pl., 30



E. F. Duprey, Equip. Inst., 30



Ksenia Haller, Met. Traf., 25



Wm. J. Walsh, Cent. Plant, 40



I. Z. Crock, Eng. Dept., 30



Earnest Gauthier, N. H. Tr., 30



Hazel Laing, Cent. Tr., 30



J. S. McKeon, Cent. Plant, 40



Fred Delaney, Cent. Plant, 25



W. S. Whalen, No. Met. Pl., 25



Joseph Curran, No. Met. Pl., 30



Walter Barry, No. Met. Pl., 30



Francis L. Chick, No. Met. Pl., 35



Thomas D. Smith, Eng. Dept., 30



Vina Buck, Maine Traffic, 30



Alfred H. Snow, Cent. Pl., 30



W. G. Marsden, Cent. Pl., 30



Philip B. Enos, Maine Pl., 30



John J. Collins, No. Met. Pl., 35



Edward Murray, So. Met. Pl., 30



Mortimer McGrath, West. Pl., 25



Mary E. Fennessy, Gen. Treas., 35



Vincent J. Pettine, Eng. Dept., 30



Edward M. Lahey, No. Met. Pl., 30



Erma M. Haley, Cent. Com'l., 30



L. A. Canning, Vt. Plant, 35



Dennis J. Walsh, No. Met. Pl., 35



John Bailey, So. Met. Pl., 40



John A. Butler, So. Met. Pl., 30



Merle Gilman, So. Met. Pl., 35



John V. O'Brien, West. Pl., 25



John G. Wagstaff, West. Pl., 30



Edward H. Lyman, West. Pl., 30



Mary Roderick, Cent. Tr., 35



Melvin I. Burnham, Cent. Pl., 35

On New Assignments



N. E. Apalakis
from Servicing Mgr.
No. Metropolitan, to
Manager, Somerville,
Massachusetts



J. S. Bartlett, Jr.
from Staff Account-
ant, to Settlement
Coordinator, Asst.
Comptroller's Group



A. R. Bonzagni
from Directory Sales As-
sistant, Hq. Sales Of-
fice, Boston, to Dir.
Sales Supv., Portland



Robert M. Briggs
from Military Leave
of Absence, to Chief
Revenue Accounts
Supervisor—N. H.



Robert L. Carr
from Directory Adver-
tising Salesman, Spfld.
to Directory Sales
Assistant, Boston



R. H. Coleman
from Accounting Staff
Assistant, to Settle-
ment Assistant, Gen-
eral Accounting



J. W. Cummings
Chief Toll Super-
visor—N.H., to Staff
Accountant, Asst.
Comptroller's Group



Margaret J. Ferrick
from Commercial
Clerk to Directory
Supervisor, Directory
Department



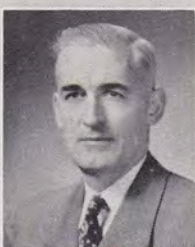
Peter Ginsberg
from Supervising Inst.
Foreman, So. Met., to
Met. Installation
Supervisor



William M. Gustin
from Manager, Somer-
ville, to Manager,
Brockton,
Massachusetts



Paul J. Hamill
from Supervising Inst.
Foreman, Dorchester
Dist., to Supv. Inst.
Fir'm'n, Harrison Dist.



Alfred G. Helfrich
from Staff Asst.-Bud-
get, Met. Area, to
Div. House Service
Supr., So. Met.



S. C. Henderson
from Acting Bus. Of-
fice Supv., Portland,
to Bus. Office Supr.,
Biddeford, Me.



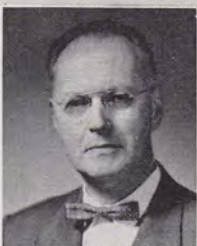
Henry J. Hill
from Reports & Ac-
counts Supervisor—
N.H., to Prop. and
Cost Supervisor—Vt.



Crosby Hitchcock
from Cust. Represent-
ative, Met., to Com'l
Methods Assistant,
Mass. Area Staff



Bertha M. Lamprey
from Supervisor,
Salem, N.H., to Chief
Operator, Newmarket,
New Hampshire



Arthur McClure
from Mass. Traffic
Trunk Eng., to Met.
Traffic Trunk Engr.,
Metropolitan Area



Milton E. Miller
from Supervising Ser-
vice Foreman, Provi-
dence, R.I., to Mass.
Staff Asst.-Plant Per.



Edward M. Prindle
from Engineer, Results
Section, O & E Dept.,
A. T. & T. Co., to Gen.
Tr. Meth. & Prac. Supv



H. H. Randlette
from Mgr., Brockton,
Mass. to Commercial
Staff Supervisor, Gen.
Com'l Operations



James M. Russell
from PBX Foreman,
Quincy, to Supv.
Installation Foreman,
Dorch. Dist., So. Met.



John W. Ryan
from Continuing Prop.
Records Supv.-Ver-
mont, to Acct. Per.
Supervisor—Mass.



R. T. Waterman
from Acct. Foreman,
COEI to Sen. Engr.,
Step-by-Step Equip.
Eng. Gp., Eng. Dept.



Edith M. Watson
from Dist. Com'l Chief
Clerk, Fitchburg Dist.,
to Div. Chief Clerk,
Western Area Com'l



H. J. Weeks, Jr.
from Treasury Methods
Asst., to Asst. Treas-
ury Cashier, Metro-
politan



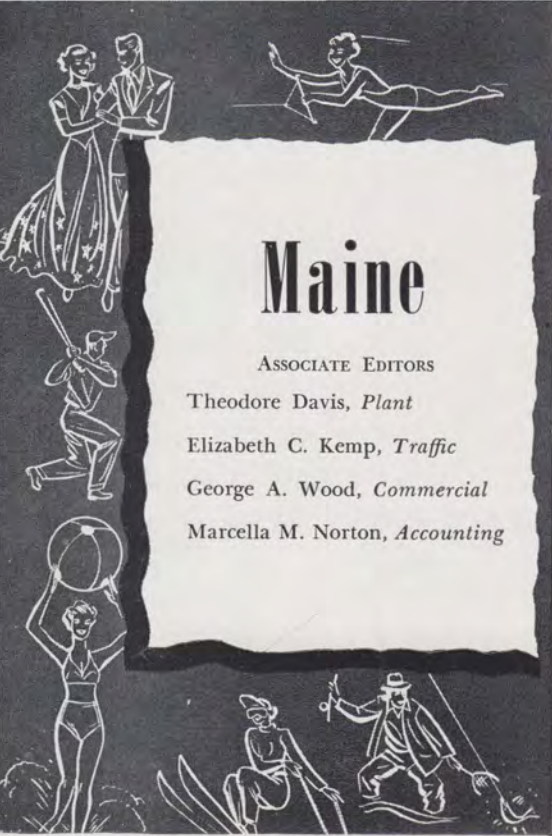
Alice R. White
from Chief Operator,
Newmarket, N. H.,
to Chief Operator,
Durham, N. H.



John Wright
from Results Examiner,
Providence, R. I., to
Account. Staff Assis-
tant, R. I. Accounting



Harvey Yazjian
from Treas. Assist-
Treas. Results Supv.,
Cash Records, to
General Office



Maine

ASSOCIATE EDITORS

Theodore Davis, *Plant*

Elizabeth C. Kemp, *Traffic*

George A. Wood, *Commercial*

Marcella M. Norton, *Accounting*

Ratings Granted

Two Maine Plant men have recently been granted new ratings. Richard N. Hooper passed the exam for Service Head Lineman, and George L. Kelley for Lineman.

Waterville Business Office News

Nancy Keene was the guest of honor recently at a stork shower given by her co-workers. It was a surprise to Nancy when the girls arrived, bearing gifts appropriate to the occasion. After the packages were opened, games were played and refreshments served.

Virginia Butler, formerly Cashier, has recently completed Service Representative training. Pauline Smiley, Service Order Writer, replaces Miss Butler as Cashier.

Mary Kennon has joined the office force as Service Order Writer, transferring from Augusta.



RETIREMENT

Ethel B. Colby of the Limerick, Me., Agency Office, retired from her duties on November 1.



LECTURE AT KIWANIS

Richard M. Francis, Servicing Superintendent, Portland, Me., and Stuart MacKinnon, Commercial Representative, presented a lecture-demonstration, "The Telephone on the Civil Defense Line," to 150 members of the Portland Kiwanis Club. This talk was further supplemented by an actual demonstration of the "Bell and Lights" Air Raid Warning System.



AUGUSTA CONVERSION

Men who worked on the conversion. Left: The construction group.

Center: V. Garnett, Recon. Foreman; S. K. Greeley, Trim. Foreman; R. Mullen, Maint. Foreman; F. Newcombe, Inst. Right: The Cable crews.



AUGUSTA CONVERSION

Left: Inst. Foreman James J. Dineen and Installers who worked on the

Augusta conversion. Center: Engineers Leslie P. Nelson and Fred Moore. Right: Splicing Foremen and crew.

New Hampshire

ASSOCIATE EDITORS

Rupert M. Irvine, *Commercial*

Harold M. Robinson, *Plant*

Nancy M. Morrison, *Traffic*

Dorothy H. Linen, *Accounting*



KIWANIANS VISIT

On Thursday, November 6, the Somersworth-Berwick Kiwanis Club visited the Dover, N. H., Central Office. Prior to the visit Arthur Heaphy, Manager, explained about telephone service in the city of Somersworth, after which the Kiwanians travelled to Dover to visit the Toll

Center Office which supervises Somersworth. They were very much interested in the speed with which toll calls were placed and completed. 62 members availed themselves of the opportunity to visit the Dover exchange and expressed their great appreciation in having the opportunity of going through the office.



N. H. PIONEERS ENJOY DINNER, DANCE

The N. H. Council of Telephone Pioneers recently enjoyed a dinner and dance at the Bedford Town Hall. More than 125 members, including a number of Life Members, attended the affair. Following the dinner there was an

entertainment by a group of professionals from Boston. Dancing followed to the music of a local orchestra. Forrest A. Johnston of the New Hampshire Council presided at the festivities. Pictured are 20 Life Members who were special guests of the Council on this occasion.

Infantiding

Mr. and Mrs. Richard Taylor are the parents of a baby boy, born November 10. Mrs. Taylor is an Operator at Portsmouth, N. H.

Engagements

Alice Aubertine of Portsmouth Traffic recently announced her engagement to Albert Bergeron of Kittery, Maine. A spring wedding is planned.

Newcomers

The Claremont, N. H., Traffic Department welcomes and extends the best of luck to Lillian Ostrowski and Gladys Champney.



W. S. PINE ON LOAN

William S. Pine, Concord, N. H., Toll Testman, is on loan to the Western Electric Co. in Winston-Salem, N. C., as Field Engineer.



DOVER OPEN HOUSE

The Dover Plant and Traffic Departments recently opened their doors to friends and relatives. The guests were escorted through the



plant by the men who explained how the equipment was used. From there they were taken to the switchboard room where the operators explained operating procedure. Refreshments were served to all in the cafeteria.



EXETER FAMILY NIGHT

On November 20 approximately 177 friends and relatives of employees were entertained at a Family Night in the Central Office Building at Exeter, N. H. All departments cooperated in giving the groups of visitors a complete tour of the building. While the groups were form-

ing and awaiting their tour, many participated in recording their voices, which provided entertainment during the waiting period. Many visitors lingered in the attractive lounge room to chat with friends and enjoy the refreshments provided by the operators, several of whom contributed homemade pastries to the ample buffet.



INDEX PARTY

A gala tea party was held in the Manchester, N. H., Dial Office on the occasion of the attainment of a 100% Index for the month of November, 1952. This was the first time since Manchester was converted to dial operation in 1949 that this objective was reached. The party was given in order to show the Manchester girls, who worked so diligently to accomplish this feat, the appreciation of all. Shown in the picture with a group of Manchester operators are Thyra R. Petterson, Chief Operator, and William F. Blackwood, Traffic Superintendent—Southern Area.



LEAVES COMPANY

The retirement room in Dover, N. H., was the scene of a farewell party for Patricia Krichbaum who has left to accompany her husband to Long Beach, Cal., where he has recently been transferred.

Laconia Traffic News

Mr. and Mrs. Ralph Neal are the proud parents of a baby boy named Jeffrey Scott, born October 16.

Gertrude Poire, Laconia Traffic, became the bride of Wendell Moody of Belmont, N. H., on November 28.

Priscilla Brown, Laconia Traffic, became the bride of Edwin Welch of Tamworth, N. H., on October 6.

Dorothea Darnell transferred to Laconia, N. H., from Fort Worth, Tex.

Rosemary Moseley and Jeanne Brooks recently transferred to Fort Lauderdale, Fla.

Edith Drouin has left to start her training in the Women's Air Force at Parris Island, S. C.

Beverly Andrews and Shirley Whitten are newcomers in the Laconia, N. H., Office.

Tita Sevigny and Vera Pierce received five-year pins.

Frances McClary, Laconia Traffic, recently became engaged to Emile Laqueux of Laconia. A spring wedding is planned.

Resignations

Natalie Weissman, an Operator in Portsmouth, N. H., recently resigned and has joined her husband, who is stationed in Norfolk, Va.

Ruby Spencer and Jean Hall have also resigned and are moving out of town. Both girls were operators in Portsmouth, N. H.



FIRST AID REFRESHER COURSE

Recently a First Aid refresher course for Instructors was held at Laconia, N. H. This course was conducted by Henry R. Murray as Supervising Instructor. Kneeling, are: Donald A. McMasters, George J. Baker, Dougald C. Boyd and Ernest C. Goland. Prone position, are: William H. Smith, Charles T. Bennett, Carroll S. Page and Ralph E. Preston. Standing, are: Henry R. Murray, Supervising Instructor; Harold M. Robinson, Personnel Supervisor, and John L. Breed, Construction Supervisor, Northern Area.

Stork Club News

Congratulations are being extended to Mr. and Mrs. D. R. Marr on the birth of their second child, Diane Elaine, born September 17. Mr. Marr is a member of the Special Studies Section.

Also being congratulated on the birth of their second child, Robert William, born October 7, are Mr. and Mrs. W. M. O'Melia. Mr. O'Melia is a member of the Special Studies Section.

Dover Traffic News

A bridal shower was held recently in the retirement room in honor of Mary McGlone Chase. Mary, who is a Night Operator, recently returned to work after a honeymoon in Florida. She was presented a purse of money and a boudoir chair.

Mr. and Mrs. Bert Aube are the proud parents of a son, born at the Wentworth Hospital, Dover. Mrs. Aube, the former Rita McKenny, is employed in the Traffic Dept.

Mona McGlone became the bride of Earl Hapgood at a ceremony taking place at St. Mary's Church recently. The wedding was followed by a reception at the Back River Community House. Mona is an employee of the Traffic Department.

Farewell Party

John W. Cummings, Chief Toll Supervisor of the Manchester Revenue Accounting Office, and Henry J. Hill, of the Manchester Disbursements Accounting Office, were tendered a farewell party at the Rice Varick Hotel on Wednesday evening, December 10. Mr. Cummings has been transferred to Boston, Mass., and Hill to Burlington, Vt. They both received going-away gifts. A turkey dinner was served followed by an hour of entertainment and climaxed by dancing.

Anniversary

Dorothy Linen, Supervisor of toll sorting, Manchester Revenue Accounting Office, celebrated her 30th service anniversary on November 27. Her desk was appropriately decorated with red roses and numerous beautiful gifts were received by Miss Linen from her associates.

Weddings

Eileen Larrabee of the Manchester Disbursements Accounting Office was recently married to Paul Akinakjian. The couple now reside at 186 Salem St., Salem, Mass.

Vermont

ASSOCIATE EDITORS

Lawrence M. Dawson, *Com'l.*

Madeline Gosselin, *Traffic*

Nelson S. Drown, *Plant*

Shirley M. Pecue, *Accounting*

Waterbury "Bellettes"

The Waterbury Operators have again joined the local bowling league. They are bowling under the name of "Bellettes." The league has twelve teams including members of organizations, business women, clubs, teachers and housewives.

Morrisville Traffic

Mrs. James Hazard, the former Edith Stewart of Morrisville, Vt., has been transferred to the Dedham, Mass., exchange.

Morrisville welcomes Phyllis Jones and Marilyn Jones who recently received their training.

Two birthday parties were held recently in the Morrisville rest room. The first party was for Evelyn Goldsbury, Chief Operator, and Betty Wells. The other party was for Mary Woodard and Marilyn Jones. Supper was served and each guest was presented a gift by her fellow employees.



OUTING

The male employees of the Burlington exchange

held an outing at Happy Acres recently. Softball and horseshoes, also a clambake, were enjoyed by all.



MR. THRESHER RETIRES

A testimonial dinner was given for Herbert Thresher, Local Testman in Montpelier, who retired recently after nearly 42 years with the Company. The dinner was attended by 125 people. Wire Chief C. E. Reynolds presided as toastmaster, introducing many speakers who told about Mr. Thresher's early telephone days.

He received a Life Membership in the Pioneers, a purse of money and a picture frame vise to be used in the woodworking shop he plans to operate. Left to right: B. I. Fitzsimmons, Mrs. Glen Rogers, Mr. Thresher's daughter, Mr. Rogers, Mrs. C. E. Reynolds, Jr., C. E. Reynolds, Jr., Mr. Thresher, Mrs. Howard Thresher, Howard Thresher.

Anniversary

Annie Brooks, Newport Traffic Dept. employee, celebrated her 20th service anniversary on November 26. H. V. Bonzagni, No. Area Traffic Supt., presented Mrs. Brooks her service pin. She also received a corsage from her co-workers.

Vt. Accounting Items

June A. Drowns became the bride of James King on November 29.

Best wishes are extended to Janet M. Laware, who recently announced her engagement to Ernie G. Pariseau, and to Betty L. LeBoeuf, who will marry Carl G. Bennett in February.



HOSPITAL SWITCHBOARD

A new medical center at the Mary Fletcher Hospital at Burlington, Vt., was opened to the public in October, having 310 beds. To provide telephone facilities for this new building, a 701-A dial PBX with 103 main stations and a 2-position switchboard have been installed. C.O.E.I. work was under the direction of Foreman Nelson B. Mooney

and Installers R. J. Kimball, R. G. Allen, R. Monihan, W. Merrill and R. Kilbean. Photo one: R. L. Patrick, President, Board of Directors, makes the first call on the new system. Watching are Frank A. Wood, Mgr., and R. P. Lawton, Assistant Administrator of the hospital. Photo two: The hospital. Photo three: L. E. Richwagen, Supt. of the hospital, receives first call. Looking on, Wire Chief Harold T. LaClair, Business Office Representative Gerald F. Dixon.



BRATTLEBORO OPEN HOUSE

Family Night, held on November 3, and Open House, held on November 5 and 6 at Brattleboro, Vt., provided 797 persons a conducted tour through the Business Office, Plant Equipment Room, Rest Room and Operating Room. They had an opportunity to learn firsthand the functions of each department and see firsthand actual working conditions furnished our employees. Special afternoon hours from 2 p.m.

to 4 p.m. were offered the schools to provide the children a chance to visit the Company. The above pictures show (1) Gladys Porter, Supervisor, explaining the operating procedures and techniques of the local switchboard. (2) Ruth Reynolds, Service Representative, and A. Evelyn Jones explain Business Office procedures. (3) Homer Russett and Catherine Waters explain details of operation in the Repair Service Department.



MOTHERS' DAY

Wednesday, November 12, Mothers' afternoon, was observed in the Montpelier Office, sponsored by the Traffic, Plant and Commercial departments. The guests visited each of the three departments and returned to the rest room where refreshments were served. Shown in the front row are six new Traffic employees and one new Plant employee; others are guests.

From left to right: Mrs. John Moore, Mrs. Thomas Redmond, Mrs. E. Lupien, Mrs. T. D. Stone, Mrs. Dolly Mikkelsen, Mrs. Clifton Hagggett, Mrs. John Eastman, Madeline Cerasoli, Mary Jane Barnett, Mrs. Roy Harvey, Esther Harvey, Mrs. Arthur Barnett, Velma Hagggett, Edna Plummer, Arlene Lupien and Doris La-Count. Arrangements were made by Ruth Mackenzie, Chief Operator; R. E. Field, Manager, and C. E. Reynolds, Junior Wire Chief.

Active in Club Work

Blanche M. Stoddard of the South Royalton Traffic Department, was in Cabot recently to address the Judith Lyford Women's Club on "Citizenship and Its Responsibilities." Mrs. Stoddard heads the Americanism Department and is Citizenship Chairman of the Vermont Federation of Women's Clubs. During September and October she attended the four district meetings of the organization and

outlined the work of her department. Included in her plans was a campaign to get out the vote November 4 and the observance of Americanism Week later in the year.

Anniversary

Mildred Keefe, Operator at Bellows Falls, was presented her 25-year service pin by Chief Operator Charlotte Rice.



HONORED IN BARRE

Mildred Rogers, Barre Traffic, was the guest of her associates at a party held at the Country

Barn, Barre, in honor of her marriage to Arthur Christie November 29 at St. Monica's Church. She was presented a corsage and lovely miscellaneous gifts.

Vermont Commercial News

Mrs. Toby W. Zupnick transferred from New York Telephone Company to White River Junction Business Office as Temporary Service Representative, on December 1.

Damas J. Limoge, Business Office Representative in the Montpelier Business Office, was recently promoted from 2nd Lieutenant to 1st Lieutenant in the U. S. Army Reserves.

Joan B. Hay, formerly Joan Barrett, was re-engaged December 8 as Temporary Service Representative in the Burlington Business Office.

Audrey M. LeDuc was reclassified December 7 from Service Order Writer to Service Representative in the Burlington Business Office.

Catherine C. Couture, Service Representative in the White River Junction Business Office, was granted a leave of absence effective December 15.

A dinner party was given by the Commercial girls of the Burlington Business Office on Wednesday evening, December 10, at the Park Cafe in Burlington for Barbara E. Fitch, Cashier, upon the occasion of her transfer to the Plant Department in Burlington on December 6. A gift was presented from the girls to Mrs. Fitch at the close of the dinner.

The Vermont Council of the William J. Denver Chapter of Telephone Pioneers was represented at an Executive Committee meeting in Gardner, Mass. on November 20 by Henry Goulet, Member-at-Large, and Allan S. Morton, 1st Vice Chairman. The other officers of the Council, Cora Hudson, Chairman, Norman Thayer, 2nd Vice Chairman, and Charles Ballou, Secretary-Treasurer, were unable to attend this meeting.

Shower for Miss Richard

Paulette J. Richard, Sr. Engineering Clerk in the Vermont Area Office, was guest of honor at a bridal shower on Sept. 17. The shower was held at the Park Restaurant in Burlington, Vt., and was attended by her friends in the Vermont Area and Northern Area Traffic Offices.

Ruth Mackenzie and Jean Redmond of Montpelier and Eileen Callahan were also guests. Evelyn Mooney was in charge of the arrangements and presented Miss Richard a blanket in behalf of the group. Miss Richard was married on Sept. 27 to Vernon Church of St. Albans, Vt.

General Office

ASSOCIATE EDITORS

Thomas L. Williamson, *Plant*
 John H. Percival, *Com'l.*
 Ruth B. Bartlett, *Engineering*
 Evelyn P. Deane, *Traffic*
 Francis P. Bishop, *Accounting*
 Vida R. Butler, *Executive Offices*

Wedding

Beatrice L. Miller of the Toll Service Supervisor's Office became the bride of Lt. William J. Griffiths, Jr., USA, on November 29. There was an evening candlelight ceremony in Gordon Chapel, Old South Church in Copley Square. After a honeymoon in Bermuda the couple took up residence in Norwell.

Engagement

Nanni Honkonen of the Toll Service Supervisor's Office recently announced her engagement to William Erich Zerlin, USA, of Fitchburg. No date has yet been set for the wedding.

Newcomer

The General Accounting Stenographic Division welcomes new employee, Roberta Rudman.



TRANSFER PARTY

A party was given at Blinstrub's to honor Mary Masterson of Commercial Operations upon her

recent promotion to Service Representative. Her office associates gathered to wish her luck in her new position and presented her flowers as well as two gifts.



NEW ASSIGNMENT

John Cummings, Chief Toll Supervisor—N. H., was surprised by the Toll Section with a gift

and a decorated desk recently before he left for his new assignment as Staff Accountant in the Asst. Comptroller's Office (Operations group).



MARY BALLOU HONORED

Mary J. Ballou of the Plant Extension Office of the Engineering Department resigned re-

cently to become the bride of Frank Macaluso. The wedding took place November 30 at St. Catherine's Church in Charlestown.



ALAN S. TOWLE RETIRES

Alan S. Towle, Secretary of the Company since 1945, retired Nov. 28. Mr. Towle started with the Company in 1906 as an Operator in Peter-



boro, N. H. At left Mr. Towle is congratulated by President Joe E. Harrell. Right: A luncheon was given in the Franklin Street Building by members of the Secretary's Office on his last day. Joseph White of the Department of Public Utilities is seated at the head table.



REGIONAL CONFERENCE

The A. T. & T. Co. O & E Department conducted a Regional Conference in Boston at the Parker House on November 6 and 7 with the New England Company as host. The conference was held for the purpose of discussing analyzing techniques, detailed methods to follow and reporting procedures in connection with the activities of the Local Area Study Committees for the consideration of first attempt failures encountered by operators on dialed intertoll calls. Attending were selected representatives of the Plant, Traffic and Engi-

neering Departments of the parent company, together with representatives from the Bell Telephone Company of Canada, Eastern and Western Areas, the Southern New England Telephone and Telegraph Company, the Long Lines Department, Maine, New Hampshire, Vermont, Rhode Island and Massachusetts Areas, together with members of the General Plant and General Traffic Supervisors' staffs, as well as members from the New England Company Maintenance Engineering group. Arrangements for the conference were expedited by the staff of the General Plant Supervisor and coordinated with the staff of the General Traffic Supervisor.



ENG. DEPT. WEDDING

Lillian M. Vietze of the Engineering Department received many gifts from her numerous friends

upon her coming marriage to Howard D. Bailey, also of the Engineering Department. The marriage took place December 6 at the Westwood Baptist Church.



PLANT ORIENTATION COURSE

A course, having as its objective the indoctrination of Supervisors who have recently assumed Plant Department responsibilities in connection with new assignments, was conducted by the Plant Operations Engineers' Staff December 8 to 12 at 185 Franklin Street, Boston. Attending the Plant Course were: Front row, left to right, W. H. Smith, General Supervisor—New Hampshire; M. E. Clark, State Engineer—New Hampshire; R. M. Atherton, General Supt., Northern Area—New Hampshire; G. C. Joyce, General

Supervisor, Central Area—Massachusetts; W. L. Dignam, General Supervisor—Metropolitan Area—Massachusetts; J. W. Gordon, General Superintendent, West Area—Maine; E. F. Ardiff, General Supervisor, Western Area—Massachusetts. Participating were: 2nd row, seated: A. M. Friedman, H. M. Lander, R. H. Gray, K. L. Yukes, R. D. Brown, A. A. Feinberg. Standing: A. A. Young, W. E. Maclsaac, M. G. Steele, P. D. Whipple, A. F. Dias, W. J. Crowley, C. J. Crahan, Jr., K. G. Swindell, E. P. Whittemore, T. P. Nihan.

Directory Doings

Christmas stockings—not nylons but red string mesh—were taken by a number of Directory girls and filled with small gifts for children who otherwise would have lean Christmas prospects. Catherine McHugh and Mary Canavan had charge of the project, securing the names and ages of recipients from a Massachusetts Social Service Worker who had noted them in her year's work and who took care of the actual distribution of the gifts. Some of the Business Offices have taken up the work also since it started three years ago in the Directory Office. Individual shopping for things to fill 170 stockings not only was a lot of fun for the Directory girls but furnished a surprising range of useful and entertaining gifts calculated to please really underprivileged youngsters.

The New Hampshire Directory Advertising Sales Group, at the meeting to start their Manchester campaign, were encouraged by the appreciative cooperation of General Manager R. J. Davis and the Southern New Hampshire Plant, Traffic and Commercial heads. Sales Manager R. A. Walsh and Supervisor N. F. Jones are confident that their people will secure a 20% increase in revenue for this April issue of the Manchester Directory.

Two engagements have been announced in the Copy Unit: Carol Denman to Joseph Matte of Minneapolis and Dorothy Riley to Martin Casby of Dorchester.

New employees include Florence Jackson of Roxbury now in the Results Group, Beverly Leary of Roxbury in the Alphabetical Compilation Unit and Eileen Sexton of Chelsea in the Delivery Records Group. All are really welcome to the office.

Virginia Dole Collins has returned from leave of absence and is in the Trade Mark Service unit at Milk Street.

June M. Harden has transferred to the South Metropolitan Plant at Quincy. R. F. Bate and T. J. Berry have transferred from advertising sales to the Accounting Dept.

The Delivery Records bowling league combined a Christmas party with a bowling banquet most successfully the week before the holiday.

John C. McKelvey is in fine health, enjoying life as a pensioner at St. Petersburg, according to Ray Webster who visited him on a Florida vacation in December.

Marriage

Marie C. Flaherty of the Treasury Dept. was married to Robert G. Brennan at St. Francis de Sales Church, Charlestown. A reception was held at the Governor Bradford Room at the Bradford Hotel, Boston.

Population Increase

From the Engineering Department, Inventory and Cost Group, there is news of two new arrivals.

First was a boy, Eric Edward, the second son born to Mr. and Mrs. Alan S. Johnson of Medford on October 21. Two days later, on October 23, a daughter, Kathy Ann, the third child of Mr. and Mrs. Charles R. Gunderson of Arlington, was born.

Equipment Installation

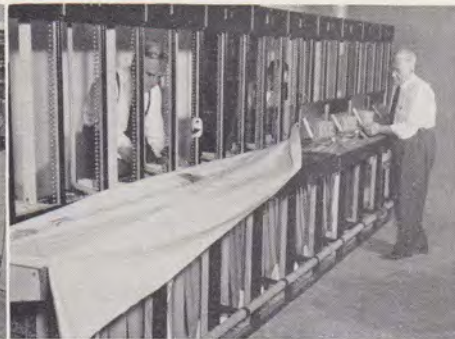
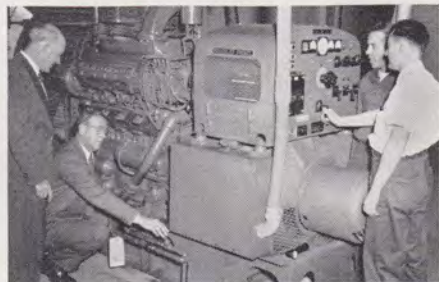
ASSOCIATE EDITOR
Harold B. Smith

New Ratings Granted

The following Equipment Installers qualified for new ratings recently: Wm. J. McCarthy, Robt. J. Kimball, Norman I. Foss, Clifford H. Winslow, Raymond J. Kilbane, Step-by-Step, Class "B"; Thomas P. Riley, Crossbar, Class "B"; Paul A. Carey, Alex W. LaBaire, Edward W. Miles, James F. Kneeland, Jeremiah J. Moynihan, Jos. B. Eno, James E. Flynn, Jr., Step-by-Step, Class "A"; Chas. H. Boyce, Edward J. Cohan, Manual, Class "A"; Stephen P. Rice, Step-by-Step, Testman; Robert G. Kelly, Panel, Testman.

No. 5 X-Bar Office— East Greenwich, R. I.

In December work was started on the new No. 5 Crossbar Central Office Installation at East Greenwich, R. I. The project is engineered for one unit of equipment, composed of approximately 72 shop-wired frames, 3,000 number terminals and 2,030 dial subscribers relays.



DIAL SYSTEM FOR SO. STATION

In conjunction with the modernization of the administrative offices at the South Station Railroad Terminal, Foreman Oscar A. Colsen and a force of Equipment Installers are now on the job installing a modern type private branch exchange system. The N. Y., N. H. & H. R. R. Company requires the installation of a nine-position switchboard equipped with 600 dial station lines and 50 central office trunks. Pro-

visions are being made for direct dialing to the shops at Readville, by means of tie-line equipment. A 711 type PBX equipped with 80 station lines is also being provided for use of the Boston Terminal Company. Photo one, left to right: Installers J. F. Coyne, J. F. Lucey, G. T. Cashman and J. A. Mullen erecting framework and cable racks in the apparatus room. Photo two: A. C. Murphy, G. A. Brennan, Foreman and J. F. Leahy installing the switchboards.



WALTER G. PLEU RETIRES

On November 1 a retirement party attended by about 50 guests was held for Walter G. Pleu, Equipment Installer, at the Town Hall Grill, Springfield. A turkey dinner was enjoyed by all, during which time Omer E. Beaudoin, master of ceremonies, presented Walter an Elgin wrist

watch and a purse of money in behalf of the group. Among those seated at the head table were: (front row) Clarence R. Mayon, Homer J. Hebert, Omer E. Beaudoin, Mr. Pleu and Horatio G. Norton; (rear row) Joseph E. Bates, John R. Howell, Gustaf O. Ohlin and Robert J. Tibbo.

After a very trying day at the office, the husband was enjoying his pipe and reading the evening paper. His wife, who was working on a crossword puzzle suddenly called out "John, what is a female sheep?" "Ewe," replied her husband. And that's how the fight began.

170 KW DIESEL

The first Hercules Diesel Alternator to be installed in the New England Company's territory is near completion at this writing. When placed into service this unit will provide emergency power for the Back Bay Dial Office. Shown at left verifying some of the operations in connection with the installation are: F. A. O'Neil, Wire Chief; W. A. Bradley, Equipment Foreman; Testman W. F. Curry; and F. J. Oliver. Foreman T. T. McKenne who directed the installation of the new Diesel unit was not available at the time of picture taking.

Highlights of 1952

(Continued from Page 13)

The number of Bell System employees, including the Laboratories and Western Electric, reached nearly 700,000, and not only were more people than ever employed in the business, but there were more people than ever owning it. A. T. & T. shareowners passed 1,200,000, a gain of about 125,000 for the year.

"The tremendous rises in costs since the war are keeping the telephone companies under the necessity of obtaining increases in rates," Mr. Craig concluded. "This is essential to their being able to provide the kind and amount of service people need and want in the communities where they operate."

The housewife was interviewing an applicant for a job on her household staff. "Do you know how to serve company?" she asked.

"Yes, mum; both ways," was the reply.

"What do you mean, 'both ways?'"

"So's they'll come back or so they won't."

Connecting Companies

Percy W. York, Associate Editor



CELEBRATES ANNIVERSARY

James W. Hawkins, Engineering Asst., Westery Automatic Telephone Company, receives his

30-year service pin from Plant Supt. James J. Casey, while Richard W. Young, W. Edward Sheldon, Margaret R. Gavitt and Maynard V. Little congratulate him.



NEW HAMPSHIRE TELEPHONE ASSOCIATION MEETS

A conference on accounting in connection with the new annual report to the Public Utilities Commission was held by the New Hampshire Telephone Association at the Eagle Hotel, Concord, N. H., on December 11. In attendance were 33 representatives from 14 New Hampshire companies, 3 representatives from 2 Maine companies and 5 members of the staff of the New Hampshire Public Utilities Commission. Laurence J. Riis, Chief Engineer of the Commission, explained the requirements of the Annual Report in detail and answered questions from the various independent telephone company managers regarding adjustments and changes from the previous method of reporting. "Taking the Plant Inventory" was the subject of a blackboard talk by Percy W. York, Connecting Companies Representative, in which he

stressed the importance of assigning routes, numbering poles, and the value of taking the inventory even if it was not required by the Commission. Mr. York also prepared sample inventory sheets covering representative cases and answered questions from the various managers covering specific details. Kenton E. Quint, chairman of the Regional Small Companies Committee of the U.S.I.T.A., gave a short talk on the work being performed and urged the managers of any companies which might be in need of assistance to get in touch with one of the New Hampshire members of the committee. W. Chester Crispin, Senior Staff Accountant, New England Telephone and Telegraph Co., who has been assigned to assist and advise the independent connecting companies with their accounting problems, was introduced to the group and discussed bookkeeping methods with several of the connecting companies managers.

Massachusetts

ASSOCIATE EDITORS

Massachusetts Staff

Thomas L. Williamson, *Plant*
John H. Percival, *Com'l.*
Evelyn P. Deane, *Traffic*

Metropolitan Revenue Accounting

Theresa A. Lewis

Massachusetts Disbursement Accounting

Estelle M. Boggie

Central Division

John L. Mylott, *Plant*
Oscar E. Stanton, *Traffic*
Audrey A. Roberts, *Commercial*
Gladys Collamore, *Rev. Acctg.*

Western Division

Joseph E. H. Gamlin, *Plant*
Alfreda D. Sinclair, *Traffic*
Cecilia I. O'Donnell, *Com'l.*
Ruth M. Simpson, *Rev. Acctg.*
Michael F. Coyne, *Disb. Acctg.*

North Metropolitan Division

George M. McCourt, *Plant*
Herbert L. Ellison, *Commercial*
Russell L. Norton, *Traffic*

South Metropolitan Division

George M. McCourt, *Plant*
Paul Stapleton, *Commercial*
Catherine F. Van Tassel, *Traffic*



"JUNIOR" DEMONSTRATES

At a monthly safety meeting of South Metropolitan Servicing held in the auditorium at 185 Franklin Street, George Barber of the Plant

Dept. gave an interesting and enlightening talk on the hazards of improper lifting. These hazards were ably demonstrated by Mr. Barber with the help of "Junior," the mechanical weight lifter.



AIRPORT GETS PHONE: John Perry, Manager of the Fall River Airport, is shown making the first call from the latest type of outdoor telephone recently installed at the airport. Also shown (left to right) are William W. Allyn, Fall River Manager, Howard Cooley, Foreman, and Edward J. Goodwin, Business Office Rep., who arranged for the installation. This increased the number of outdoor telephones in the Fall River area to three. Others were installed at the New England Transportation Terminal of Pocasset Street.



RETIREMENT PARTY

William Dollar, Service Foreman at Great Barrington, was recently honored at a party held at Cove Inn, Great Barrington, upon the occa-

sion of his retirement. Approximately 50 guests were present on a very humid evening which climaxed with a terrific thunder shower and no lights. Mr. Dollar was presented a radio by his associates.



T. W. LACEY HONORED

Theodore W. Lacey, former Traffic Mgr., Brockton District, was honored with a party at the time of his transfer to Portland, Me., as Div. Force Supv. More than 100 people gathered at

the Taunton Inn where Mr. Lacey was presented a billfold containing a gift of money. Left to right: George R. Clark, Dist. Traf. Supt.; Mr. Lacey, Mrs. Lacey, Sewell A. Jones, Div. Supt. Traffic.



R. K. DICKER RETIRES

A retirement dinner was held at the Highland Hotel in honor of Springfield Plant's Ralph K. Dicker. Seated at the head table were: J. L. Fessia, Div. Constr. Planner; J. J. Powers, Dist. Const. Supv.; Mr. Dicker, R. B. Harvey, Supv. Const. Foreman; C. W. Ladabouche, Supv. Const. Foreman.



LAPOINTE GETS NEW DIAL SYSTEM

The Lapointe Machine Tool Co. of Hudson, of which John R. Prindiville, Jr., is president and gen. mgr., has long had the reputation of being a leading manufacturer of machine tools. This production of high quality tools contributed in no small degree to the successful waging of World War II. When hostilities broke out in Korea, the government again looked to Lapointe for assistance in production of urgently needed machine tools. Thus, the output of this concern has increased and the demand for faster and more efficient service increased accordingly. To properly handle these requirements, the firm recently placed in service the latest type of dial equipment. This system, the first of its kind to be installed in the Marlboro district, is a 740E type. The switchboard is served by 10 Hudson lines and 80 telephones within the plant. D. Joseph Murphy is Dist. Mgr. In the picture: Ruth Bent, PBX Instr.; Vera Sliatun, PBX Attendant; J. Joseph Cochran, Comm. Eng.; John J. Prindiville, Jr.; K. M. Nelson.

Engagement

Mary B. Duffin of the South Metropolitan Division Buildings and Motor Vehicles Office is receiving the best wishes of her friends on the recent announcement of her engagement to Patrick McDonough of Dorchester.

Engagement

Mary Osborne of the Metropolitan Plant Personnel Office received best wishes from her associates upon the announcement of her engagement to Richard Murphy of Dorchester.

Engagement

All good wishes go to Barbara O'Brien of the Metropolitan Plant Personnel Office whose engagement to Arthur MacSweeney of Dorchester has been announced.

Engagement

Marie McNeely, of the Reports Unit, Mass. Area Disb. Acctg. Office, announced her engagement to Victor Burchfield recently.

Wedding

Virginia Ryan, of the I.B.M. Unit, Mass. Area Disb. Acctg. Office, was married to George Samoncik, USN, at St. William's Church, Dorchester. She received many lovely gifts from her co-workers.

Weenie Roast

Roasted hot dogs and hamburgers were enjoyed by the members of the Mass. Area Disb. Acctg. Club at a weenie roast held at Lynn Beach. Community singing and games added to the evening's pleasure.



FILM SHOWING

Assistant Chief Thomas J. Mellor, Captain William L. Carberry and Chief George McGraw of the Fall River Fire Department were guests

of W. W. Allyn, Manager, Jane Keefe, Chief Operator, and James C. Lawlor, Wire Chief, at an employee presentation of the film "A Way With Fire."



SUPERVISORS' CONFERENCE

A supervisors' conference was held recently in Northampton. Those attending the conference were, seated, left to right: Ethel Elinsky, Claire Doyle, Albina Galusza, Mary Flaherty, John V.

Heavey, Mary Miller, James J. Corcoran, Merritt Taylor, Elizabeth Seymour. Standing, left to right: Anne Tuohy, Pauline Widelo, Lucille Borawska, Margaret Doyle, Helen Fitzgerald, Alicia Ahearn, Anna Kleasner, Catherine Mahoney.



RETIRED

Annie G. McNeil, who retired after more than twenty-five years' service, accepts the congratulations of Foreman George W. Kitchell on

her last day on the job while supervisors and office workers of the South Metropolitan Division Buildings force look on. At a recent farewell party given by her associates Mrs. McNeil received a United States Savings Bond.



DISCUSS BUSINESS PROBLEMS

David Perkins, Collection Supervisor, visited the Parkway Business Office one day to discuss with the Business Office Representatives some of the difficulties experienced in the collection of final

accounts. Front row, left to right: Mildred Hanlon, Margaret Beattie, Dorothy Orrall, Rose Murphy, Lillian Smith and Dorothy Boyle. Back row: David Perkins, Collection Supervisor; Ruth Shea, Barbara McGrath, Catherine Towle, Arthur Carey, William J. Kearns, Manager.



FIRE PREVENTION TALK

Deputy Chief Franklin B. Sanborn of the Boston Fire Department was the principal speaker at a recent Back Bay-Bowdoin District Safety Meet-

ing. The chief gave a most interesting and instructive lecture on the methods of preventing fires, and had Lieutenant John Creedon, also of the Boston Fire Department, show two films on fire prevention.



STAMP CLUB GUEST NIGHT

The Bell Telephone Stamp Club had the Boy Scouts of Saugus Troop 64 as their guests at the December meeting of the Stamp Club held at 185 Franklin Street on December 8. Speakers at the informal meeting were Arthur B. Jackson of Providence who spoke on the art of stamp collecting; Ruth Carter, who exhibited part of her Postal Union collection; Clarke Tuttle, who

showed his topical collection; Earl Runnewell, who showed his collection of French stamps; Erik Gould, exhibiting his Music stamps; and Laura Levesque, who talked on the history and development of air mail stamps. The Scouts, their Explorer Advisor Albert Rohrbacher, and Scout Master Sumner Widell expressed their thanks for the interesting and informative evening.

Guest Night at Club

The annual guest night for the Bell Telephone Stamp Club was held December 8 at 185 Franklin St. The guests were Troop 64, Boy Scouts of Saugus, directed by Explorer-Advisor Albert Rohrbacher and Scoutmaster Sumner C. Widell of the Bowdoin Sq. Plant

Dept. Several interesting talks on stamps were given by Arthur B. Jackson, Ruth Carter, Clarke Tuttle, Earl Hunnewell, Erik Gould and Laura J. Levesque, president.

A letter of appreciation was sent by Mr. Widell, who said the Scouts had enjoyed "one of the most profitable and entertaining evenings of their lives."

Storm

(Continued from Page 3)

normal load the day of the storm and almost as many on Saturday.

By late Sunday toll service had been restored to all isolated communities except three Connecting Companies Offices — Montgomery, Franklin and Alburg. Special Company radio channels were provided for these towns. The offices of Richford, Enosburg Falls, Grand Isle, Fairfax, North and South Hero, Vt., were connected by portable radio equipment until wire service could be restored. Working around the clock at breakneck speed Plant crews had restored service to normal in Brattleboro, St. Johnsbury, White River Junction and Rutland by Monday evening and to St. Albans shortly afterwards.

Though not so hard hit as Vermont there was considerable damage in New Hampshire and Western Massachusetts. The Plymouth, N. H., area was deluged with over a 10-inch snowfall which followed more than a 24-hour downpour totaling over 5½ inches. Telephone and power lines were broken or weighted down with the heavy wet snow. Thirty-seven extra trucks with a crew of 69 men were sent to the Plymouth section to assist in restoring about 1,500 telephones out of order.

Extensive damage was caused in Campton, Warren, Rumney and North Woodstock. The penetrating rain caused 700 wet cable troubles in this section where three offices were isolated.

Men following damaged toll lines through the woods used walkie-talkies to keep in touch with crews. In Littleton where more than 1,000 telephones were out repair crews worked in dangerous "hot areas" where live power lines were down.

Plymouth Hospital authorities were enthusiastic in their praise for telephone men and women who from 8 o'clock Friday night until 11 the next morning kept service to the hospital by maintaining an open line with a telephone operator listening for calls from the hospital and an operator at the hospital listening at all times for any incoming calls.

By Saturday night service was normal throughout the Southern Area and by Monday night all 139 toll circuits and 4,000 telephones out at the height of the storm had been restored to normal.



PROMOTES INTERDEPARTMENTAL UNDERSTANDING

Bernard P. Casey, South Metropolitan Plant Right of Way Agent, addressed the Quincy Commercial Department employees during one of their weekly morning meetings. He discussed his job in relation to the other departments and how it tied in with the over-all Company objective of furnishing top-notch service at low cost. He outlined typical cases in which a private property construction agreement was

reached through contact with property owners and filing of town petitions. He also mentioned his part in handling customers referred from the Business Office with complaints involving private property. The objective of holding plant costs to a minimum was demonstrated. An interesting discussion period followed. Mr. Casey was introduced by the Quincy Commercial Managers, K. P. MacPherson and T. A. Mackinnon. All employees felt this program contributed to a better understanding of other department problems and responsibilities.



NOW BELL SYSTEM STANDARDS

Supervising Switchman Eugene M. Flagg (left) of Springfield, alert to finding the causes of subscriber service reactions, suggested changing the color of the line finder trouble transfer lamp from blue to red in No. 355A type community dial offices. Mr. Flagg's suggestion, which provides a more prominent indication of a trouble condition in the line finder equipment, thus insuring more prompt attention to service affecting troubles in the equipment, has been accepted as a Bell System standard. Also recently accepted as a Bell System standard

was the suggestion of Switchman Frederick D. Crowe (right) of Lowell, which eliminates making certain tests of key-pulsing trunks from inward toll switchboard positions to step-by-step equipment at the switchboard position. The undesirability of testing from switchboard positions during periods of heavy traffic prompted Crowe to suggest a modification of the trunk test circuit which would permit making these tests from the trunk relay equipment in the apparatus room and also eliminate the need for an assistant at the switchboard position which had formerly been required.

Taunton Traffic Topics

The Taunton Office welcomes Janet Perry, V. Frances Smith and Carole Plant, new students, and Minerva Sabean, who transferred from Attleboro.

Helen Mocker became the bride of Roland Lecuyer on Saturday, June 21, at Holy Rosary Church.

A dinner party was held in honor of Sarah Nichols' thirtieth anniversary in the Traffic Department on June 8. Miss Nichols received a steam iron, a navy leather bag and flowers from her associates. Guests were George Clark, Brockton District Traffic Supervisor, Ida Scribner, former Taunton Chief Operator, Margaret Foley, Division Service Observer, and Clara Smith, Brockton District Instructor.

Vets Xmas Party

Laura J. Levesque, assisted by the Sew and Sew Club of Newton Centre, entertained at her home a group of veterans from the Bedford Veterans' Hospital Stamp Club. They were accompanied by Charles A. Farrar (retired from the Company) and Grey Lady Edna Comrie.

After an enjoyable afternoon looking at hobby displays and talking them over, the groups visited the Christmas exhibit of stamps from the renowned collection of Francis Cardinal Spellman, Archbishop of New York. Arrangements for the trip were made by Alan Craigue, Curator, and Albert Roy, Associate Librarian of Boston University. The exhibit was at Boston Philatelic Library.

Middleboro Traffic News

Mr. and Mrs. James Mahoney held open house recently to celebrate their 25th wedding anniversary. Mrs. Mahoney, who is Floro Mahoney of Middleboro Traffic, was presented a bouquet of 25 yellow roses by her fellow workers.

Shirley Ficket of Middleboro has announced her engagement to John Farrell of Dorchester.

A daughter was born to Mr. and Mrs. Joseph Marra of Middleboro. Mrs. Marra is Rose-Anne Marra of Middleboro Traffic.

Brockton Weddings

Jeannette M. Rossi, Brockton Operator, was married to William C. Rolfe at St. Ann's Church, West Bridgewater.

Vivian E. Pochowsky is now Mrs. Raymond P. Dora, Jr. She was married at St. Edward's Church, Brockton. A reception was held at Sandara Hall in Brockton.



"THE WINNER"

R. J. Dee, Div. Traffic Supt., and J. M. Dick, Div. Manager, presenting the "prize" to J. E. Brooks, Div. Plant Supt., at a Chamber of Commerce Clambake held at Riverside Park.

Brockton Traffic News

Joanne E. Chaison, Brockton Operator, was married to George R. Dwelley in the First Congregational Church, Whitman. A reception was held in the church vestry.

Brockton Toll welcomes the following newcomers: Hope A. Sumpton, Hope S. Barrows, Elaine Dykeman, Eleanor L. Lincoln, Lorraine Hatch, Hazel R. Leland, Virginia Votsotis, Carolyn F. Perry, Virginia Paglia, Maureen Osgood, Virginia White, Patricia Dillenschneider.

At St. Bridget's Church in Abington, Audrey L. Reynolds, L. D. Operator, was married to Edward A. Vitale. A home reception followed.

Joan Anne Roderick, L. D. Operator, became the bride of Carl R. Briggs at St. Colman's Church. A reception followed at Novelli Hall in Brockton.

At St. Margaret's Church Elsie L. Denley, L. D. Operator, became the bride of Robert E. Madden. A home reception followed.

The Accident Prevention Committee for the Brockton L. D. Office includes Theresa C. Hayes and Jean Organ. The purpose of this committee is to determine the causes of accidents in the Toll Office before injuries occur.

Agnes McLellan, L. D. Operator, announced her engagement to Andrew J. Henson of Austin, Tex. Miss McLellan is from Randolph.

Salem

A welcome is extended to Jean Saunders who took up duties as a Service Representative in the Salem Business Office.

Haverhill Traffic Topics

Newcomers welcomed to the Haverhill Traffic Dept. recently were Bernadette Ahern, Marion Doyle, Caroline Bagnall and Ruth Griffin. The latter two were transferred from the Salem, N. H., Office.

Edwina Hanson was transferred to the Haverhill Plant Dept.

A son was born May 11 to Mr. and Mrs. John Austin, the former Bernice Royce, of Salem, N. H. His name is Royce Richard Austin.

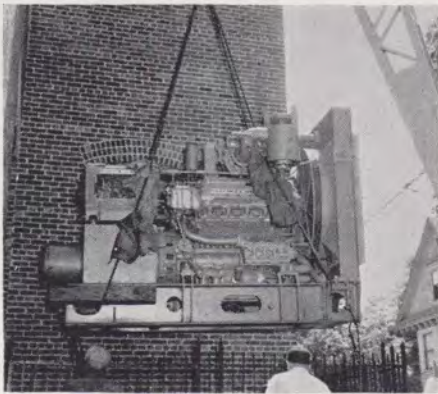
A daughter was born to Mr. and Mrs. Corrado Di Quattro, the former Sonia Michaud, at the Hale Hospital, June 9. Her name is Michelle.



ANSWERING THE CALL

Chief Operator Mildred Sullivan and thirteen of her Weymouth operators answered the call by donating blood to the Red Cross Blood-

mobile recently at the South Weymouth Jr. High School. Henry C. Adams, Traffic Manager, personally congratulated this group for their willingness and generosity.



DIESEL DELIVERED

The above photograph pictures the new Hercules Diesel eight-cylinder power plant being delivered to the Company at 175 Adams St., Dorchester, which will furnish emergency power for the Dorchester area and long lines switchboards in the Dorchester building in case of a failure of the regular power supply. This power plant will generate 170 kilowatts and replaces the existing emergency power plant which has been in service for more than 25 years.



COMMITTEE BIDS FAREWELL TO NEWELL

The Western Division Public-Personnel Relations Committee gathered at a dinner in the Hotel Highland to honor K. S. Newell, Western Division Revenue Accounting Superintendent. Mr. Newell has been transferred to Boston and promoted to the position of General Revenue Accounting Methods and Results Supervisor.

Those present, seated, left to right: E. P. Vernon, Treasury Cashier; J. H. D. Lawrence, Div. Rev. Accounting Supt., replacing Mr. Newell; K. S. Newell; and J. F. Murphy, Div. Disb. Accounting Supt. Standing, left to right: J. E. Brooks, Division Plant Superintendent; R. J. Dee, Division Traffic Superintendent; J. L. Crosby, Secretary, Division Traffic Local and Toll Supervisor; and J. M. Dick, Division Manager.



DOUBLE SHOWER

Alice A. Burke and Florence Dziejguc were honored at a double shower by their Lynn Commercial associates at Anthony's Hawthorne

Restaurant. Miss Burke was married September 6 to Raymond L. Kelly of Saugus. Miss Dziejguc married Stanley Grybinski of Chelsea, a student at Georgetown Medical School in Washington, D. C.



ENTERS CONVENT

Anne Conway of the Deductions Unit, Mass.

Area Disb. Acctg. Office, resigned to enter the convent of the Sisters of St. Joseph in September.



HALLOWEEN PARTY

A Halloween party was enjoyed by 90 members of the Southern Mass. Pioneers Council on October 30 at the Taunton Inn. A buffet supper was served, followed by entertainment and dancing.



ENTERS CONVENT

On the eve of her departure from the Quincy Plant Department, Elizabeth McSharry was pre-

sented a purse of money and a bouquet of flowers with many good wishes from her coworkers. Bette left in September for St. Joseph's Novitiate in Framingham.



HARVEST DANCE

About 56 couples attended the Worcester Traffic Department annual Harvest Dance held at the Hillcrest Country Club in Leicester. White, gold and purple chrysanthemums, together with streamers in Fall colors, were used to decorate the hall helping to carry out the harvest theme. Music was provided by Ethel Waterfield and her orchestra. Committee members, 1st row: Therese R. Dyer, Elizabeth A. Griffin and Elizabeth L. McKenna, Chairman. 2nd row: Dorothy A. Reidy, Jane K. Donnellan and Loretta McFadden. Marie A. Chaisson, another member, was unable to attend.



FUND CHAIRMEN

Central Area—Massachusetts Company Community Fund Chairmen are shown above just

before attending the opening meeting of the current campaign. Each is a busy man in his local area now, for the Central Area communities have a combined goal of \$2,200,000.

Marshfield Traffic

Frances Small, Pauline Callahan, Joanne Harrington, Audrey Nielson, Marilyn Leatherbee and Nancy Taylor are now Operators at Marshfield.

Lora P. Belknap of Marshfield Traffic was presented a gift of money and a corsage on the occasion of her recent retirement from the Company after 27 years of service.

Double Shower at Millis

A double shower was held by the girls at the Millis exchange for Pauline Mick and Kay Ramsdell at the home of Mrs. Kenneth Ramsdell.

Miss Mick was married to John S. Santos, and Miss Ramsdell was married to Norman D. Olson. Both girls are part-time operators and reside in Millis.



SOFTBALL TEAM

Above is a picture of the Springfield Revenue Accounting Dept. softball team which enjoyed a banner year. Enthusiasm is high and the team was supported by many loyal fans.



WINTHROP CENTENNIAL

The Ocean Traffic girls entered a float called "Telephone Belle" in the 100 Centennial celebration. The float was decorated and designed with blue and gold bunting, also two Bell System flags. Seated, left to right: Beatrice Maw, Joyce Carter, Geraldine O'Connell and Barbara Jandreau.



FIRST-TIME VOTER

Mary E. Donovan of Walpole Traffic places her ballot in the ballot box at the Norwood Armory during the national elections. It was the first time she cast a vote. Polling Clerk Otis Coughlin handles the box as Patrolman Al Bishop stands by.



PRESENT CHECK

Ezra S. Meals, Construction Foreman, Brockton, and General Chairman for the Company in the Brockton United Appeal Fund campaign, presented the Company's donation to Tom Johnson, president of the Brockton Social Service Council. He received a citation for the Company for the excellent cooperation received from the Company and employees. Howard H. Randlette, Brockton Manager, and Nelson Marshman, executive secretary of the campaign, watch the exchange.



CLIFF HALL RETIRES

Clifford W. Hall, PBX Repairman in the Bowdoin District of the So. Met. Div., recently retired after completing 35 years of service. On his last day on the job, Francis W. Ramsey,

Jr., Dist. Plant Supt., presented the retiring Repairman with a U. S. Treasury Bond with the good wishes of his fellow workers. At this time he was also presented the Company's Service Certificate and wallet.



MICROWAVE DEMONSTRATED

At the convention of the International Business and Professional Women's Clubs Brockton Customer Rep. Colburn demonstrated some of the characteristics of a microwave beam. Of the

1,040 attending, many were women from Bell companies all over the United States. From the New England Company were Mary E. Kelley, Service Obs. Summarizer of Springfield, and Edna Lewis, Operator in Taunton.



DORIS STETSON RETIRES

Friends and associates in the Plant, Traffic and Commercial Offices in Middleboro and Plymouth attended a party at the Red Coach Grille

for Doris Stetson, Service Representative at the Middleboro Office. Miss Stetson received a bouquet of roses and a purse of money. The party was given in recognition of her retirement from the Company.

Duxbury Traffic

Marilyn C. Lewis of Duxbury Traffic has announced her engagement to Herbert F. Howard of Dorchester.

Gertrude Phillips of Duxbury Traffic has announced her engagement to Ernest Bouchard who is with the Seabees in Newfoundland. Miss Phillips was also presented her five-year pin.

A miscellaneous shower was held for Mar-

ilyn Lewis and Patricia Higgins in honor of their engagements.

Whitman News

Dorothy Dodge of the Whitman Office was presented a 5-year pin.

A bridal shower was held at Cozzies' in Brockton for Whitman Operator Bertha C. Orcutt who on May 30 became the bride of Walter Smith of Whitman.



NO. MET. COUNCIL PARTY

Over 300 Pioneers and guests attended the annual Halloween Party of the No. Met. Council, held this year on October 24 at the Hotel Continental, Cambridge. Al Grenier, Asst. Wire

Chief, Cambridge, was chairman of the evening and awarded prizes for the best costumes. The night got off to a gay start with a grand march led by Council President Gertrude Banfield and Vice President Thomas M. Hennessey.



PAYMENT AGENTS' VISIT

W. N. Eckerson, Manager at Greenfield, and Mrs. Gloria Fotopoulos, Cashier at the Greenfield Business Office, are shown above explaining cashiering work to the Payment Agents during their visit to the Greenfield Business Office.

Shower

On September 9 a surprise shower was held for Lillian A. Carroll of the Mass. Budget & Reports group at the Toll House in Whitman. Lillian received a corsage and useful household gifts. On October 4, she became the bride of Vincent P. Cotter of Roslindale.

Wedding

Lillian A. Carroll of the Massachusetts Budget & Reports Office, was married to Vincent P. Cotter of Roslindale on October 4 at the Blessed Sacrament Church in Jamaica Plain. After a wedding trip to Florida the couple are residing in Jamaica Plain.

Shower

On September 25 Marilyn Mulvey of the Massachusetts Budget & Reports Office was tendered a surprise shower at Jimmie O'Keefe's by her office friends. She received an electric sandwich grille and kitchen utensils. On October 25 Marilyn became the bride of Parker J. McHale of Jamaica Plain.

Halloween Party

The Furnace Brook Golf Club in Quincy was the scene of the annual Halloween Party of the Mass. Area Disb. Acctg. Club. Dancing to the music of Frank McCabe and his orchestra, refreshments and games were enjoyed by all.

Transfer Party

Chelsea District employees held a farewell party recently at the Paul Rogers House, Revere, in honor of F. M. Rosseland, Jr., on the occasion of his transfer to Rhode Island. They presented him a purse of money. Mr. Rosseland was formerly Traffic Mgr. in Chelsea and is now Traffic Mgr., R. I. District No. 1.

Registrar Compliments Plant Department

Rudolph F. King, Registrar of Motor Vehicles, paid tribute in a recent letter to the "fine cooperation" his department has received from personnel of our Company. Mr. King said, "We were delighted to have the opportunity to work with you in an accident prevention program. . . . May I assure you of our cooperation at all times." The letter was sent to John F. Harkin, District Plant Superintendent.



HALLOWEEN PARTY

A Halloween party was held October 31 at the

Andover Country Club by the Merrimack Valley Pioneers.



MAURICE J. KILEY HONORED

More than 200 friends and associates from the Plant, Traffic and Commercial Departments recently honored Maurice J. Kiley, Cambridge District Supv. Inst. Foreman, at the Hotel Commander, Cambridge, on the occasion of his retirement after more than 47 years' service. Some of the many speakers who paid tribute to the honored guest included Reverend John McCarthy, Frank J. Collins and Professor Carlton E. Tucker of M.I.T. Evelyn W. Kiley, Presi-

dent of the Sherwin Pioneers, the honored guest's sister, had the singular honor of presenting her brother's Life Membership Certificate. Head table, seated, left to right: Edward J. Kiley, Evelyn W. Kiley, Mrs. Maurice J. Kiley and Maurice J. Kiley, Robert R. Montgomery, toastmaster; Father McCarthy, Frank J. Collins, Professor Tucker. Standing, left to right: Arthur F. Grenier, Mrs. Edward J. Kiley, Patricia Kiley, Ray Ely, Harold E. Baker, Rose M. McGoldrick, William V. Shyne, Dennis M. O'Brien and John F. Couming.

Commendation

A few months ago a letter was received at Bowdoin Square from an eighty-two-year-old man commending an Installer-Repairman for a job well done. J. Howard Leman, with business offices on State St., wrote, praising Edward M. Lynch for his fine work in repairing the bell on his telephone.

Mr. Leman said that since he had his first telephone in 1884 he has been pleased with all services rendered by the Company.

In MEMORIAM

ANN M. BALLEM, formerly of the Commercial Dept., Mattapan, Mass. Died Nov. 12.
 GEORGE L. CARRICK of the Plant Dept., Springfield, Mass. Died Nov. 22.
 GERALDINE A. COLLINS of the Traffic Dept., Framingham, Mass. Died Nov. 24.
 EUGENE F. CONNOLLY of the Plant Dept., Brockton, Mass. Died Dec. 12.
 HOWARD C. COOLEY of the Plant Dept., Fall River, Mass. Died Dec. 15.
 HOWARD L. CORBETT, formerly of the Plant Dept., Brighton, Mass. Died Dec. 4.
 GUISEPPE FILIPPONE, formerly of the Plant Dept., Boston. Died Nov. 21.
 MARY FLAHERTY, formerly of the Plant Dept., Boston. Died Nov. 12.
 HENRY J. GULLAGE of the Equip. Inst. Dept., Boston. Died Dec. 12.
 FRANK J. HOEY of the Plant Dept., Worcester, Mass. Died Dec. 4.
 CHARLES G. KLUEBER of the Plant Dept., Boston. Died Dec. 10.
 WILLIAM MACDONALD, formerly of the Plant Dept., Boston. Died Oct. 31.
 LULU J. MESERVE, formerly of the Traffic Dept., Tilton, N. H. Died Dec. 5.
 MARION QUINN, formerly of the Commercial Dept., Boston. Died Nov. 5.
 JOHN F. SANDERS of the Plant Dept., Littleton, N. H. Died Nov. 23.
 MARY E. SUGHRUE of the Traffic Dept., Nashua, N. H. Died Dec. 7.
 JAMES J. SULLIVAN of the Plant Dept., Dorchester, Mass. Died Nov. 15.
 VICTOR E. TYSON, formerly of the Equip. Inst. Dept., Boston. Died Dec. 6.

Attention All Employees! Annual Chess Tournament

Entries are now being accepted for the seventh annual Postal Chess Tournament for Bell System employees. If you'd like to compete with players throughout the System ask your Supervisor for additional information as contained in Bulletin No. 361. Entries will close February 28, 1953.

ADVERTISEMENTS

Employees, both active and retired, wishing to advertise anything for sale, rent or exchange, may do so in TELEPHONE TOPICS without charge.

FOR RENT

STEAM HEATED ROOM for rent. Kitchen privileges. Near Mission Church, Roxbury, and buses. In retired widow's home. Business woman preferred. Call Highlands 5-5066. D-2

COZY HEATED HOME for rent from December to May in Beachmont. 4 rooms, one bedroom. 2 adults, no children or pets. Call Kirkland 8-2647. D-2

3 SINGLE ROOMS on bathroom floor for rent. Men only. Call Plymouth 574. D-2

CLEAN, ATTRACTIVE ROOM for rent. Newly furnished, twin beds. Kitchen privileges if desired. For more information call Parkway 7-4452-W. Ja-3

CORNER ROOM in private home in Roslindale. Convenient to transportation and shopping center. Business woman preferred. Call Parkway 7-2096-J. Ja-2

FOR SALE

NEW CHRYSLER & PLYMOUTH cars and a good assortment of used cars are offered by H. A. Cole, Jr., retired from the Engineering Dept., at 2 Summer St., Hingham. Office telephone Hingham 6-1500. Home telephone Hingham 6-0408. N-4

HOSPITAL BED for sale. Almost new. Call MAlden 2-4451. D-2

MAGIC CHEF gas range. Comparatively new, perfect condition. Call CRystal 9-1164-W. D-2

1951 WESTINGHOUSE REFRIGERATOR, 8.4 cubic ft. with freezing compartment at top. Used 1 year. Excellent condition. \$175.00. Call BELmont 5-1535 after 6 p.m. Ja-2

SINGLE HOUSE in Auburndale, convenient to school and train. Call BIGelow 4-0226. D-2

THOR GLADIRON, practically new. Rollaway type. \$60. Black walnut BOOK-CASE with glass doors, \$35. Call JAMAica 2-8991. D-2

HIGH CHAIN LINK GATE for driveway. Brand new. 7' 9" long, 4' high. \$35. Call Plymouth 574. D-2

EASY IRONER for sale. Cabinet model automatic ironer. Perfect condition, reasonable price. Call evenings, Highlands 5-3807. D-2

HOTPOINT ELECTRIC RANGE, 1932 model in excellent condition. Has deep well cooker and enclosed surface heating units. Equipped with elec. clock and automatic oven control. Excellent for home or camp. \$50. Call Concord, Mass., 1152-W. D-2

3 HOUSES FOR SALE, with 4 acres of land. One with 8 rooms and bath, pantry, porch and garage. One with 6 rooms, flush, pantry, porch and garage. One with 4 rooms, garage. Owner lives in 8-room house; other two are always rented. Close to Great Herring Pond and transportation, schools, churches. Priced reasonably. Call Sagamore 56 or write Geneva Davis, R.F.D., Buzzards Bay, Mass. D-2

VEGA ELECTRIC HAWAIIAN GUITAR in perfect condition for sale. Complete with case and Premier Amplifier. \$100. MAPLE STORKLINE CHIFFEROBE, drawers also solid maple. \$20. Call East Boston 7-2730-J. D-2

NINE CUBIC FOOT Gen. Electric refrigerator for sale. Clean as new. Asking \$125. Call Mrs. Crowley, BLUEHills 3-6515. D-2

12-ROOM HOUSE in Chelsea for sale. Good neighborhood, near bus line, convenient to everything, oil heat, 3-car portable garage. Desirable location for doctor. \$12,000. No agents. Call MYstic 6-9723 after 6 p.m. Ja-1

METAL BED, oak dining room TABLE and 6 CHAIRS, BUFFET and glass CHINA CABINET for sale. Will sell buffet and cabinet separately. Good condition, reasonable. Call TRowbridge 6-4511 after 6:30 p.m. Ja-1

"FOR MEN ONLY"—Work bench and sizable collection of tools, electric motor, vises, odd equipment, garden tools, saws, axe, chopping block, etc. To be sold in its entirety or individual items. Call Parkway 7-2541-W evenings or write Claire J. Bogrette, 223 Bellevue St., West Roxbury 32, Mass. D-2

P.D.Q. CAMERA with tripod and developing supplies for sale. Pictures developed, printed and framed in 3 minutes. About 2 yrs. old and used only a few times. Owner in need of money. Will sell for \$60. (Cost \$102.) Elsie S. Smith, Franklin Airways Trailer Court, Turners Falls, Mass. Ja-2

RUUD STACK HEATER (gas), new double spiral copper coil, \$10. E. J. Johnson, Parkway 7-3143. Ja-2

KOMPAK AUTOMATIC gas water heater, fully insulated copper tank, provision for hooking up to steam boiler in winter. Price \$45; cost when new \$145. Call Springfield 2-9377. Ja-2

COLMONT SELSI binoculars for sale. New \$25. Call SHerwin 3-9800, ext. 4339. Ja-2

SINGLE BED, box spring and mattress, bureau to match, for sale. Also DOUBLE BED and spring and KITCHEN SET with 4 chairs, table, brand new. G.E. REFRIGERATOR in good condition, size 6, for sale. Call EVerett 7-6797 during day. Ja-2

WANTED

MAY 1944 TOPICS needed. If you have any, please send them to Telephone Topics, Room 1607, 185 Franklin St., Boston, Mass. C

FEBRUARY 1949 TOPICS needed immediately. Please send any copies you have to Topics, Room 1607, 185 Franklin St., Boston. Thanks a lot. C

SMALL APT. unfurnished, or house in Lexington or vicinity. Reasonable rent. Call PProspect 6-5293. D-2

VETERAN, just released from active reserve duty, desperately needs apt. in Arlington or vicinity. Can you help me out? Frank Linstrom, BELmont 5-4601-W. D-2

APT. FOR REFINED adults wanted. 4 or 5 rooms, unfurnished, vicinity of Arlington, Belmont or Watertown. Excellent references. Call TRowbridge 6-4811 after 6:30 p.m. Ja-1

UNFURNISHED 4-5 room apartment in Arlington or vicinity wanted. Please call Mrs. M. at ARlington 5-7506 after 8:00 p.m. Ja-1

AUTOMATIC SENDER with tapes for code instruction wanted. Motor driven preferred. Walter M. Higgins, Box 603, Holbrook, Mass. Call RAndolph 6-1755. Ja-2

MISCELLANEOUS

FURNITURE MOVING . . . local or to all parts of the United States or Canada. Call J. A. Lowery, retired, BELmont 5-5591 or COMmonwealth 6-3388. C

ARE YOU DISSATISFIED with a low allowance on trade-in for a 12-inch table model television set? How about a trade? I have an Easy electric ironer, used very little—some chips off the enamel, but mechanically and electrically perfect. Call PProspect 6-2713. D-2

A woman's weak and
agonized voice whispered,
"I'm very sick . . . get my doctor . . .
Doctor Alexander"



The telephone operator leaped into action



Sensing the seriousness of the situation, Salem Operator Rita Cronin acted quickly but calmly. After obtaining the woman's name and address, she called the doctor's home. His wife said she would call her husband immediately, and he would meet the ambulance at the hospital.

Then Operator Cronin dispatched a police ambulance to the stricken woman's home, while Supervisor Irene Malolepza called neighbors to aid Mrs. Millett until help arrived.

All this while, Operator Cronin reassured Mrs. Millett that help was on the way. She continued to do so, until the husky voice of a police officer told her that Mrs. Millett was the victim of a very serious heart attack, but was on her way to the hospital, and should recover, thanks to the alert and quick actions of the operators.

As soon as Mrs. Millett had sufficiently recovered, she sent Operator Cronin a beautifully hand-crocheted edged handkerchief, with a note that said, "thank you for saving my life."

. . . fast and alert action by the telephone people had saved another life . . .